

# **Evolving Investors:**BC Emerging Adults and Investing



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### Survey objectives: BC report



**British Columbia Securities Commission (BCSC)** commissioned **Innovative Research Group (INNOVATIVE)** to conduct a national survey, with an oversample of BC residents and a particular focus on emerging adults (EAs).

- This report focuses on the BC results from this survey, including an oversample of emerging adults in BC specifically.
- For the full national report, including additional background information on the study, overall objectives, and a complete analysis of the results, see <a href="here">here</a>.



### **Methodology and Demographics**



### Survey methodology



These are the results of an online survey conducted from September 26 to October 5, 2022.

**Method:** This online survey was conducted using Lucid and Dynata, both leading providers of online sample. Each survey is administered to a series of randomly selected samples from the panel and weighted to ensure that the overall sample's composition reflects that of the actual Canadian population according to Census data to provide results that are intended to approximate a probability sample.

**Sample size:** n=3,789, weighted to a balanced sample of n=2,000 nationally. The national sample included targeted oversamples of key audiences, including:

- A national oversample of 1,385 18-24-year-olds, which is weighted to n=1,000 for separate analysis
- An overall BC oversample of 1,458 adults, which is weighted to n=1,000 for separate analysis
- A targeted BC oversample of 540 18-24-year-olds, which is weighted to n=500 for separate analysis

The BC sample and BC oversample of 18-24-year-olds are the focus of the current report.

**Margin of error:** This is a representative sample. However, since the online survey was not a random probability-based sample, a margin of error cannot be calculated. Statements about margins of sampling error or population estimates do not apply to most online panels.

Field dates: September 26 to October 5, 2022

**Note**: Graphs may not always total 100% due to rounding values rather than any error in data. Sums are added before rounding numbers.



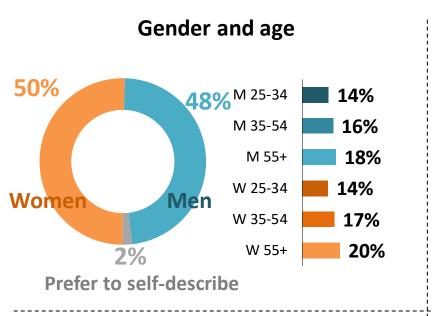
### BC sample distribution

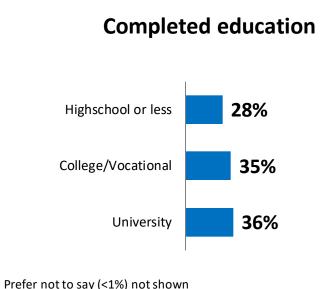
	Unweighted (n)	Unweighted (%)	Weighted (n)	Weighted (%)	
M 18-34	304	21%	139	14%	
M 35-54	153	11%	161	16%	
M 55+	202	14%	178	18%	
W 18-34	393	27%	136	14%	
W 35-54	166	12%	170	17%	
W 55+	222	15%	198	20%	

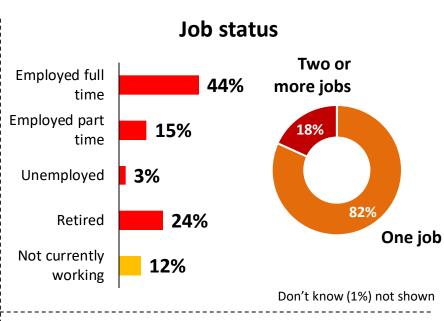
Lower Mainland & Fraser Valley	890	61%	596	60%		
Vancouver Island & Sunshine Coast	262	18%	190	19%		
Interior and North	306	21%	214	21%		

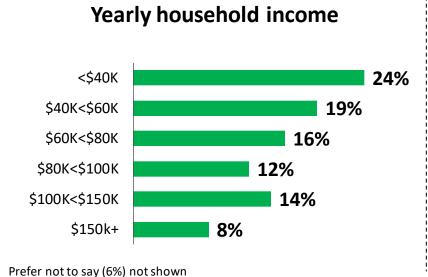


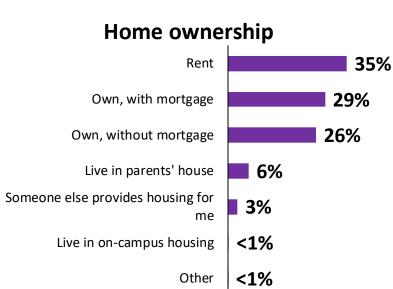
### BC respondent demographics

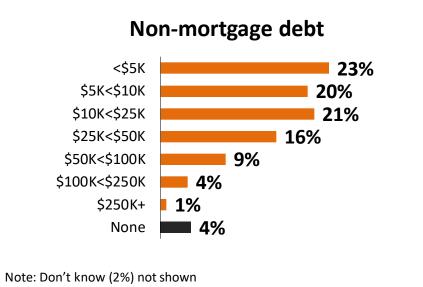




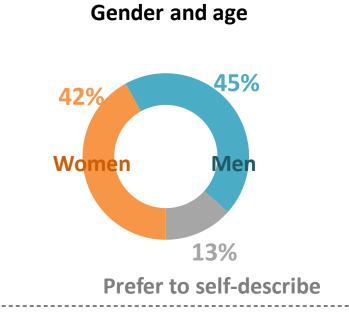


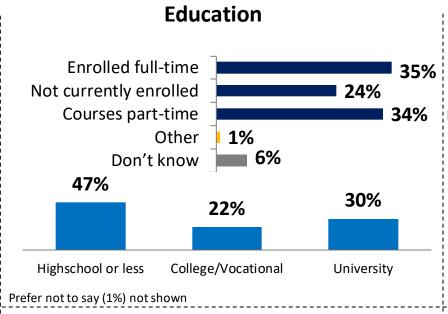


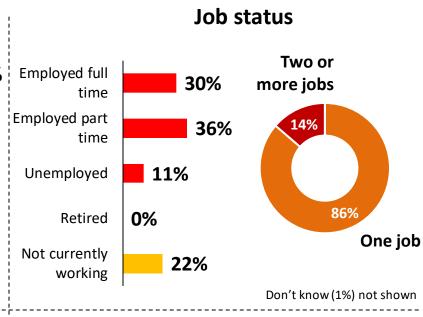


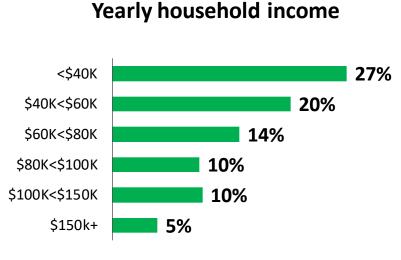


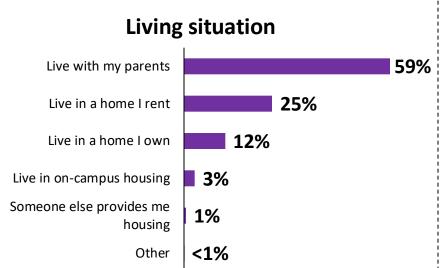
### BC respondent demographics: Emerging adults (ages 18-24)

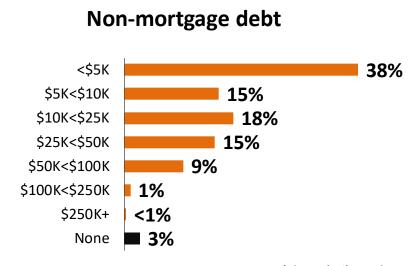












Prefer not to say (13%) not shown

Don't know (2%) not shown

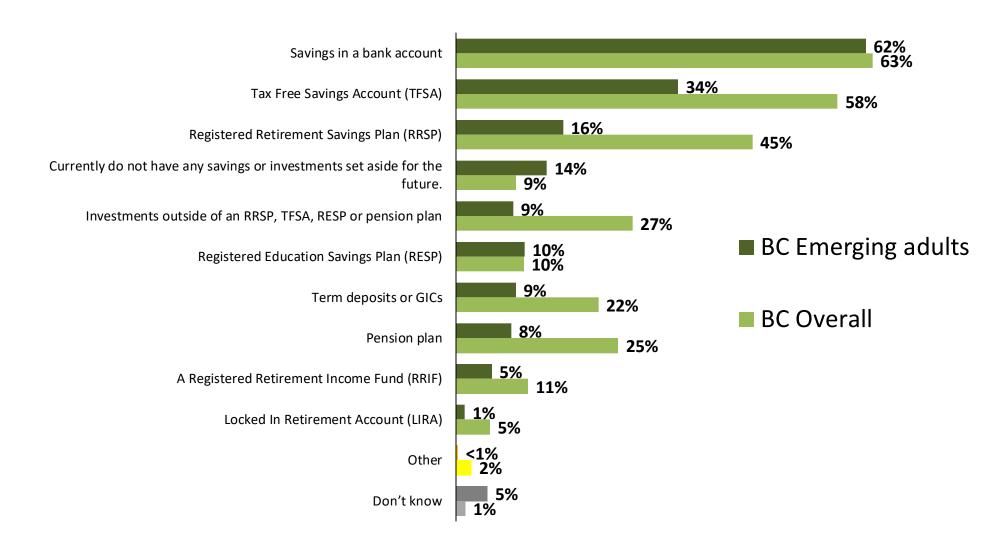
### Financial, Investing, and Risk Behaviours



## **Personal savings & investments:** Both groups allocate savings largely to bank accounts and TFSAs; while adults overall also save with RRSPs



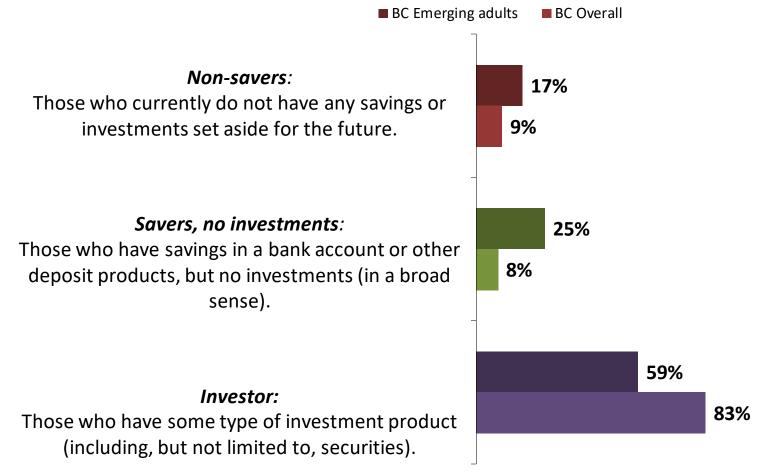
Do you personally have any savings or investments set aside for the future in any of the following types of account? *Please select all that apply.* [asked of all respondents; BC n=1,000, BC Emerging adults, n=500]

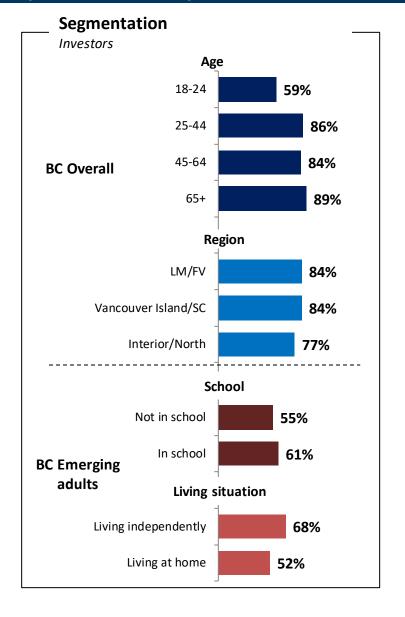




## Investor segmentation: EAs are less likely to be investing than older British Columbians, higher among those living independently

Based on respondents' answers to questions about the types of savings and investment products they have, we grouped respondents into three key investor types for analysis.



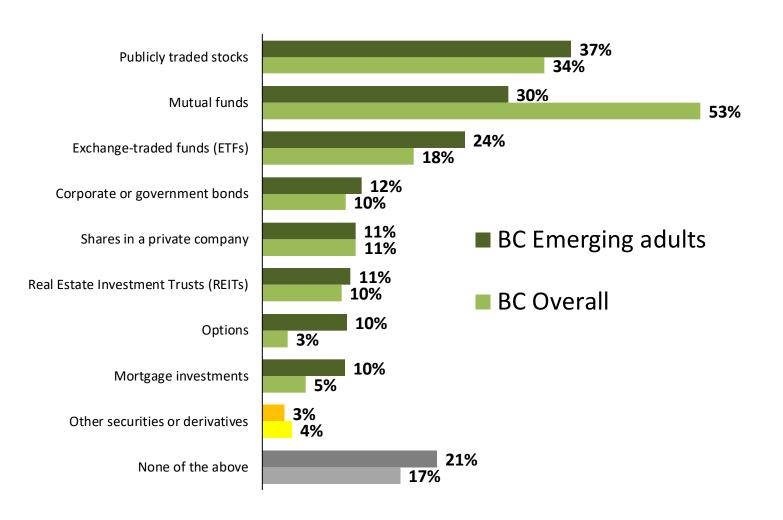


### **Type of investments:** Mutual funds among the most common investments held by adults while more EAs hold ETFs and stocks



You indicated that you have at least one type of account that could hold investment products. Which of the following kinds of investment products do you hold? Please select all that apply.

[asked only of those who have at least one type of account that could hold investment products; BC n=773, BC Emerging adults n=254]



Overall, **65%** of adults report owning securities. Among EAs **40%** do.



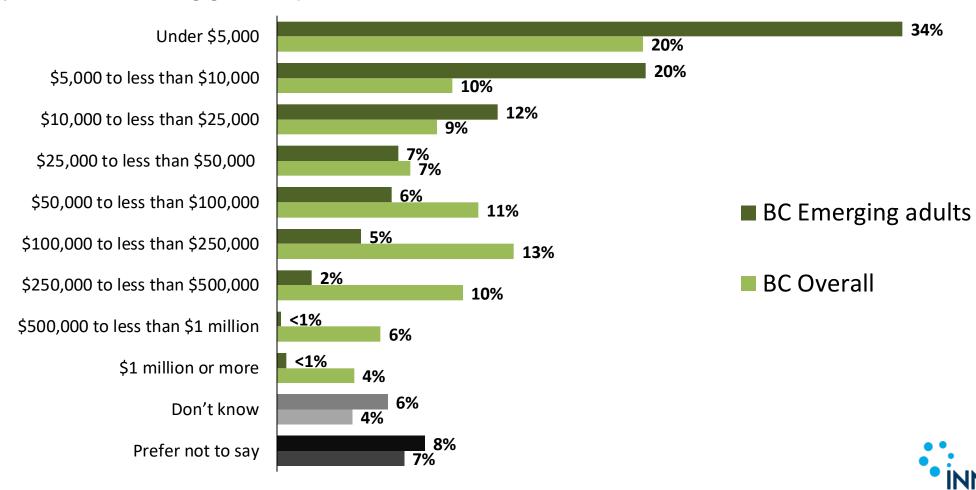
## **Investable assets:** Overall there is a wider distribution of values compared to EAs, which are concentrated on the lower end

Q

Please indicate which of the following categories best represents the total value of your **investable assets**.

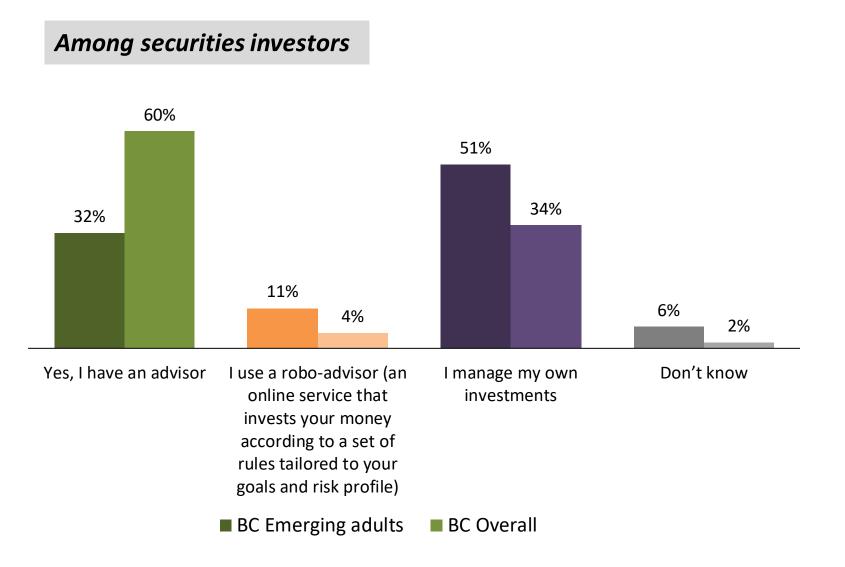
Investable assets include cash, funds in your bank accounts, money held in retirement accounts, investments such as mutual funds, stocks, or bonds; term deposits/GICs, and insurance contracts with cash value. If you are a homeowner **do not** include the value of your principal residence.

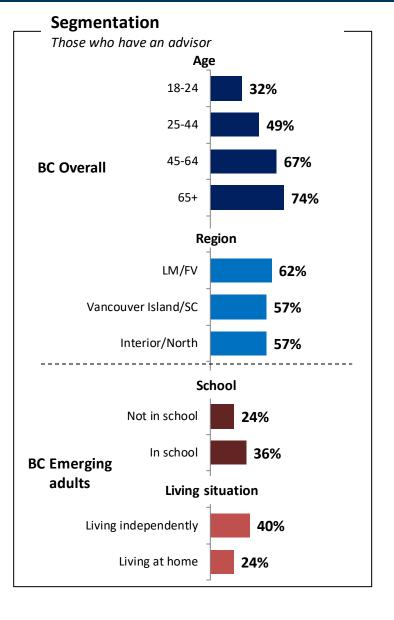
[asked of all respondents; BC n=1,000, BC Emerging adults n=500]



### **Advised or DIY?:** EAs are more likely to manage their largest account themselves or to use a robo-advisor

Do you use an investment advisor to help you choose investments in your largest investment account? [asked of securities investors; BC n=645, BC Emerging adults n=201]

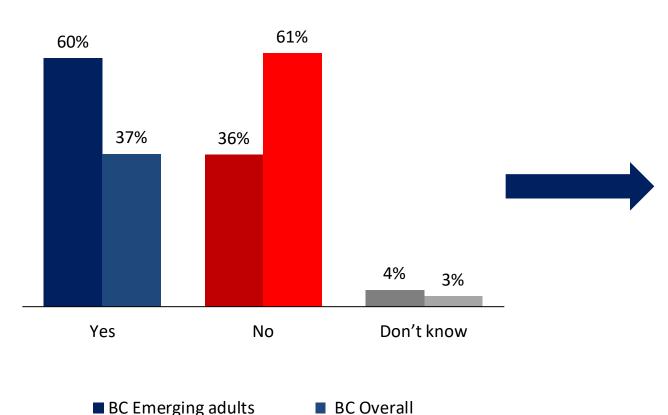




## Other accounts - advised or DIY?: EAs are more likely to self-manage some accounts, representing a greater share of their portfolios

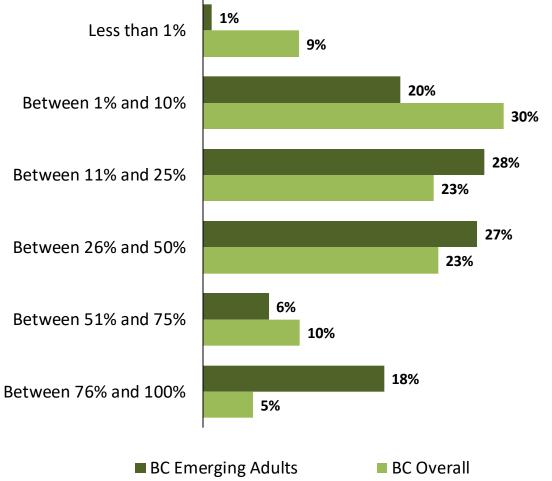
Do you manage **ANY** of your investment accounts yourself (for instance, buying and selling investments and devising a short term and long-term strategy for your portfolio)?

[asked of those who do not manage their largest investment account; BC n=425, BC Emerging adults n=99]



And approximately what % of your investment portfolio do you manage yourself?

[asked of those who do not manage their largest investment account but do manage some accounts; BC n=156, BC Emerging adults n=59]

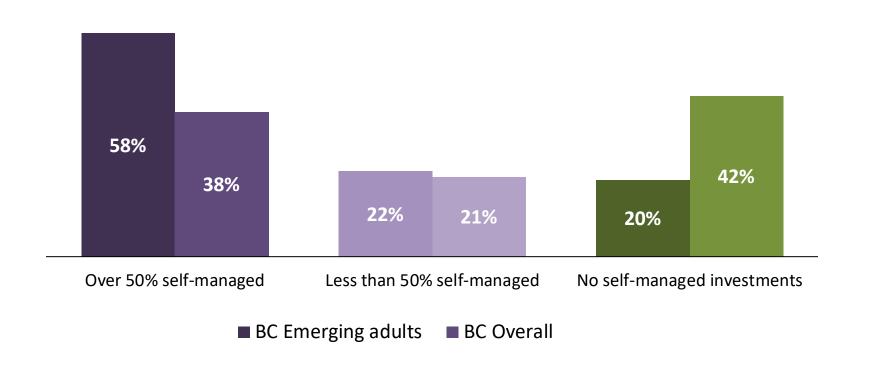


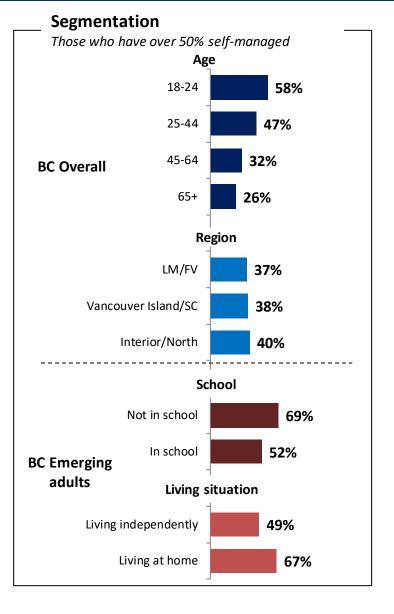
## **DIY investing groups:** Only 20% of EA investors have no self-managed investments, compared to 42% of BC investors overall

#### DIY investment groups

Percentages are out of all investors who hold either securities or cryptocurrency. This segmentation combines questions asking:

- If an investor's main account is self-managed or with an advisor.
- Whether they have other self-managed investments.
- What portion of their investments are self-managed.
- Whether they own crypto assets, and what portion of their savings and investments those assets make up.



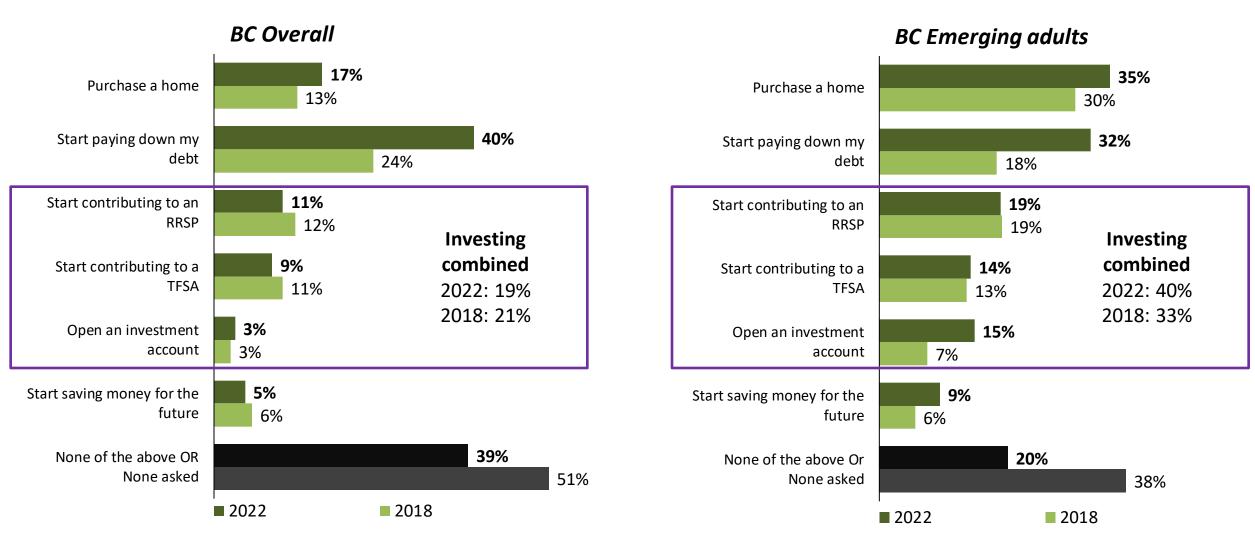


### Plans in the next 5 years: Respondents are more focused paying down debts, and for EAs starting to invest, compared to 2018



Even though you may not right now, are you planning to do any of the following in the next 5 years? Please select all that apply.

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]



**Note:** 2018 BC Emerging adults, n=110

## **Plans in the next 5 years by segmentation:** For EAs, purchasing a home is a common plan, higher for those at home

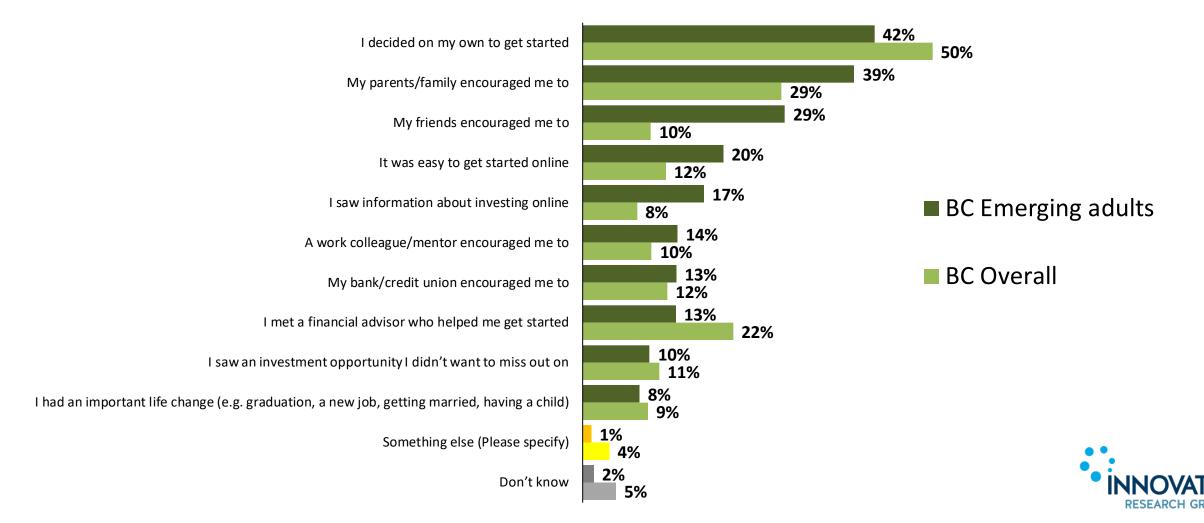
	BC Overall						BC Emerging adults				
	Age			Region		School		Living situation			
	18-24	25-44	45-64	65+	LM/FV	Vancouver Island/SC	Interior/ North	Not in school	In school	Living independently	Living at home
Purchase a home	35%	30%	4%	3%	17%	15%	18%	37%	34%	26%	42%
Start paying down my debt	32%	49%	40%	26%	39%	41%	42%	31%	33%	45%	24%
Start contributing to an RRSP	19%	17%	7%	1%	11%	9%	10%	12%	23%	20%	18%
Start contributing to a TFSA	14%	12%	7%	4%	8%	10%	10%	14%	14%	18%	11%
Open an investment account	15%	3%	2%	0%	3%	1%	6%	16%	14%	13%	16%
Start saving money for the future	9%	7%	4%	<1%	4%	4%	7%	13%	7%	11%	8%
None of the above	20%	20%	48%	67%	40%	36%	37%	20%	20%	16%	22%

## **Socialization:** EAs were more likely to rely on family, friends, or online resources to start investing, and less likely an advisor

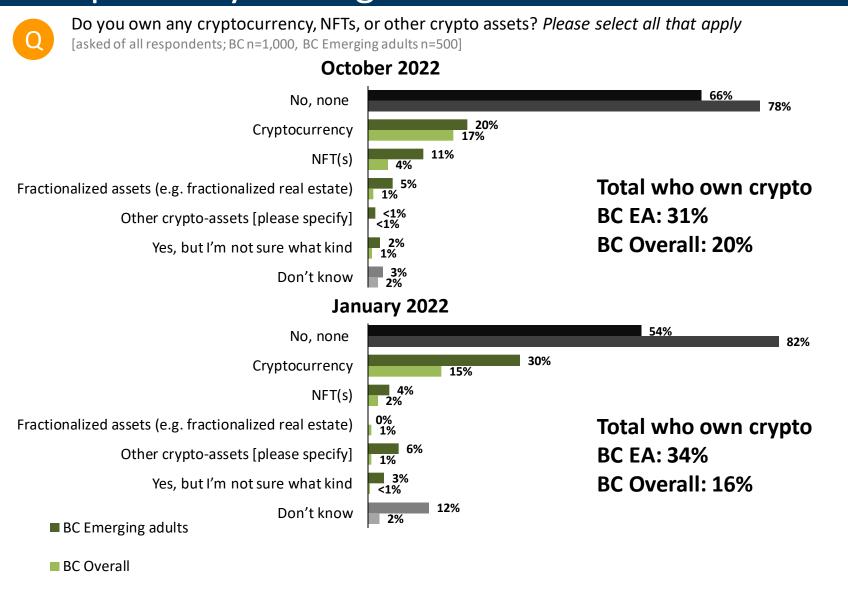


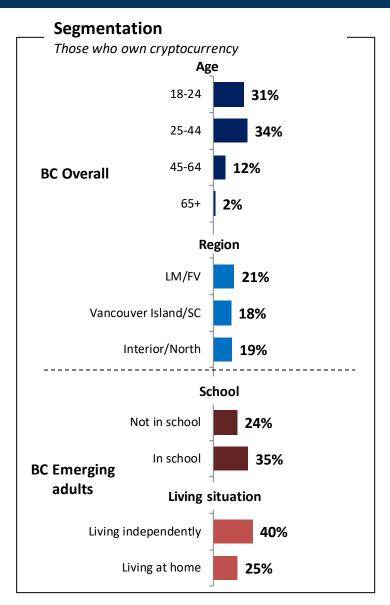
Which of the following factors were the MOST important in leading you to first start investing? Please select up to 3.

[asked of all investors; BC n=829, BC Emerging adults n=293]



### **Crypto assets:** Overall, crypto-ownership has increased since January, but primarily among those older than EAs





Note: The EAs sample in January 2022 is small (n=86) and should be interpreted with caution

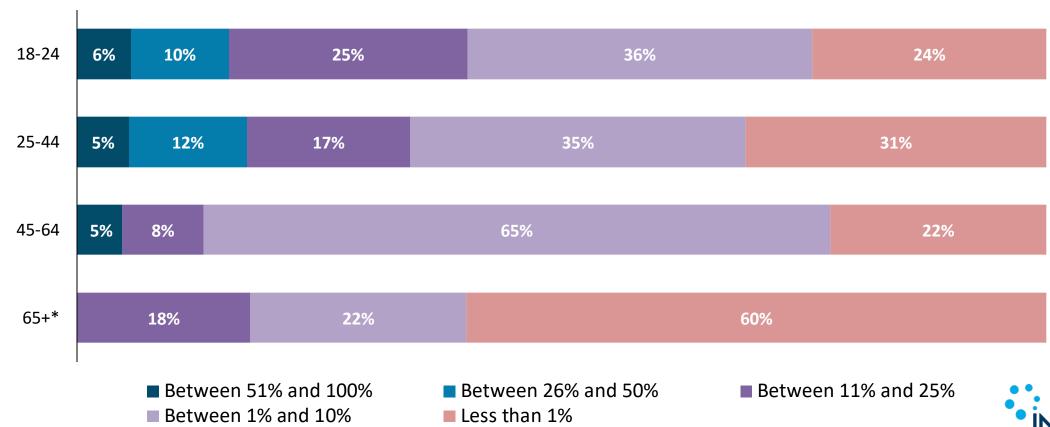
### **Crypto assets:** Crypto assets make up a relatively small portion of portfolios



And approximately what % of your savings and investments (including retirement plans, pension plans, investment accounts, savings accounts etc.) is in crypto assets (e.g., cryptocurrency, NFTs, fractionalized assets)?

[asked only of those with crypto assets; BC n=200]





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<sup>\*</sup> N-size for 65+ is very small and should be treated as directional; 'Between 51% and 75%' and 'Between 76% and 100%' are combined because almost no respondents chose the latter

### Speculative Investing



### **Defining speculative investing**

In this analysis, we refer to investors that are doing things like taking high risks, seeking short-term returns, or trading for fun as engaging in "speculative" investing. That said, there is no clear distinction between investing that is <u>definitely</u> "speculative" and investing that is <u>definitely not</u>.

In our analysis, we will define speculative investing on a continuum, with varying degrees characterized by three dimensions, informed by the literature review and findings from the focus groups.

### 1. Types of asset purchases

- Purchasing cryptocurrency
- Choosing individual stocks as a DIY investor
- Investing in complex securities like derivatives as a DIY investor

#### 2. High engagement

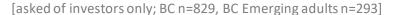
- Frequency of buying and selling
- Frequency of checking prices/returns
- Frequency of engaging in research/discussion about investing

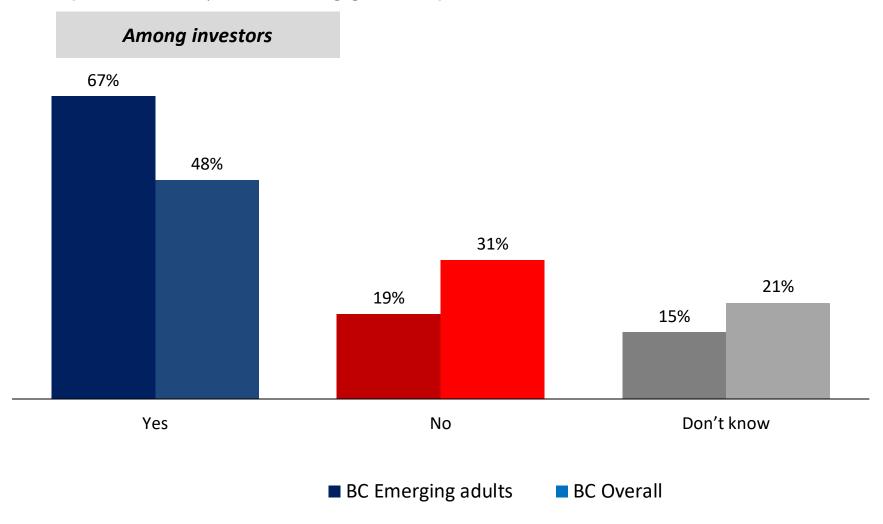
#### 3. Goals and expectations

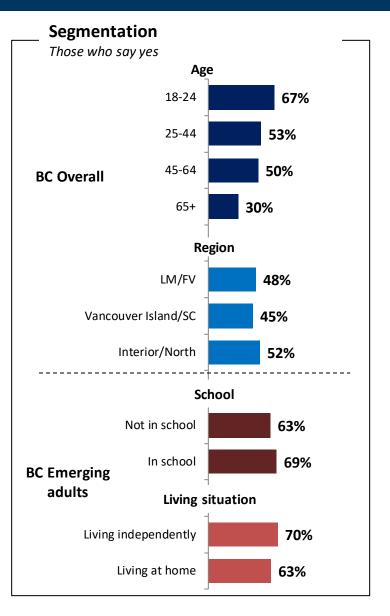
- Expectation of large shortterm returns
- Belief in ability to time or out-perform the market
- Investing for fun or as a hobby

## **Timing the market:** Nearly 7-in-10 (67%) EAs think it is generally possible to time the market

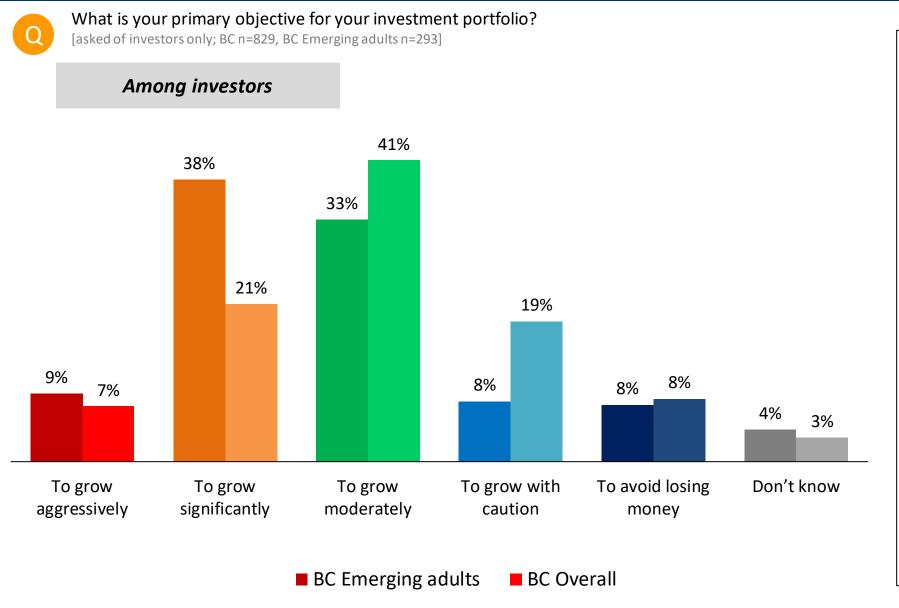
When you invest, do you think it is generally possible to time the market? In other words, to make a profit by buying and selling investments at the right time in order to take advantage of ups and downs in the market

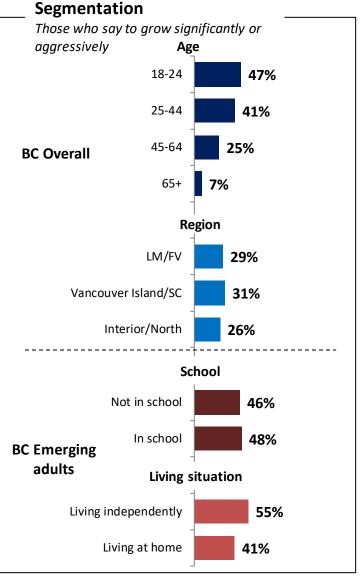






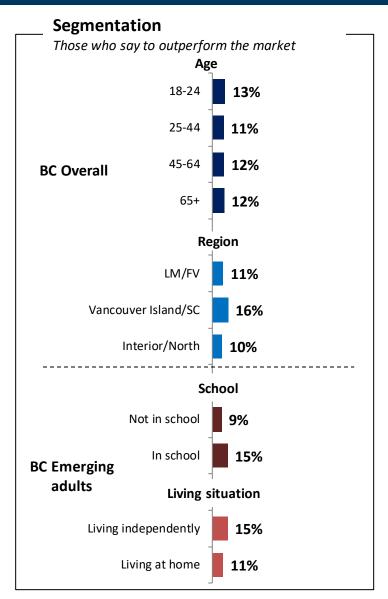
## **Portfolio objectives:** 47% of EA investors are aggressively or significantly growing their portfolio as a primary objective





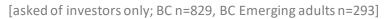
## **Portfolio expectations:** About 1-in-8 (12%) investors seek to outperform the market, regardless of age group

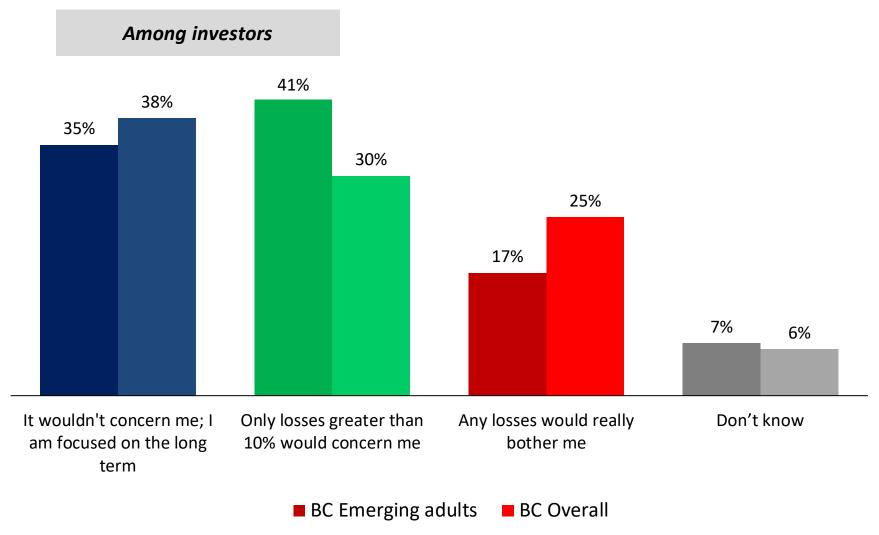
Assuming typical market conditions, what performance would you expect from your investment portfolio over time? [asked of investors only; BC n=829, BC Emerging adults n=293] **Among investors** 40% 32% 31% 24% 16% 13% 12% 12% 12% 8% To outperform the To generally track the To focus on avoiding Don't know To generate a stock market stock market losses, but still moderate return, even if it is below the generate a small stock market return ■ BC Emerging adults ■ BC Overall

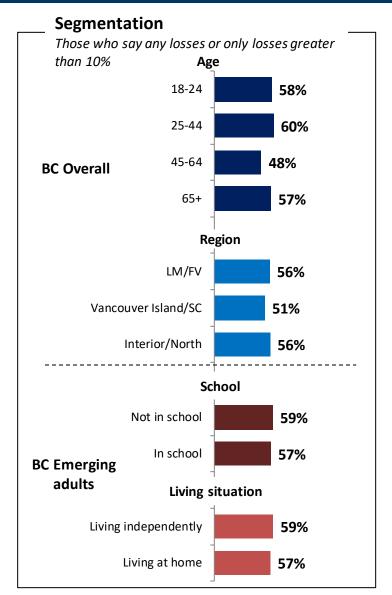


### **Experiencing loss:** Concerns over potential losses are not isolated to any particular age group

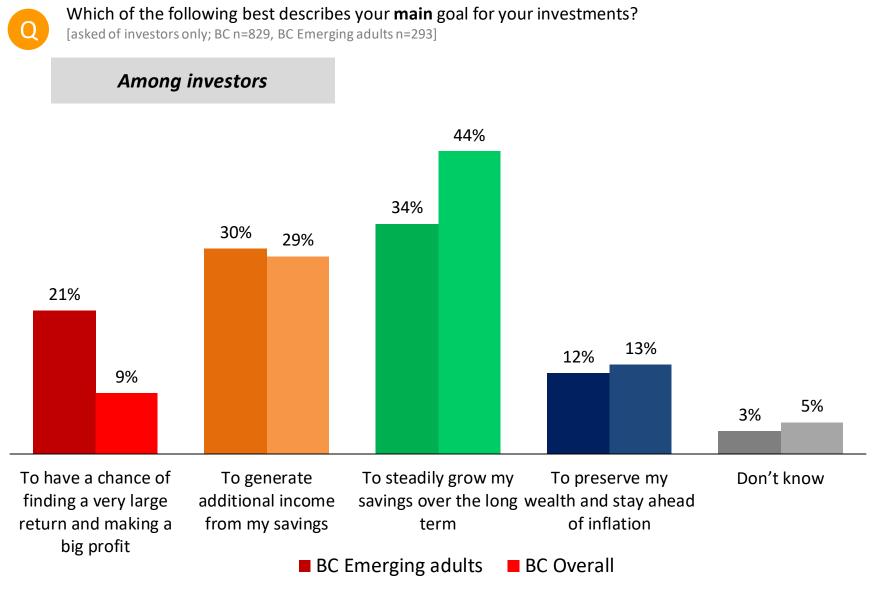
Which of the following statements would most accurately describe how you would feel about a <u>3-month</u> period of losses in your investment portfolio?

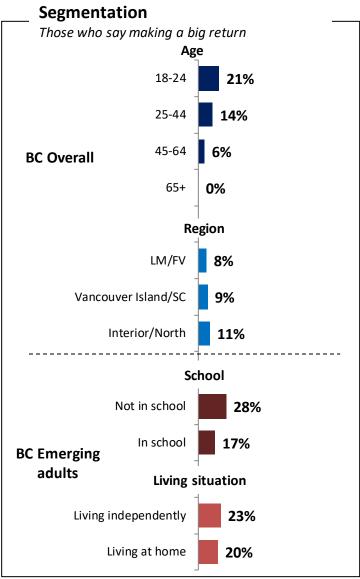




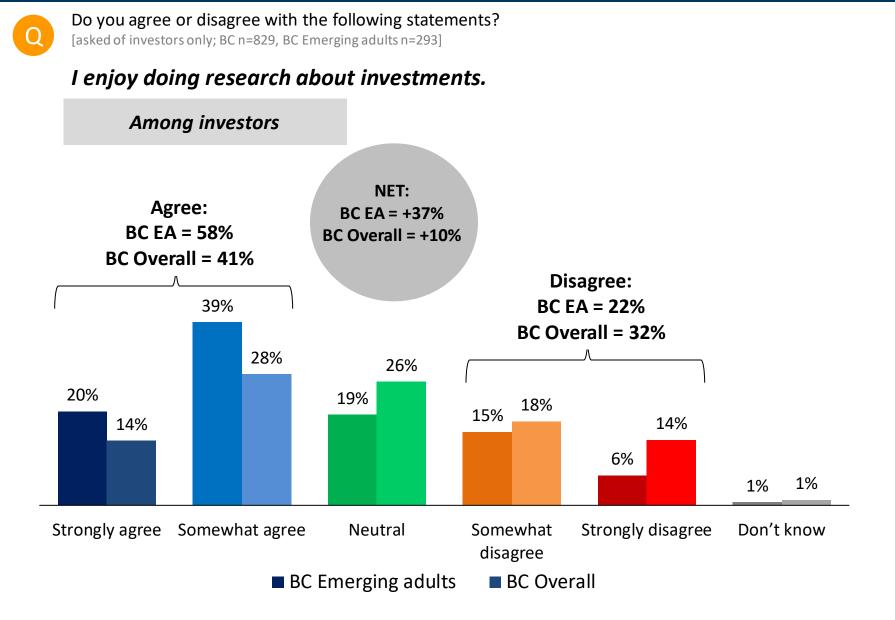


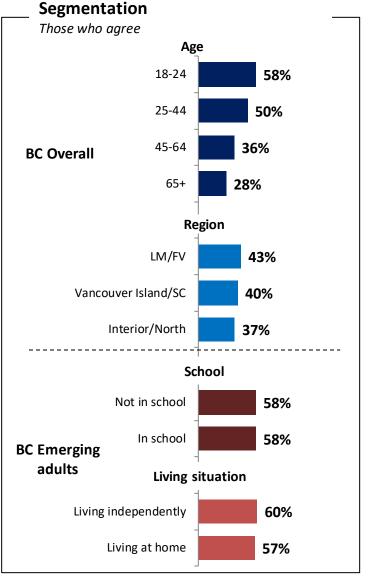
## **Investment goals:** 21% of EA investors describe a chance at a very large<sup>28</sup> return is their main goal, compared to 9% of investors overall





## **Enjoying research:** Nearly 6-in-10 EA investors say they enjoy researching investments; agreement declines across age groups





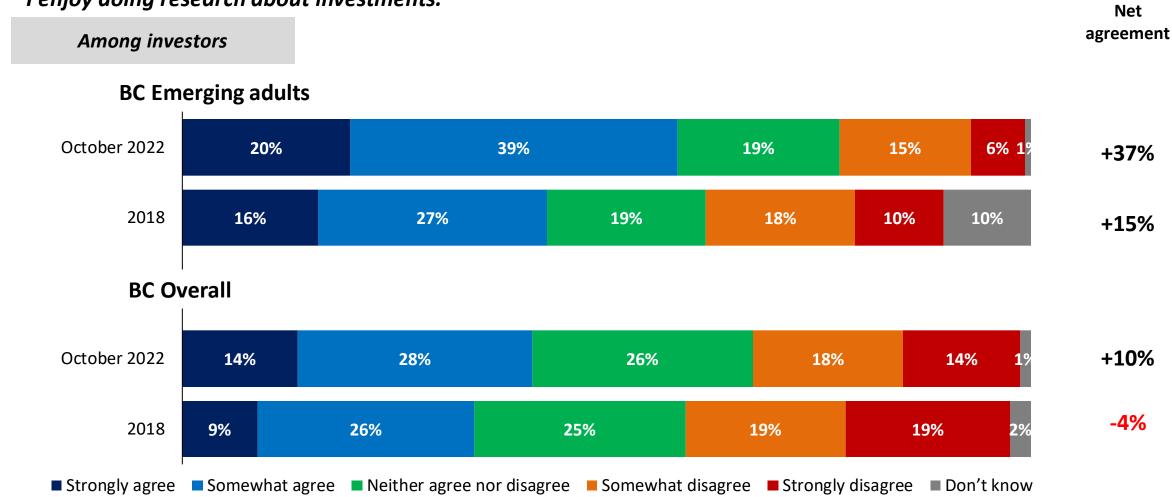
### **Enjoying research:** Since 2018, enjoyment has a net increase of 14 points of overall and 22 points among EA investors



Do you agree or disagree with the following statements?

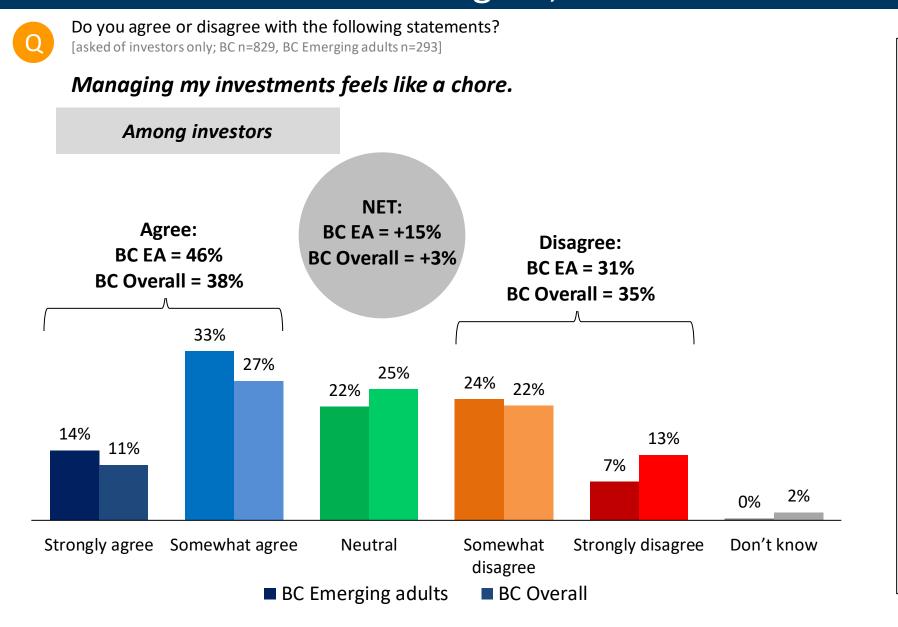
[asked of investors only; BC n=829, BC Emerging adults n=293]

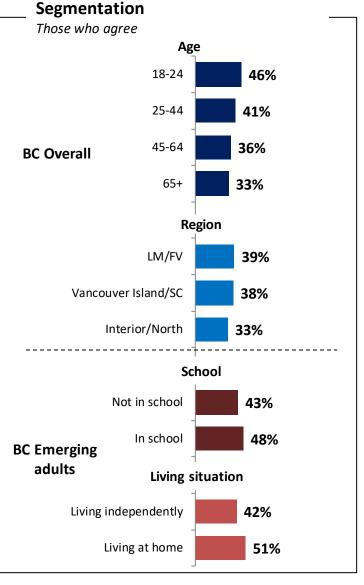




**Note:** The EA sample in 2018 is small (n=33) and should be interpreted with caution

## Managing feels like a chore: Among EA investors, more agree investing <sup>31</sup> feels like a chore than disagree; investors overall are more evenly split





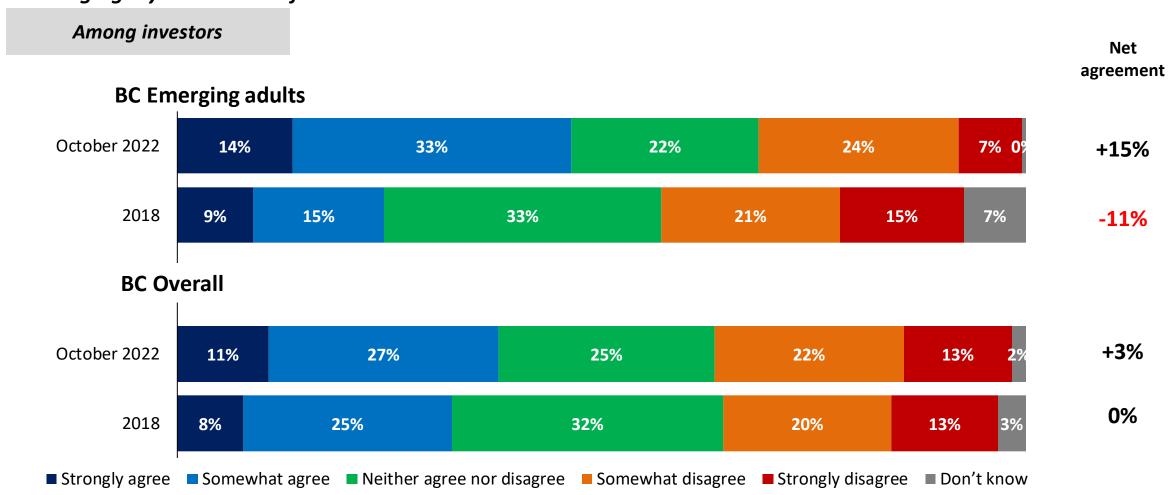
### Managing feels like a chore: Since 2018, agreement that managing investments feels like a chore has increased among EA investors



Do you agree or disagree with the following statements?

[asked of investors only; BC n=829, BC Emerging adults n=293]

#### Managing my investments feels like a chore.



**Note:** The EA sample in 2018 is small (n=33) and should be interpreted with caution

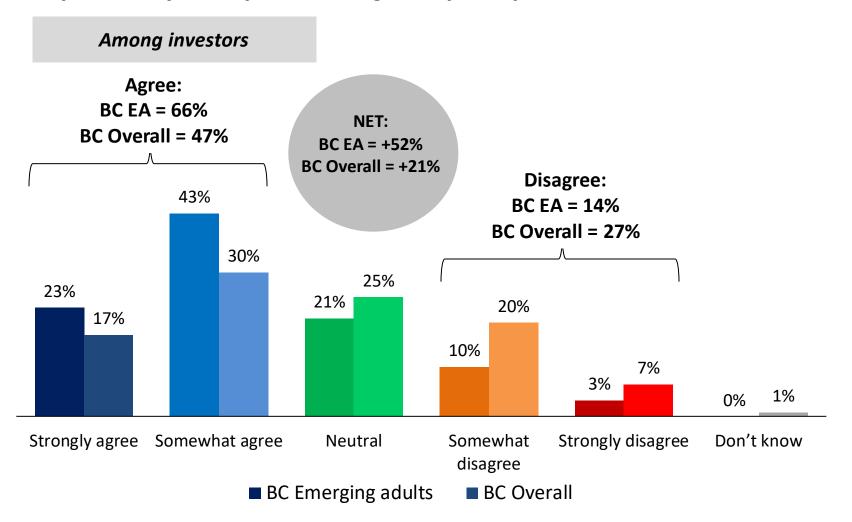
### **Anxiety over loss:** Though high for all age groups, EA investors have significant anxiety about losing money on their investments

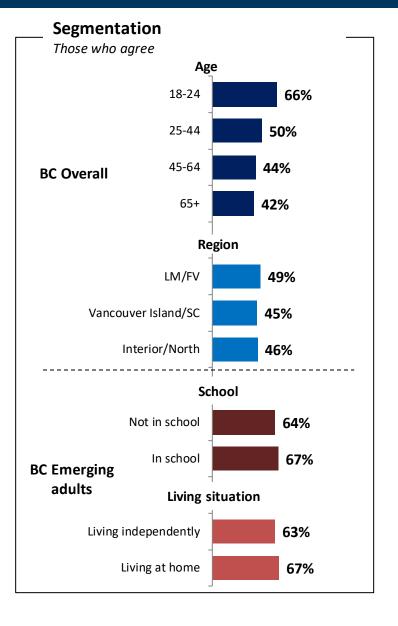


Do you agree or disagree with the following statements?

[asked of investors only; BC n=829, BC Emerging adults n=293]

I feel a lot of anxiety about losing money on my investments.





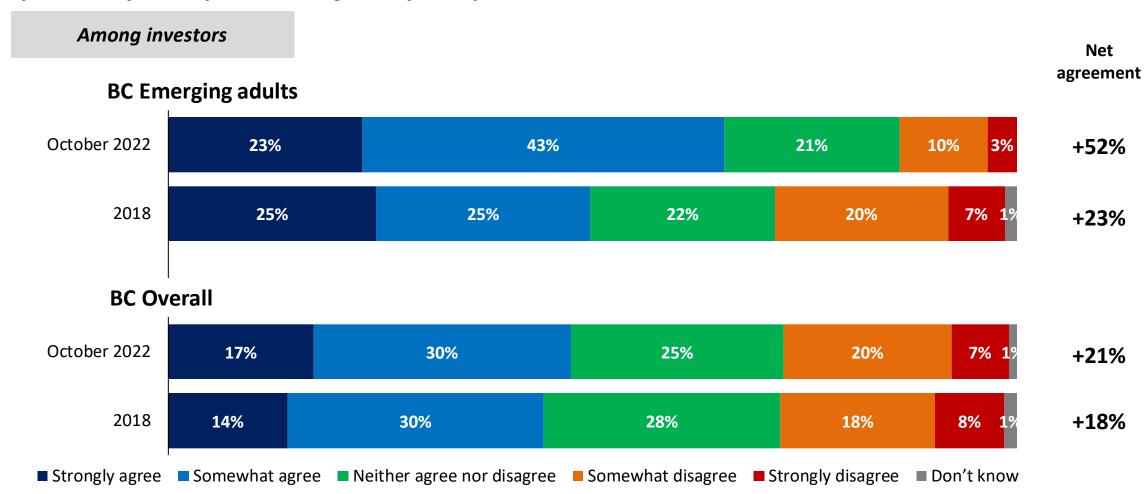
### **Anxiety over loss:** Compared to 2018, EA investors are more likely to say they feel a lot of anxiety about losing money on investments



Do you agree or disagree with the following statements?

[asked of investors only; BC n=829, BC Emerging adults n=293]

I feel a lot of anxiety about losing money on my investments.



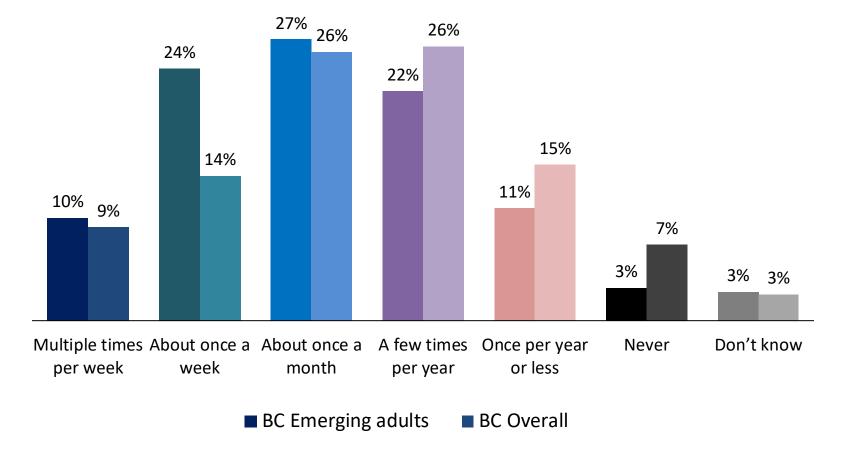
**Note:** The EA sample in 2018 is small (n=33) and should be interpreted with caution

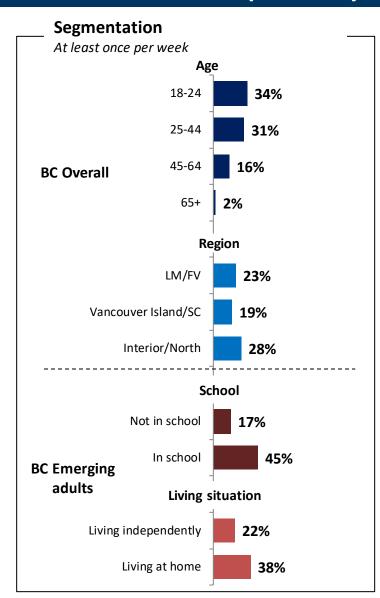
## **Buying and selling frequency:** EA DIY investors – especially those still in school or living at home – buy & sell their investments more frequently

Thinking about your investing activities, how often do you typically buy or sell investments yourself (including stocks, bonds, mutual funds, ETFs, crypto assets, or other kinds of investments)?

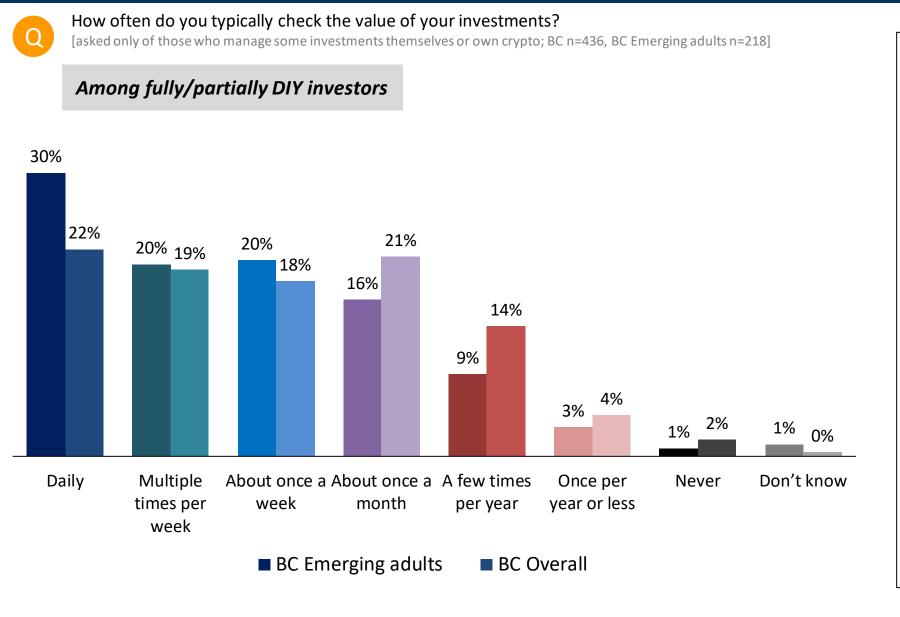
[asked only of those who manage some investments themselves or own crypto; BC n=436, BC Emerging adults n=218]

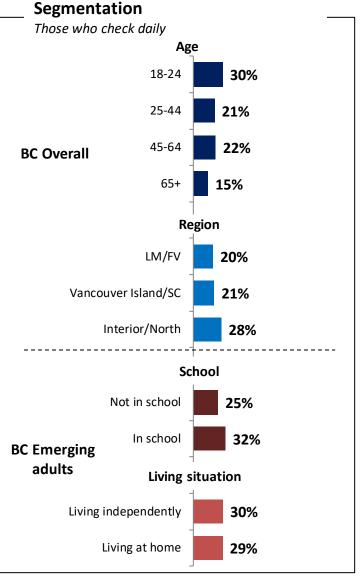






### **Checking frequency:** 30% of EA DIY investors check the value of their investments daily, compared to 22% overall



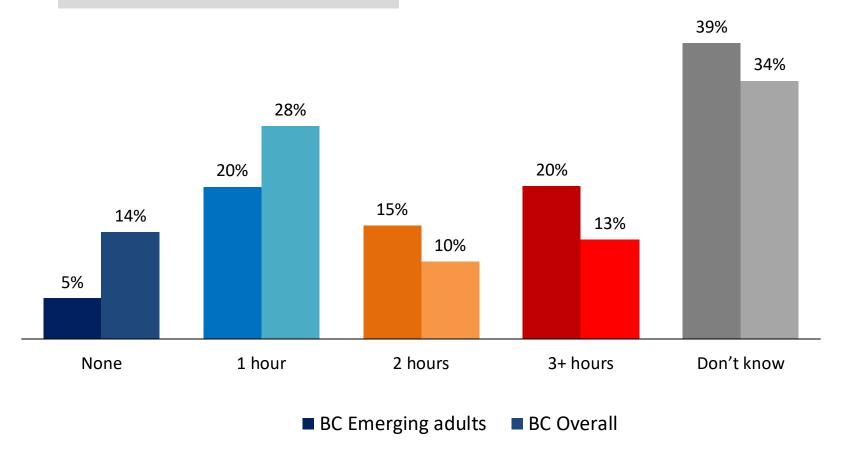


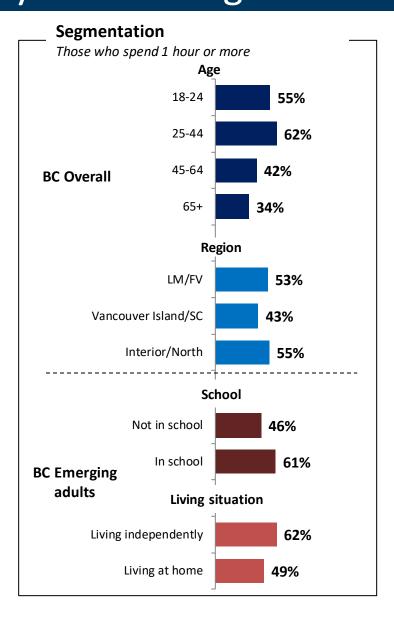
# **Hours per day:** Compared to the overall population, EA DIY investors are more likely to spend more than 1 hour each day researching

How many hours per day do you typically spend reading about, researching, or looking for new investment ideas or strategies?

[asked only of those who manage some investments themselves or own crypto; BC n=436, BC Emerging adults n=218]







# **Trader identity:** Compared to older investors, EA DIY investors and those 25-44 are both more likely to identify as 'traders'

By trading we mean buying and selling investments frequently, trying to take advantage of short-term market fluctuations to earn profits and out-perform a "buy-and-hold" strategy. Based on this definition, how well would the word "Trader" describe you when it comes to your investing? Please use a scale between zero to ten where ten is 'describes you exactly' and zero is 'does not describe you at all'.

[asked only of those who manage some investments themselves or own crypto; BC n=436, BC Emerging adults n=218]

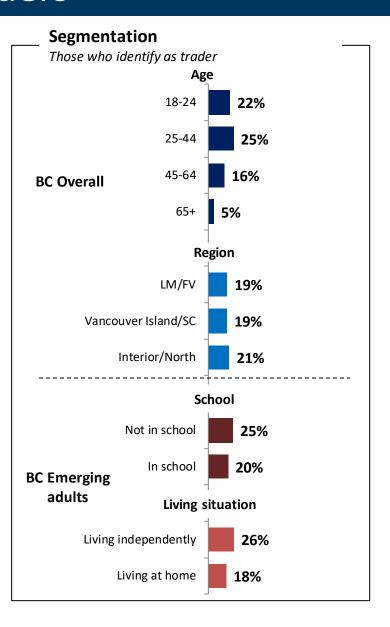
#### Among fully/partially DIY investors

'Trader' does not describe (0-3)

**BC Emerging adults: 44%** BC Overall: 53% 22% 'Trader' does describe (7-10) **BC Emerging adults: 22%** BC Overall: 19% 16% 15% 11%11% 11%9% 12% 12%11% 11% 9% <sub>8%</sub> 10% 8% 7% 7% 2% 1% 1% 3 0 - Does not 1 2 5 6 8 9 10 describe me Describes at all me exactly

BC Overall

■ BC Emerging adults



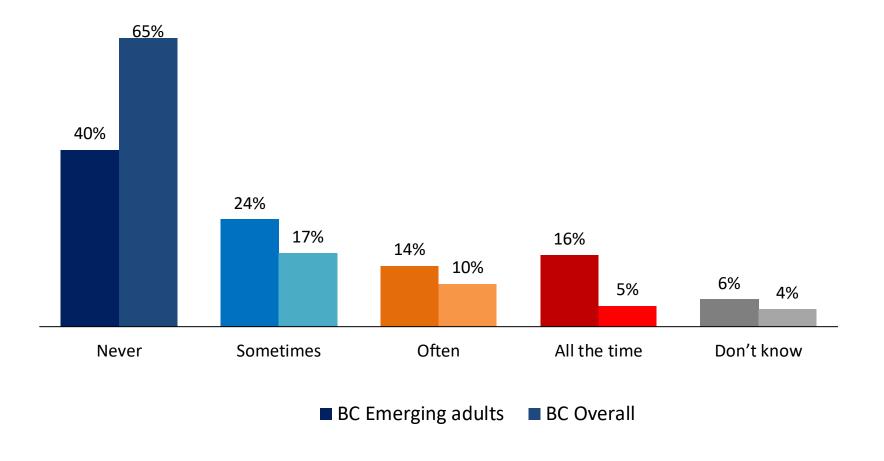
### Try to reduce or quit: EAs are more likely to try and fail to reduce their <sup>39</sup> trading; overall, 65% never try

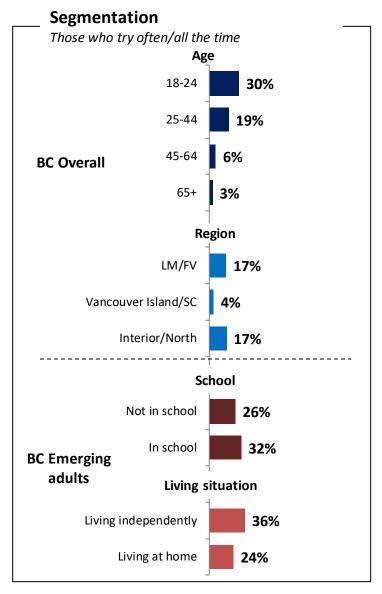
How often do you....

[asked only of those who manage some investments themselves or own crypto; BC n=436, BC Emerging adults n=218]

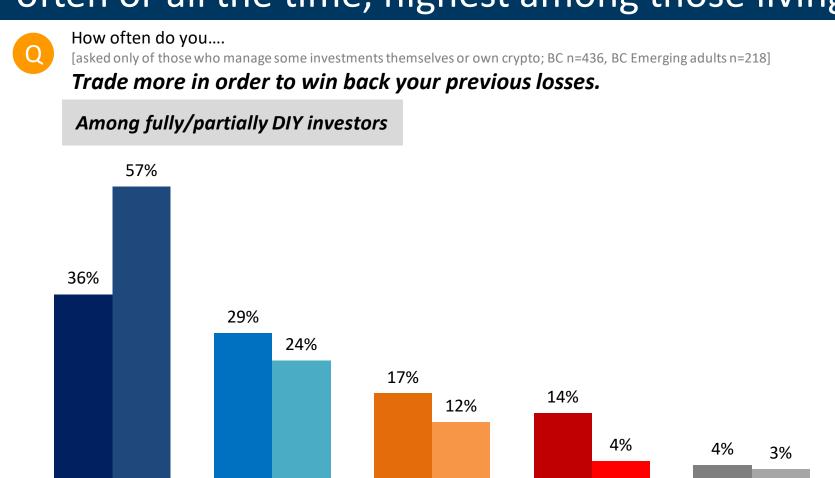
Try to reduce your trading, or to quit altogether, but cannot.





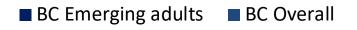


# **Trade to win back losses:** 31% of EAs trade more to win back losses often or all the time, highest among those living independently (41%)



Never

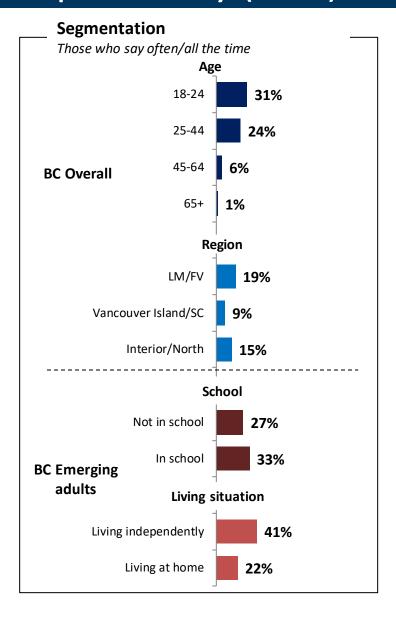
Sometimes



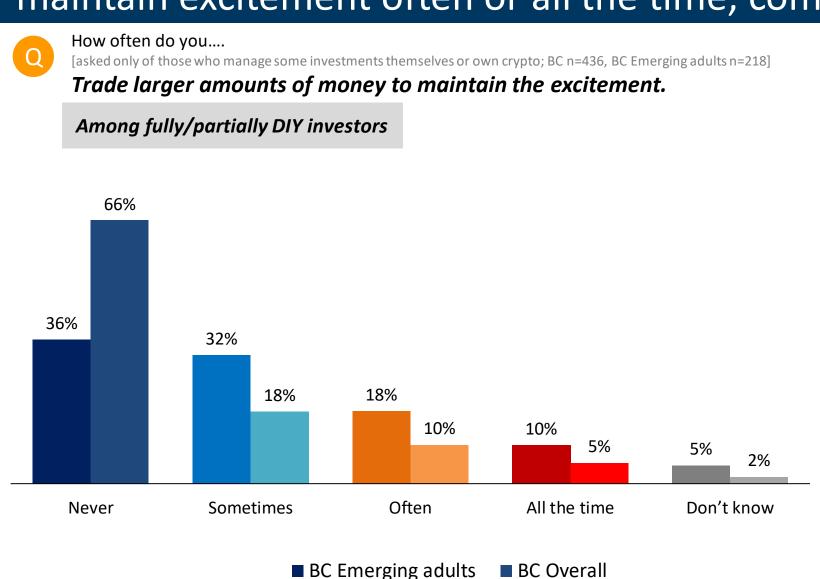
All the time

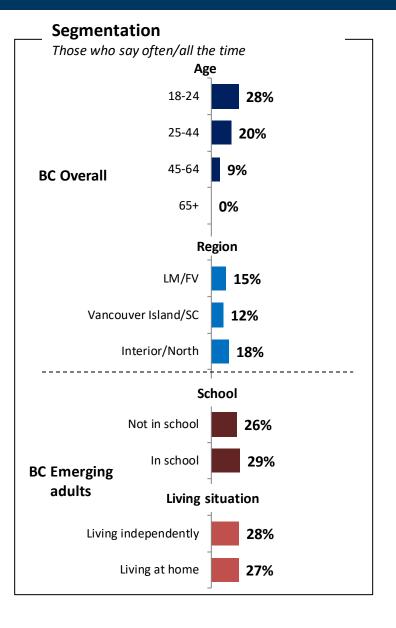
Don't know

Often

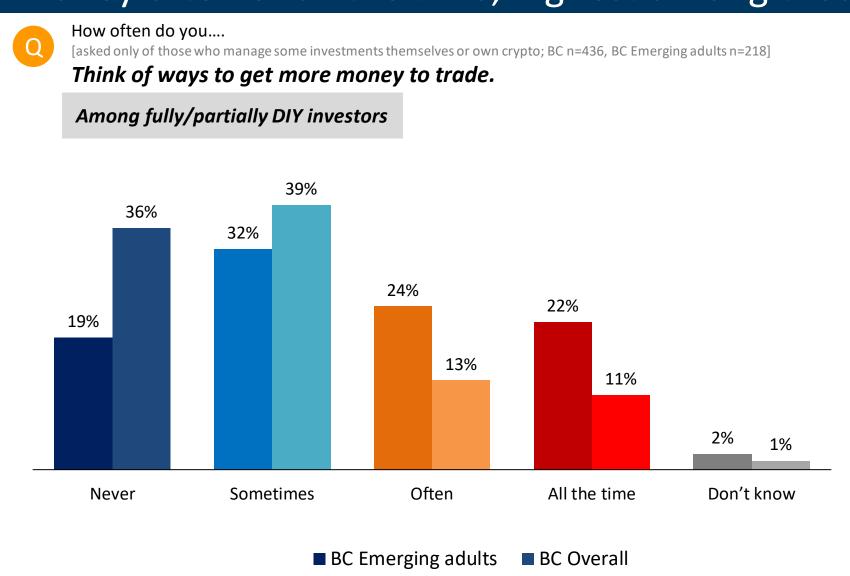


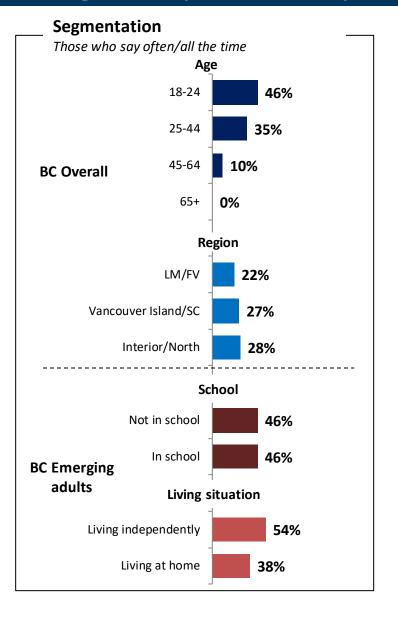
## **Maintaining excitement:** 15% overall say they trade larger amounts to maintain excitement often or all the time, compared to 28% EAs





# **Getting more money:** Nearly half (46%) of EAs think about getting more money often or all the time, highest among those living independently

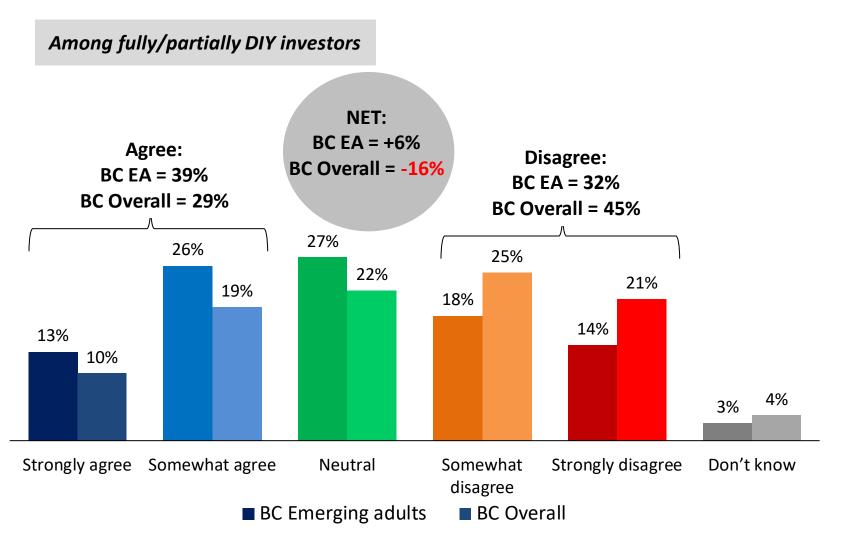


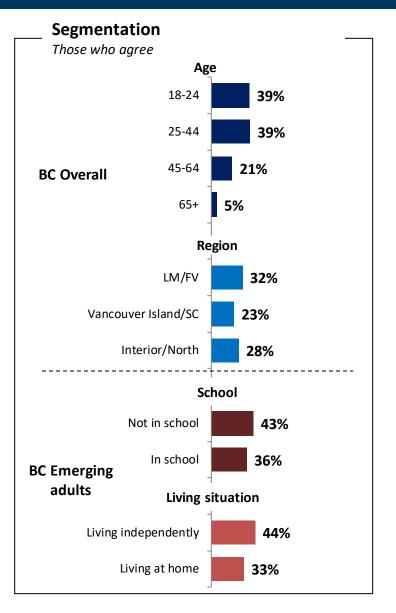


# Chance to get rich: EAs and those 25-44 agree most that trading gives them a chance to get rich, and they are willing to take chances

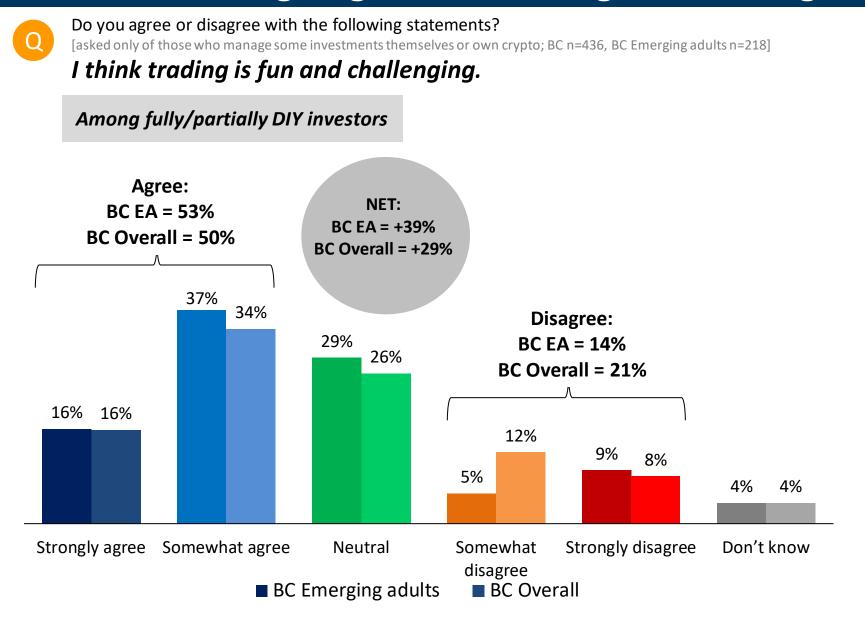
Do you agree or disagree with the following statements?
[asked only of those who manage some investments themselves or own crypto; BC n=436, BC Emerging adults n=218]

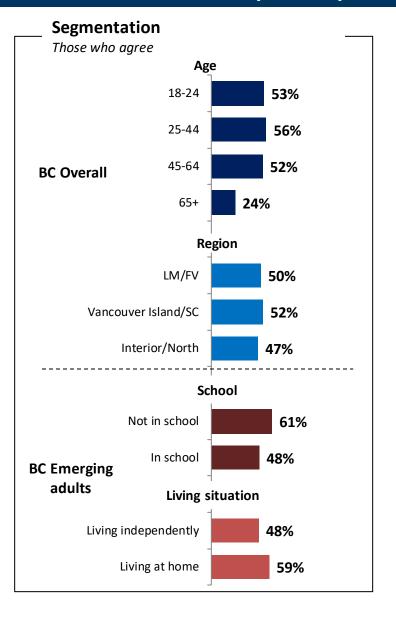
Trading gives me a chance to get rich, and I am willing to take big risks for that chance.



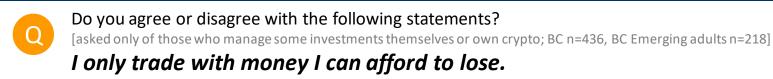


# **Fun and challenging:** EAs do not stand out significantly from those under 65, though agreement is highest among EAs not in school (61%)

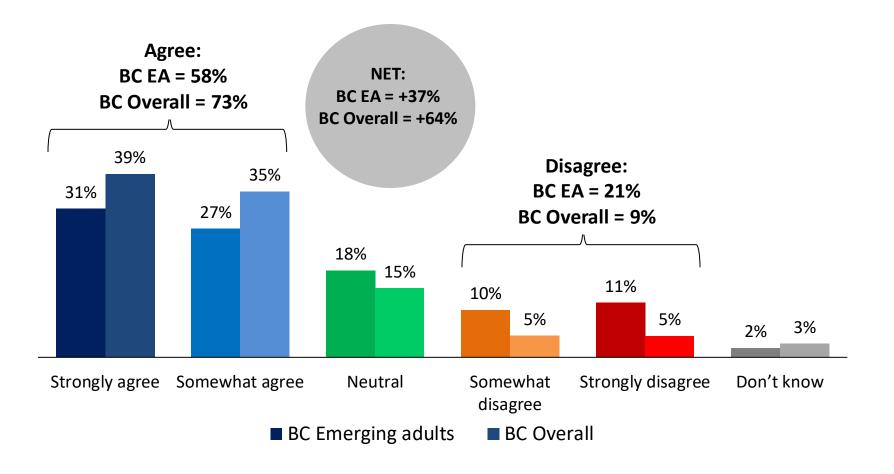


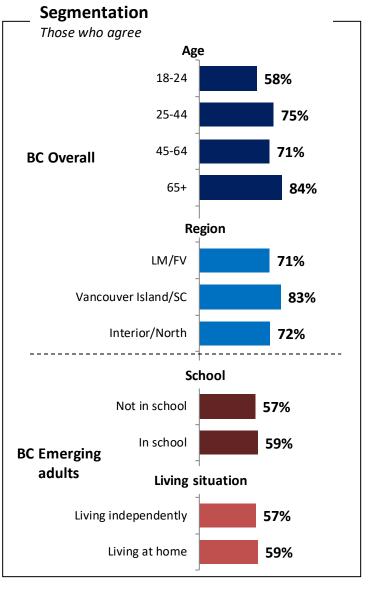


they only trade with money they can afford to lose



Among fully/partially DIY investors





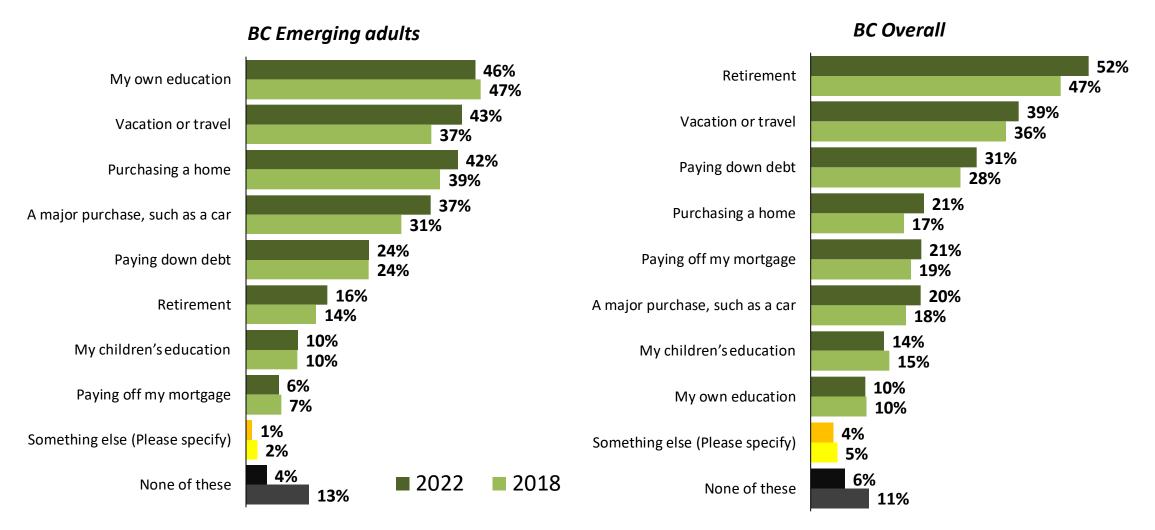
### **Goals and Priorities**



# **Savings goals (Savers):** Education, travel, and purchasing a home remain top goals for BC EAs compared to 2018

Q

Thinking about the savings and investments you have set aside for the future, what goals are you currently working towards? *Please select all that apply*. [asked only of those with savings or investments; BC n=912, BC Emerging adults n=431]

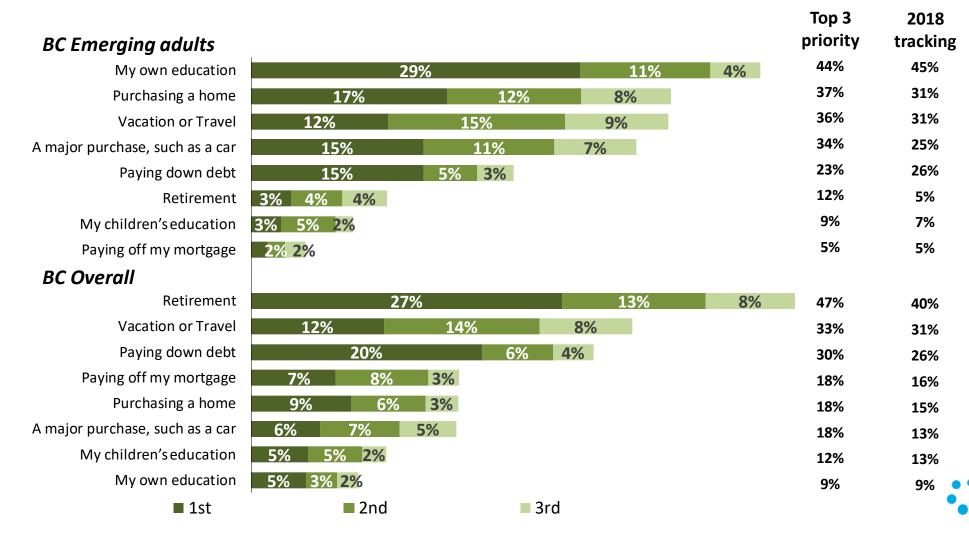


**Note:** 2018 BC EAs n=110

# **Goals priority (Savers):** While not their first priority, purchasing a home<sup>48</sup> has become more of a priority among EAs since 2018

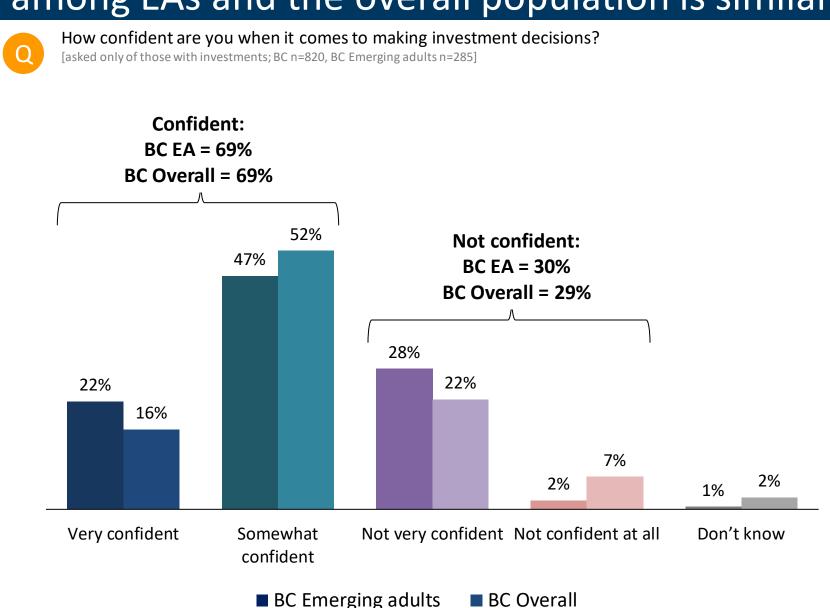


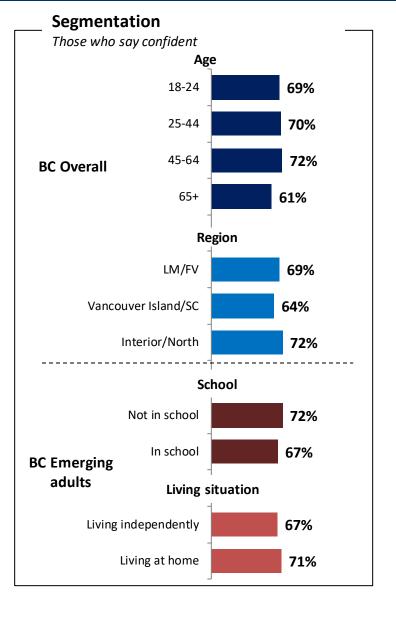
Thinking about the goals above, how would you rank them in order of the priority you are placing on them in your life right now? [asked only of those with savings or investments; BC n=921, BC Emerging adults n=431]



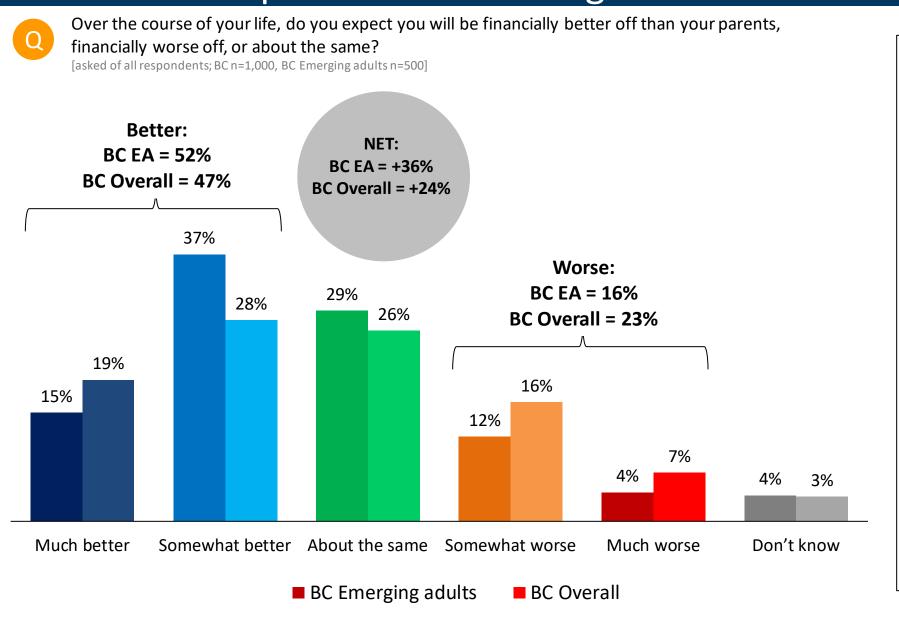
Note: 2018 BC EAs n=110 Note: 4th, 5th, 6th, 7th, 8th, & 9<sup>th</sup> not a priority so not shown

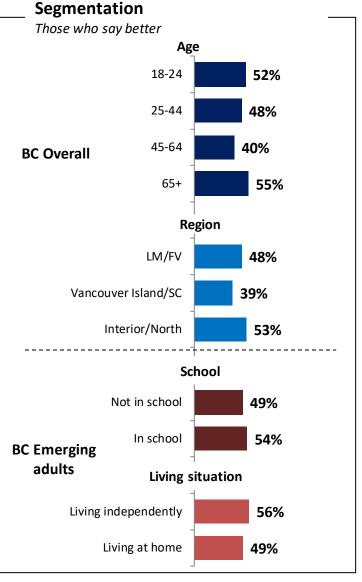
# **Investment confidence:** Confidence making investment decisions among EAs and the overall population is similar



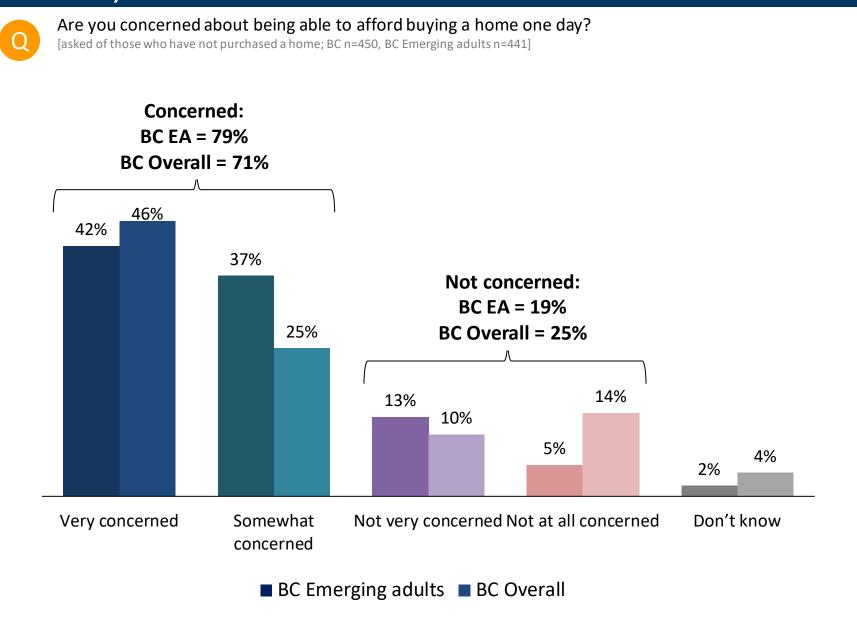


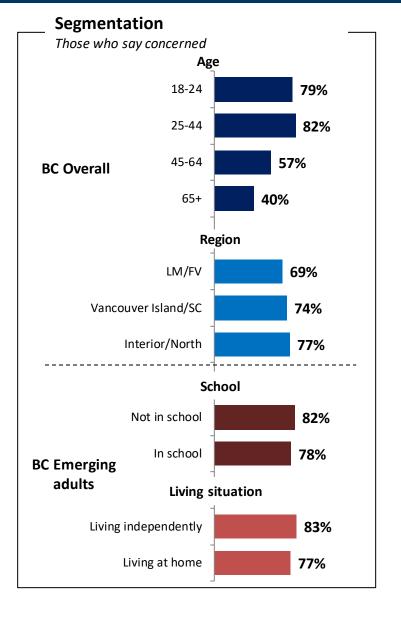
### Future outlook: EAs are more optimistic about being financially better off than their parents than average





# **Future outlook:** 8-in-10 EAs are concerned about being able to buy a house; those under 45 are much more concerned than older BCers





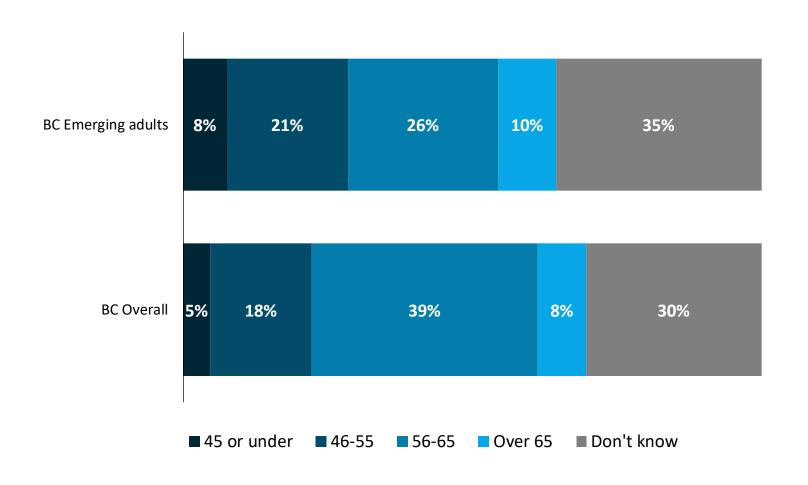
# **Retirement desire:** Compared to average, slightly more EAs would like to retire before 55, but more are also unsure when they'd like to retire

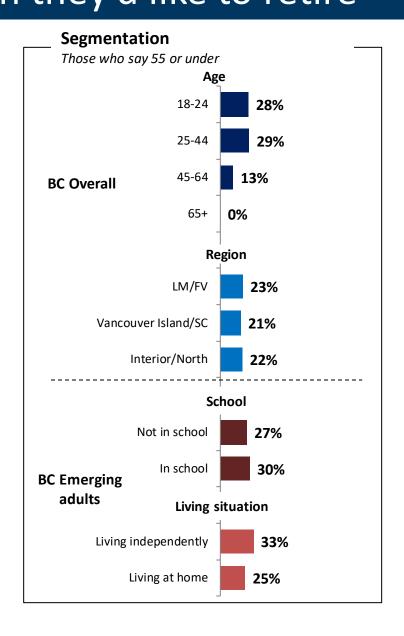
Q

At what age would you like to retire?

[asked of those who are not retired; BC n=757, BC Emerging adults n=500]

#### This question is only asked of those <u>not</u> currently retired.





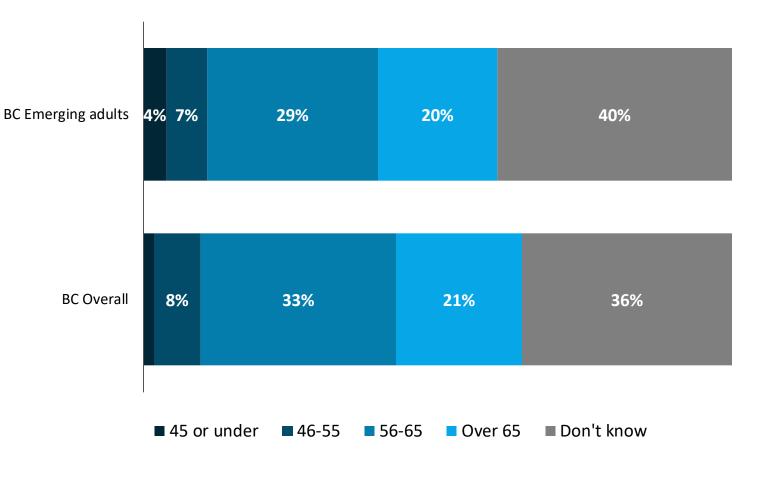
# **Financial situation:** British Columbians under 44 are more likely to expect they will actually retire before age 55, though many don't know

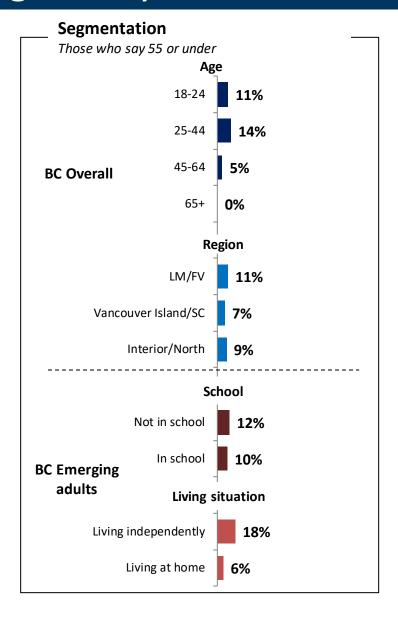


At what age do you expect to retire?

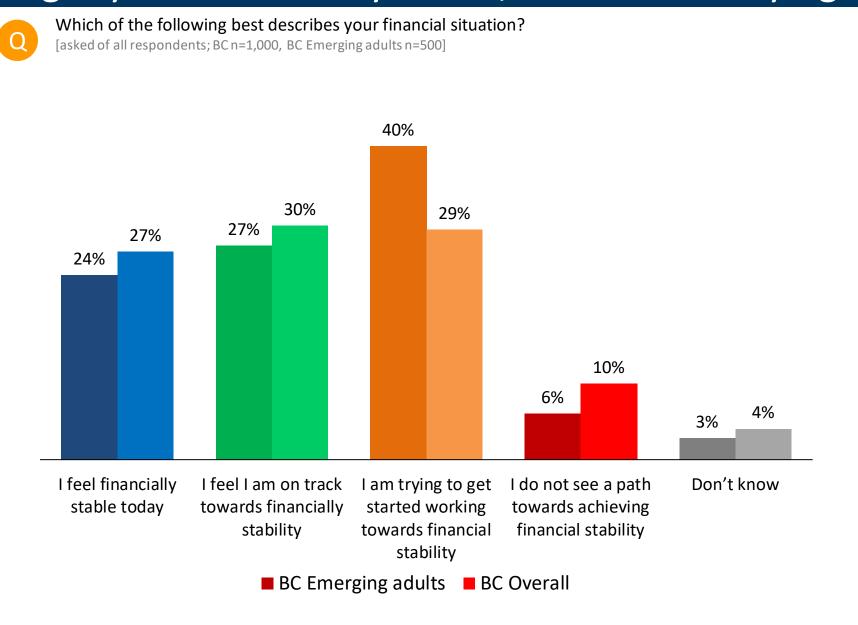
[asked of those who are not retired; BC n=757, BC Emerging adults n=500]

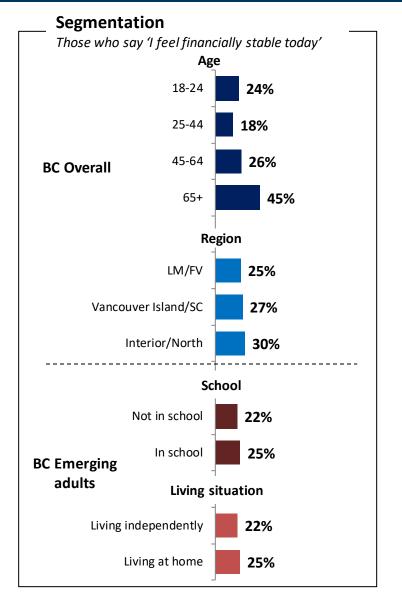
This question is only asked of those <u>not</u> currently retired.



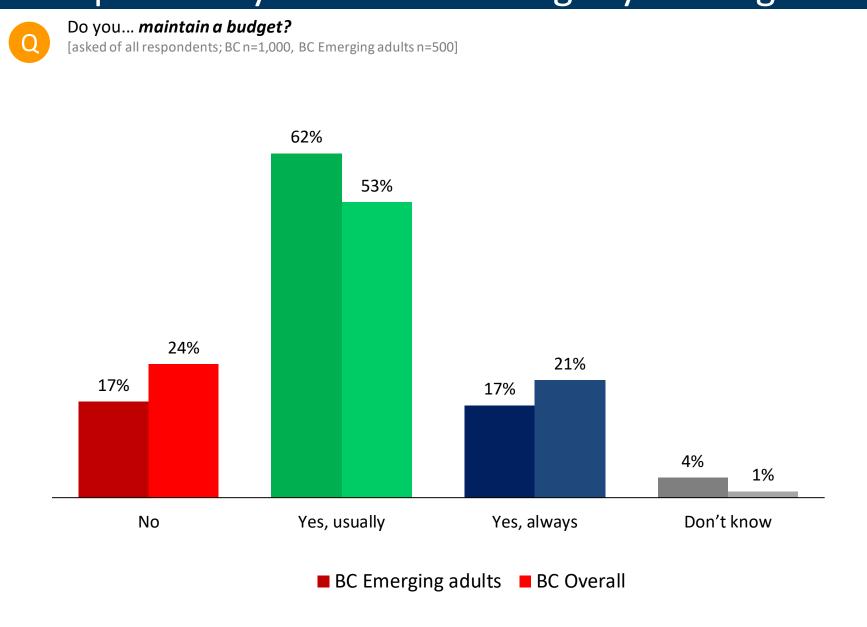


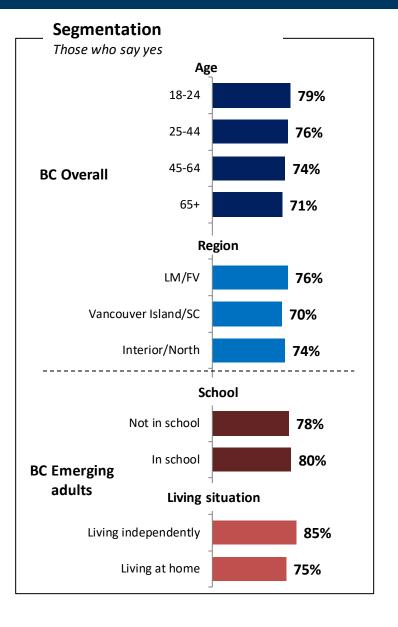
# **Financial situation:** Compared against the overall population, EAs feel slightly less financially stable, but 40% are trying to get started



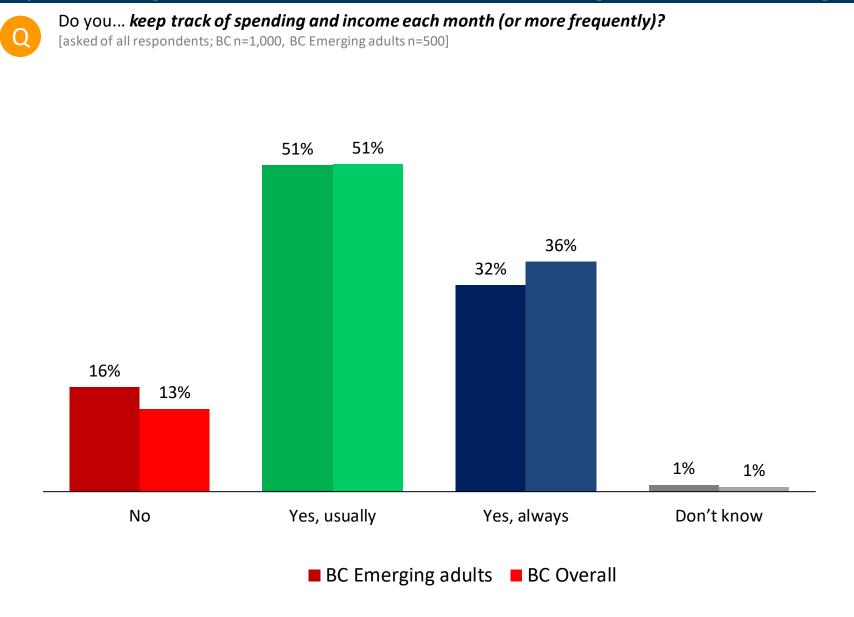


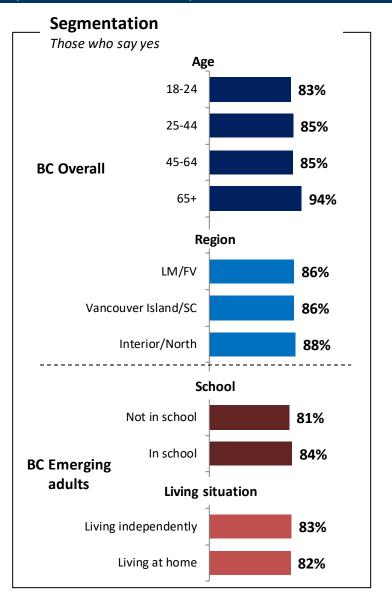
# **Budget:** 6-in-10 EAs usually maintain a budget, highest for those living independently. This declines slightly with age



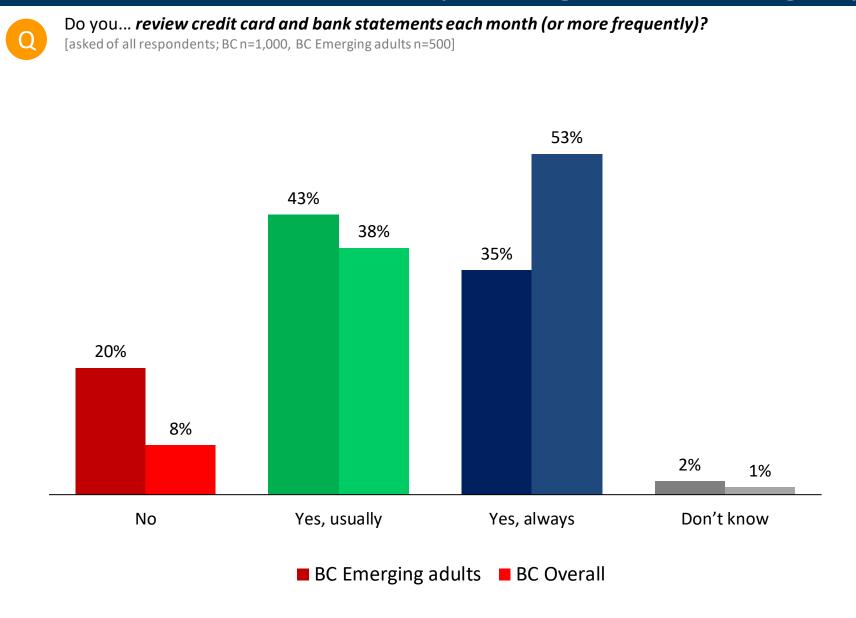


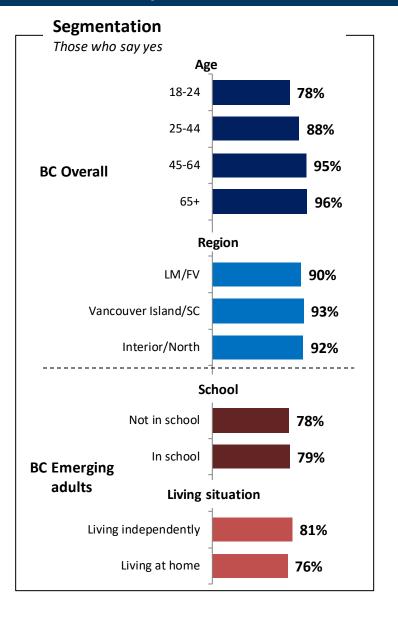
# **Spending and income:** The majority of British Columbians keep track of spending and income (86%), though EAs are slightly less likely (83%)



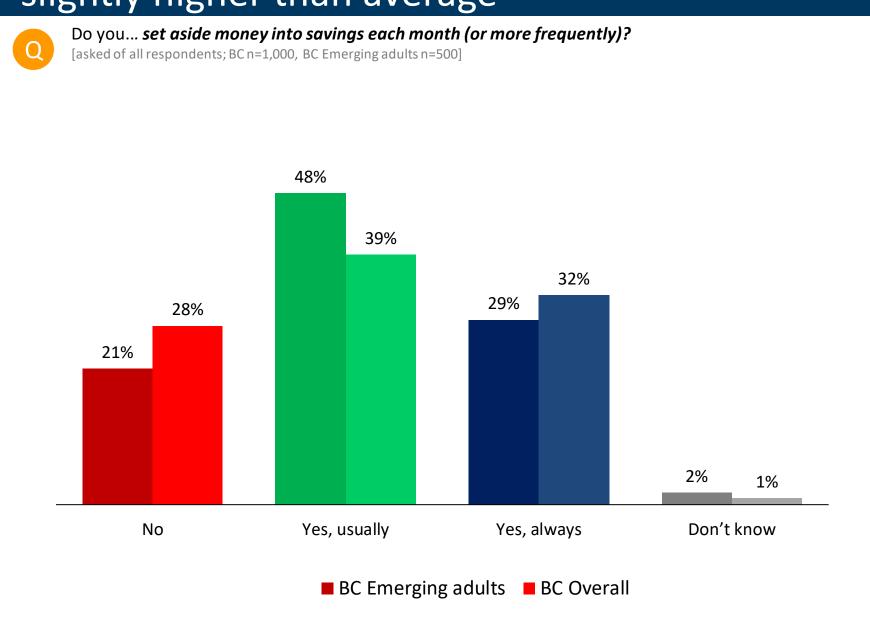


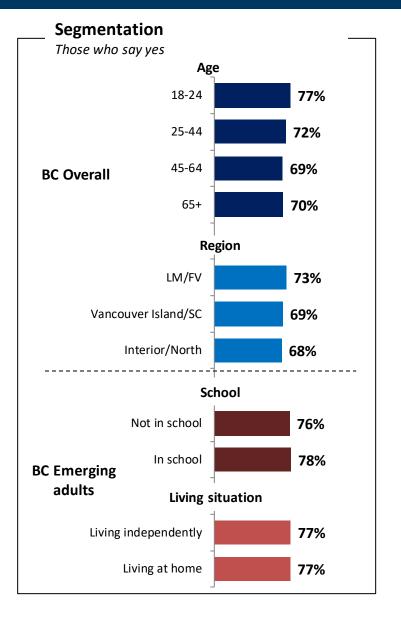
# Credit card statements: Nearly everyone (91%) reviews credit card and <sup>57</sup> bank statements monthly, though EAs are slightly less likely to (78%)





# **Savings:** Just over 3-in-4 EAs set aside money into savings monthly, slightly higher than average





## **Investing Attitudes**



# **Investing attitudes:** Sacrificing fun has the highest agreement; overall, people disagree with investing being for those with more money



The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree:

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]

#### BC Emerging adults

When I lose money in my investments, I take it as a learning experience.

I am not sure where to look for independent information on different investments.

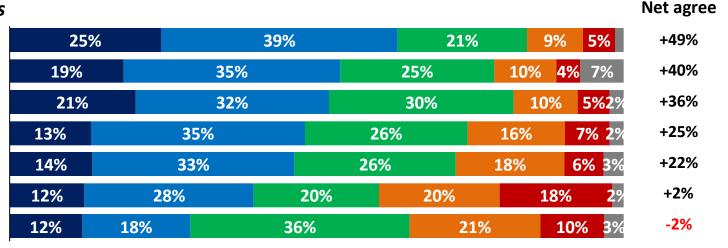
I am finding it harder and harder to understand the investments available to me.

I would prefer to manage my own investments, but I don't have enough time.

Investing is only for people who have more money than I have.

I sacrifice some of my fun in order to have financial stability.

I just don't trust investment professionals.



#### BC Overall

Use the final stability.

When I lose money in my investments, I take it as a learning experience.

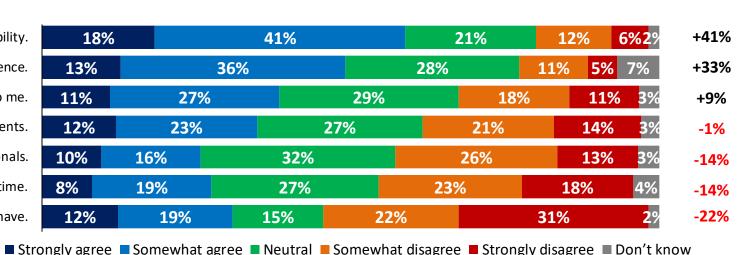
I am finding it harder and harder to understand the investments available to me.

I am not sure where to look for independent information on different investments.

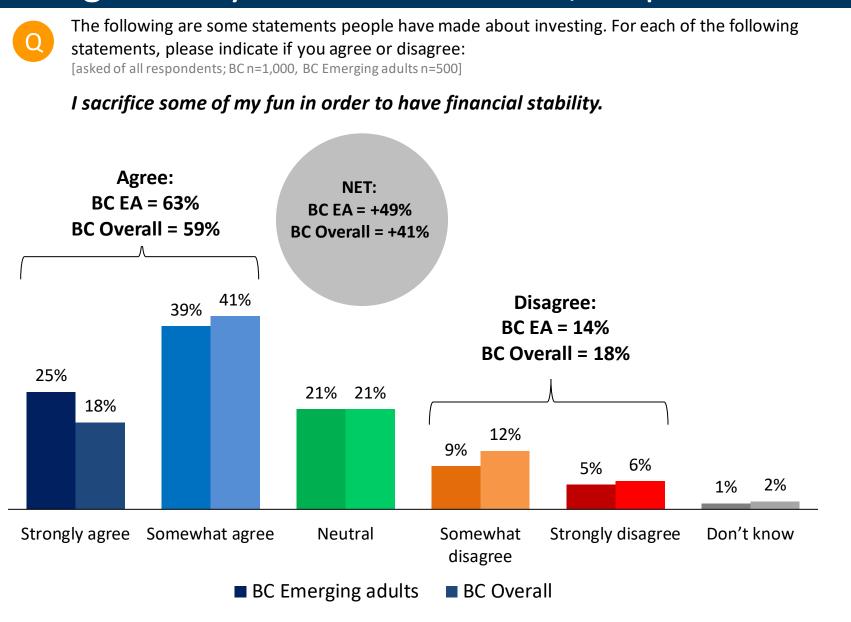
I just don't trust investment professionals.

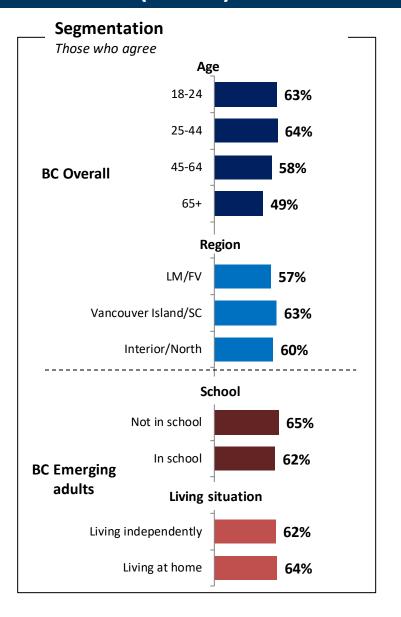
I would prefer to manage my own investments, but I don't have enough time.

Investing is only for people who have more money than I have.



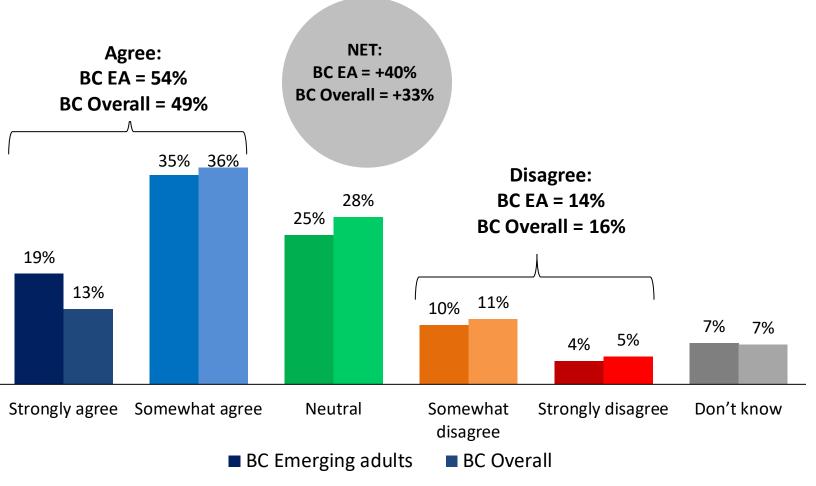
# **Sacrificing for stability:** Compared to average, EAs (63%) are more likely to agree they sacrifice some fun, on par with those 25-44 (64%)

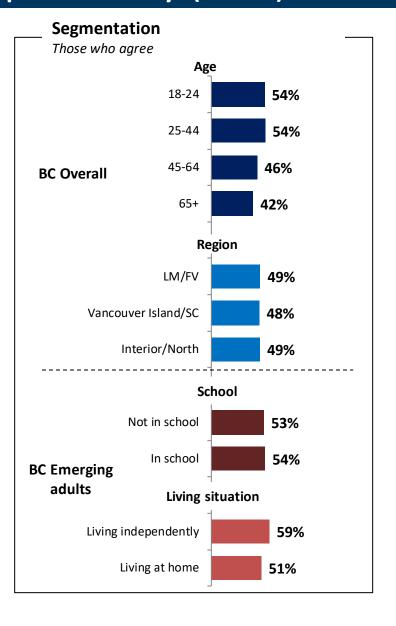




### Loss as a learning experience: Over half of EAs take loss as a learning experience (54%), highest among those living independently (59%)

The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree: [asked of all respondents; BC n=1,000, BC Emerging adults n=500] When I lose money in my investments, I take it as a learning experience. NET: Agree: BC EA = +40%**BC EA = 54% BC Overall = +33%** BC Overall = 49% 35% \_36% Disagree: 28% **BC EA = 14%** 25% BC Overall = 16% 19% 13%

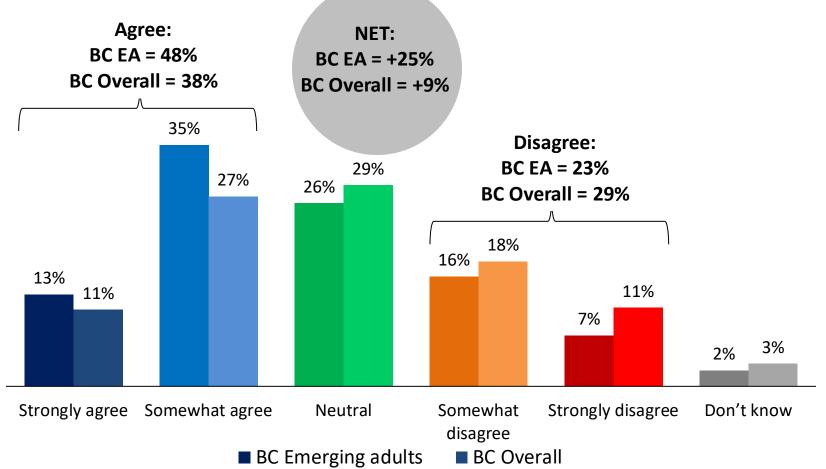


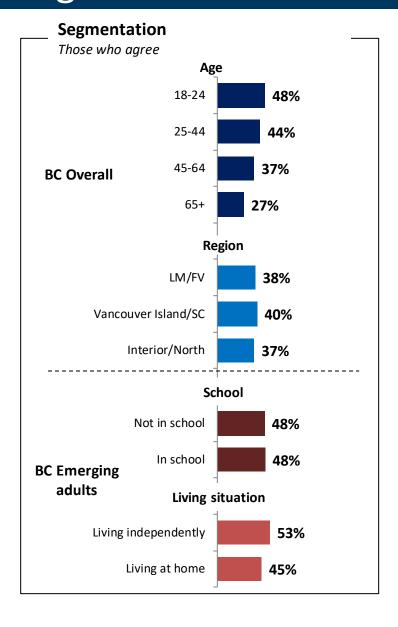


# **Understanding investments:** Nearly half of EAs (48%) agree they are finding it harder to understand, this decreases with age

The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree:
[asked of all respondents; BC n=1,000, BC Emerging adults n=500]

I am finding it harder and harder to understand the investments available to me.

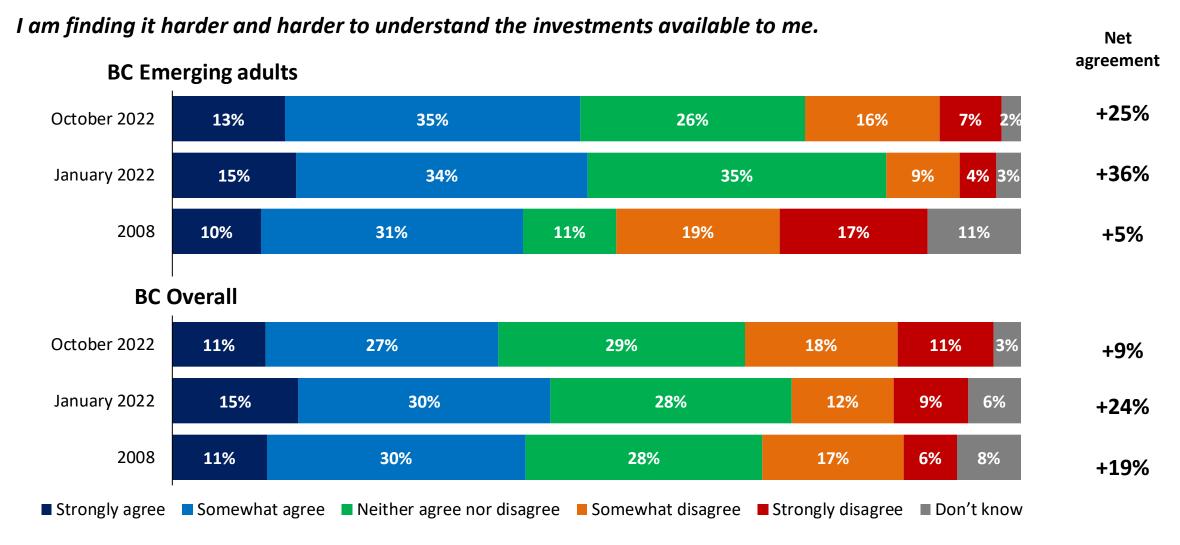




## **Understanding investments:** Among both EAs and overall, fewer are finding it harder to understand the investments available



The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree: [asked of all respondents; BC n=1,000, BC Emerging adults n=500]



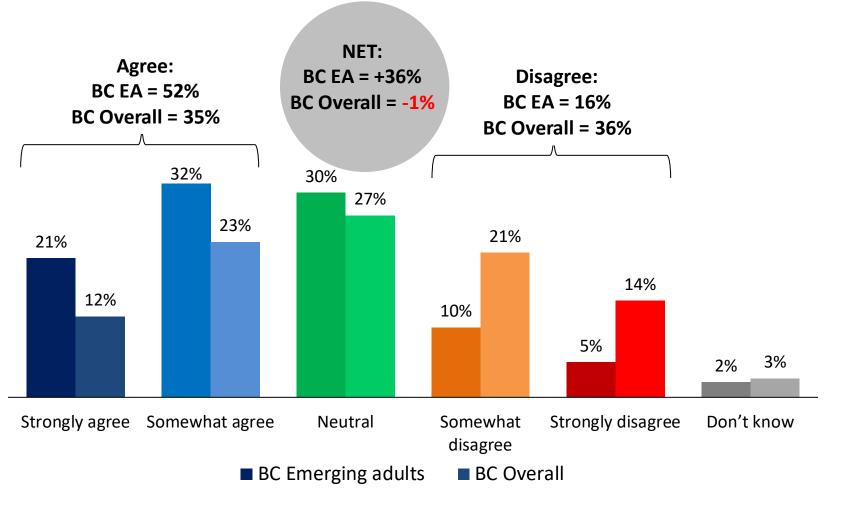
Note: The EA samples in January 2022 and 2008 are small (2022, n=86; 2008 national results, n=75) and should be interpreted with caution

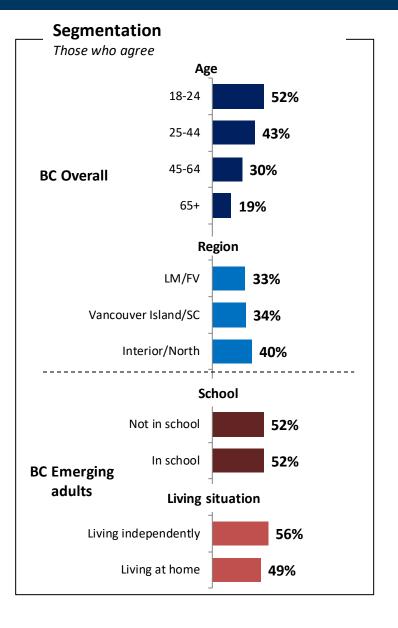
# **Independent information:** Being unsure where to look for independent information is highly correlated with age

The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree:

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]

I am not sure where to look for independent information on different investments.

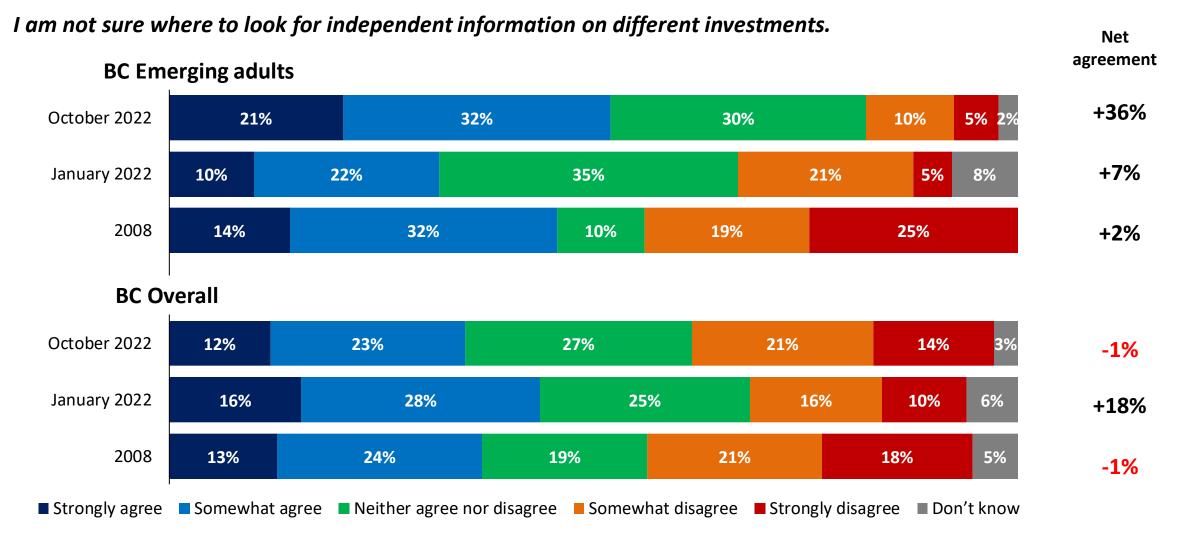




# Independent information: More EAs agree they are not sure where to look for independent information than in January 2022

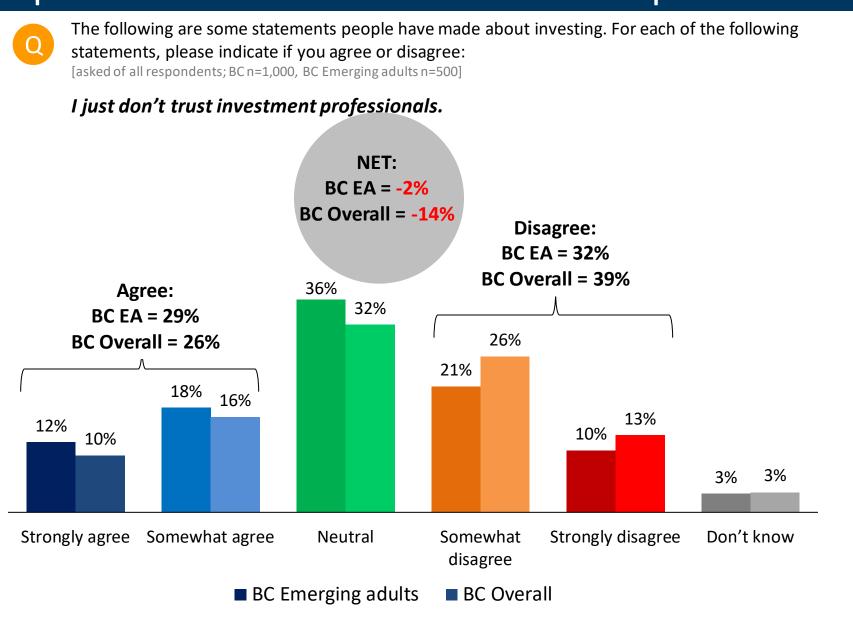


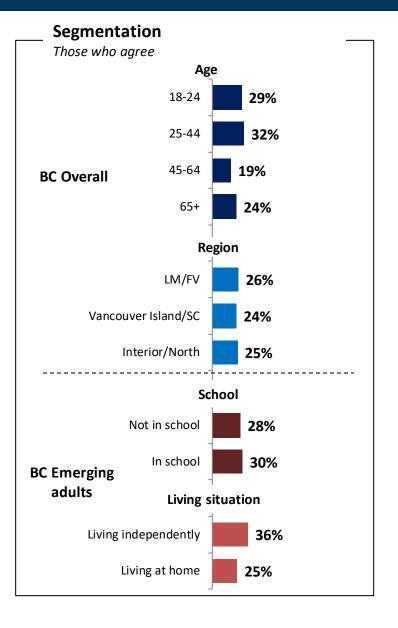
The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree: [asked of all respondents; BC n=1,000, BC Emerging adults n=500]



Note: The EA samples in January 2022 and 2008 are small (2022, n=86; 2008 national results, n=75) and should be interpreted with caution

# Trust in investment professionals: While more disagree overall, EAs are split on whether to trust investment professionals

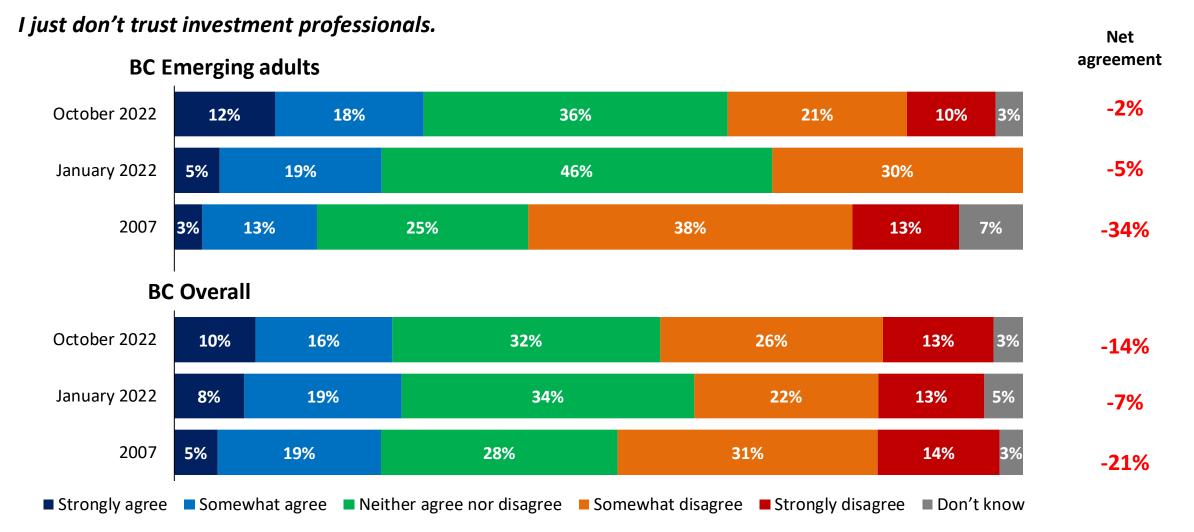




# **Trust in investment professionals:** Trust in investment professionals has declined, particularly among EAs who have a net agreement of just -2%



The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree: [asked of all respondents; BC n=1,000, BC Emerging adults n=500]



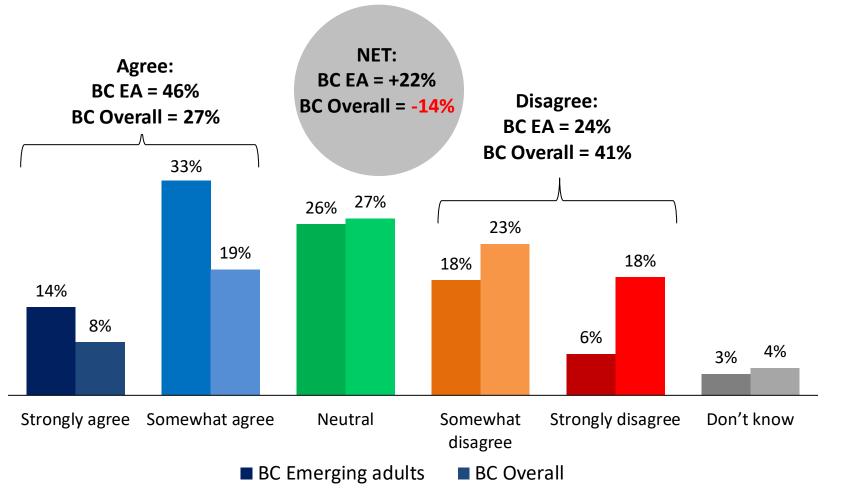
**Note:** The EA sample in January 2022 is small (n=86) and should be interpreted with caution; 2007 EAs, national results, n=192

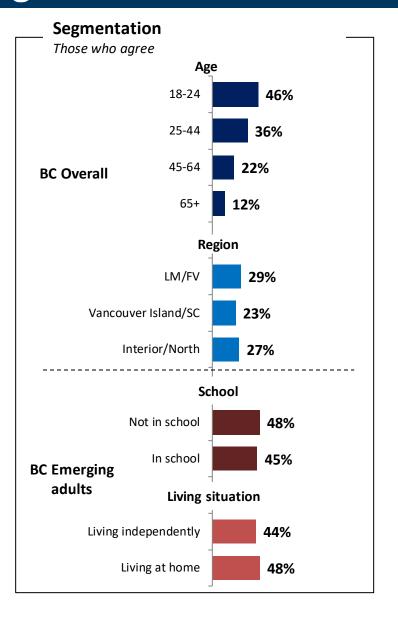
# **Preference for self-management:** Nearly half (46%) of EAs would preference to self-manage, a preference that decreases with age

The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree:

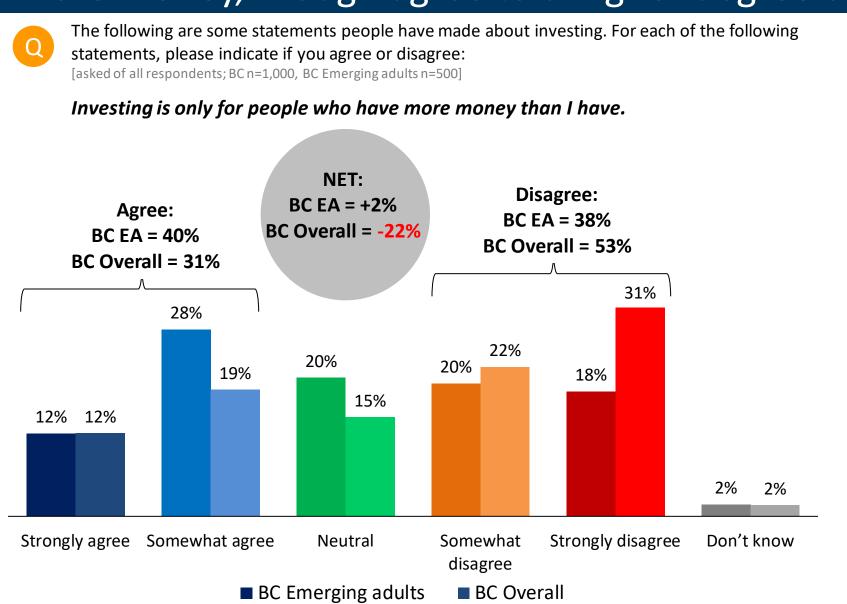
[asked of all respondents; BC n=1,000, BC Emerging adults n=500]

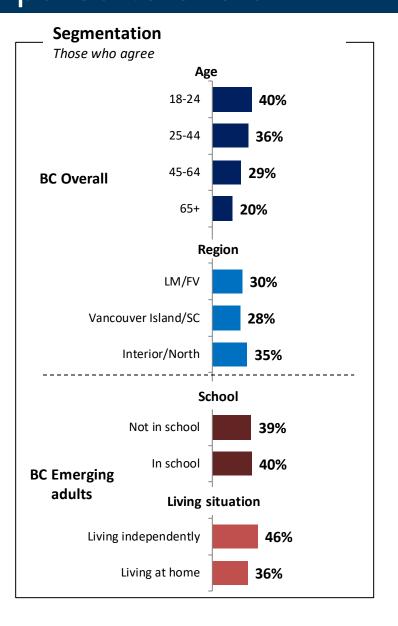
I would prefer to manage my own investments, but I don't have enough time.





# Who invests?: EAs are split on whether investing is for people with more money, though agree to a higher degree compared to overall

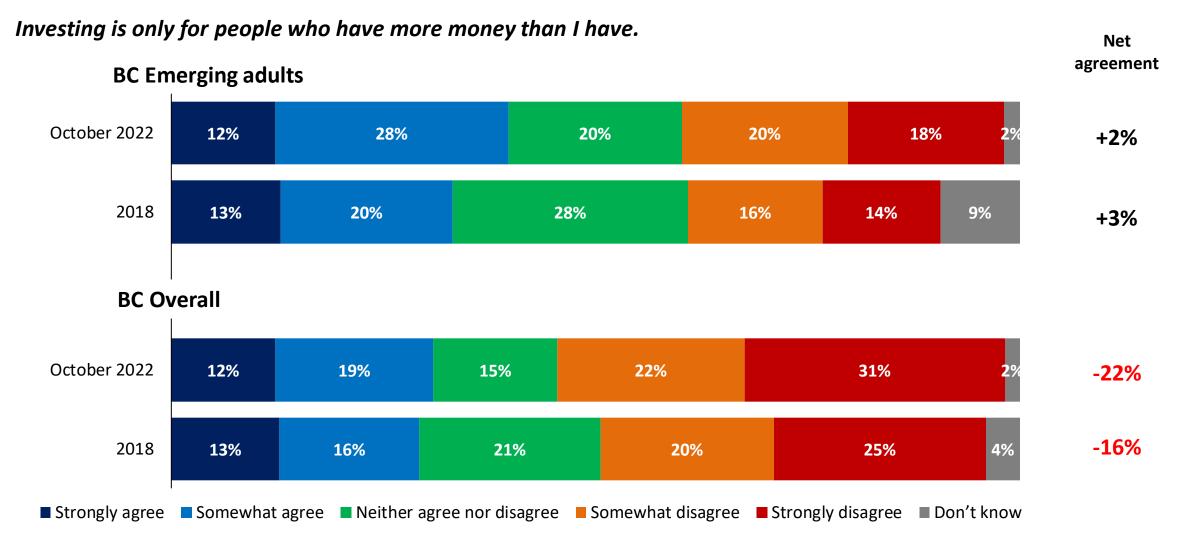




# Who invests?: Overall, disagreement on investing being for people with more money has increased since 2018; EAs are split

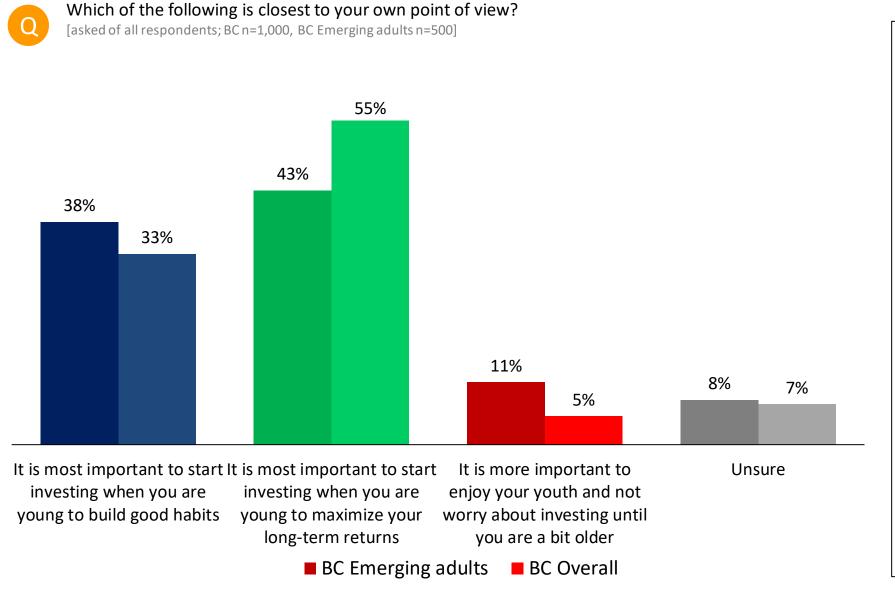


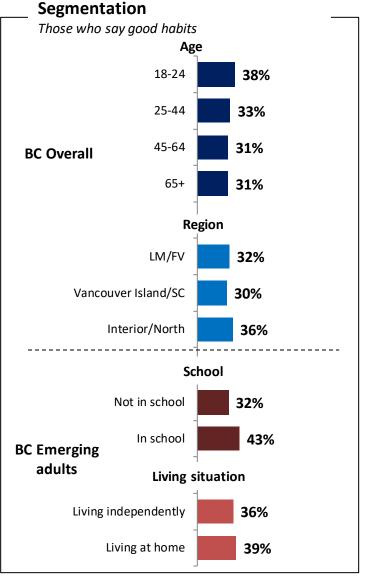
The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree: [asked of all respondents; BC n=1,000, BC Emerging adults n=500]



**Note:** 2018 EAs, n=110

# **Starting to invest:** Overall, 55% believe in starting young to maximize returns, though EAs are more likely to believe in building good habits

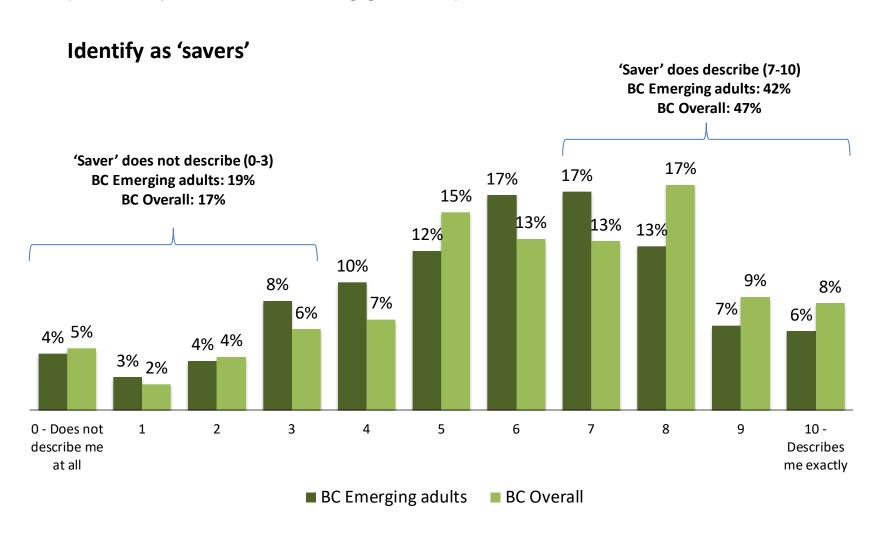


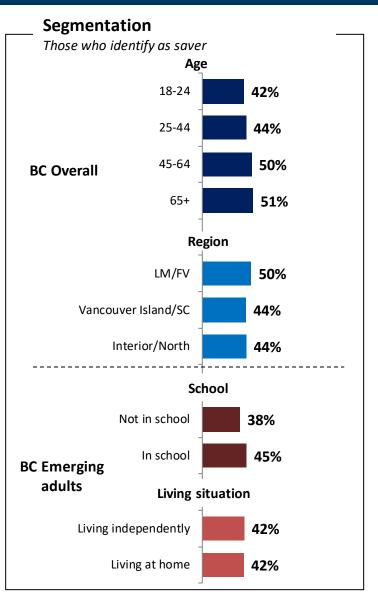


### **Saver identity:** Overall, nearly half (47%) identify as 'savers,' a descriptor that becomes more frequent with age

How well do the following words describe you? Please use a scale between zero to ten where ten is 'describes you exactly' and zero is 'does not describe you at all.' (Saver)

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]





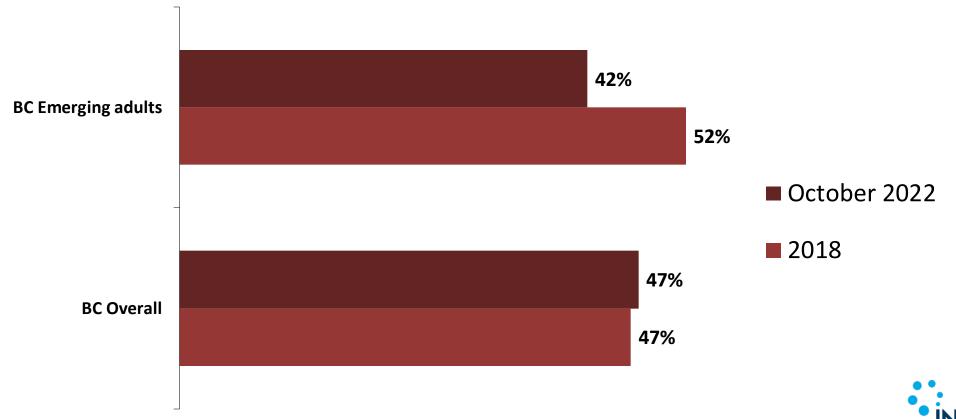
# **Savers | Tracking:** Compared to 2018, fewer EAs describe themselves as savers; identification remains steady overall



How well do the following words describe you? Please use a scale between zero to ten where ten is 'describes you exactly' and zero is 'does not describe you at all.' (Saver)

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]







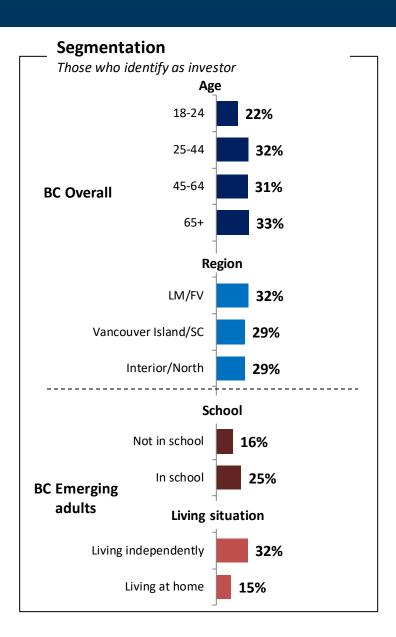
**Note:** Due to a small sample size, 2018 BC EAs should be treated with caution (n=110)

### those not in school or not living at home

How well do the following words describe you? Please use a scale between zero to ten where ten is 'describes you exactly' and zero is 'does not describe you at all.' (Investor)
[asked of all respondents; BC n=1,000, BC Emerging adults n=500]

#### **Identify as 'investors'**

'Investor' does not describe (0-3) **BC Emerging adults: 42%** BC Overall: 32% 'Investor' does describe (7-10) BC Emerging adults: 22% BC Overall: 31% 17% 16%<sup>16%</sup> 14% 13% 13% 12% 11% 10% 10% 10% 9% 8% 6% 5% 5% 5% 3% 3% 10 -0 - Does not 2 3 4 6 8 9 describe me Describes at all me exactly ■ BC Emerging adults BC Overall



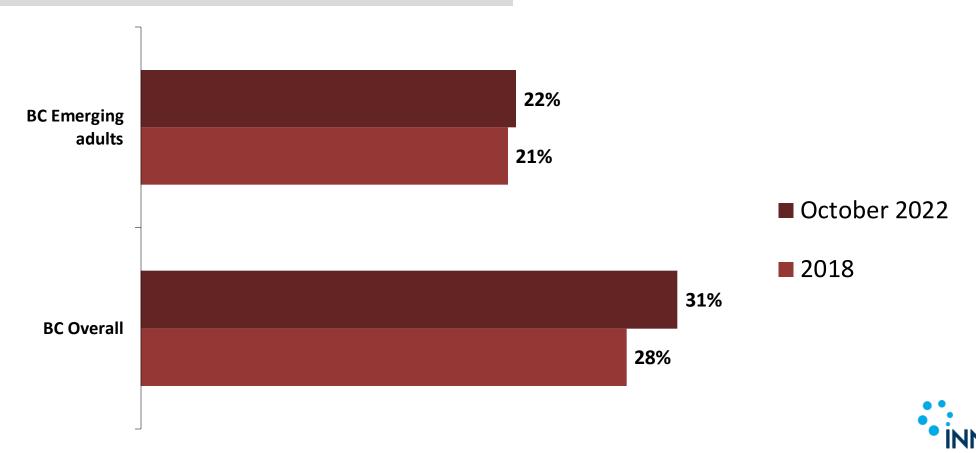
### **Investors | Tracking:** Steady since 2018, EAs are less likely than average to call themselves investors



How well do the following words describe you? Please use a scale between zero to ten where ten is 'describes you exactly' and zero is 'does not describe you at all.' (Investor)

[asked of all respondents; BC, n=1,000; BC Emerging adults, n=500]



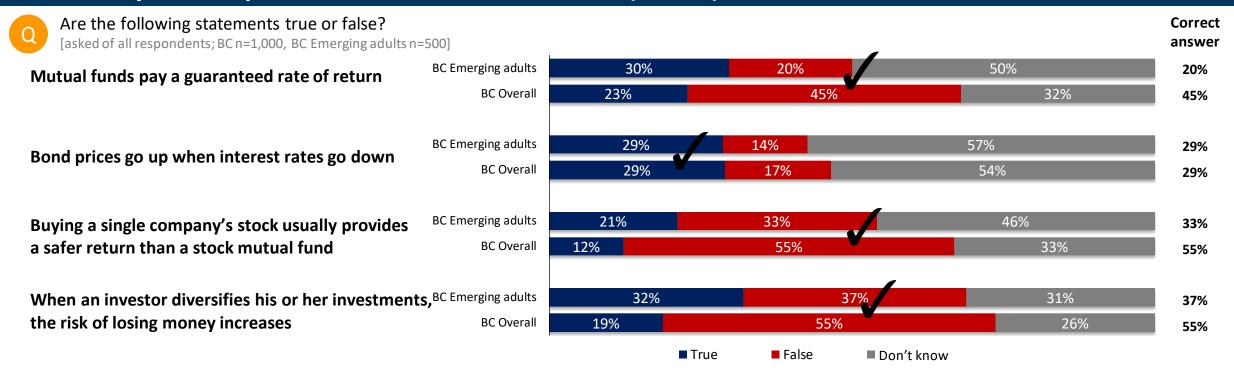


**Note:** 2018 BC EAs, n=110

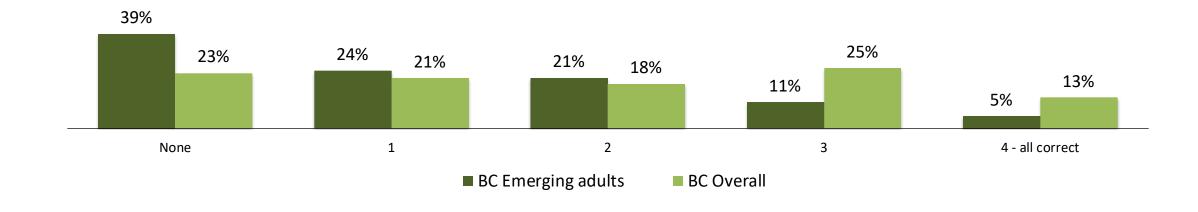
### Knowledge



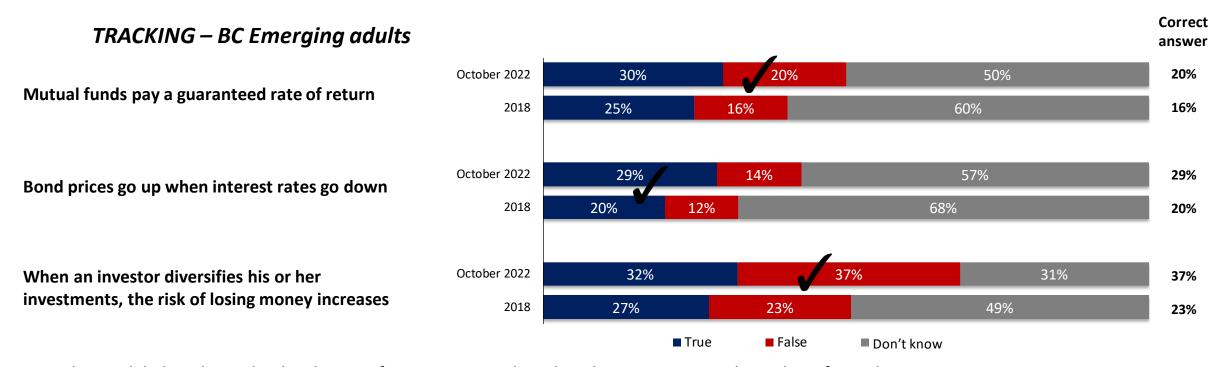
# **Investment literacy:** Nearly 2-in-5 EAs (39%) answered no questions correctly, compared to under 1-in-4 (23%) overall



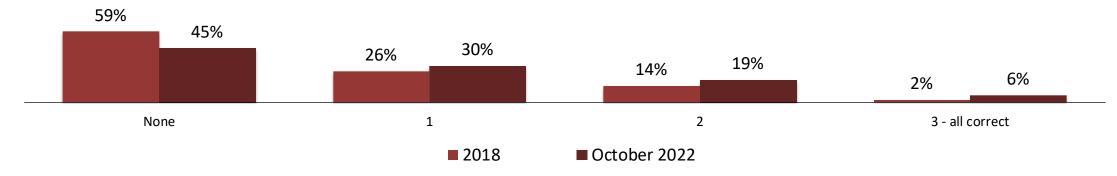
The graph below shows the distribution of correct answers based on the answer respondents chose for each question.



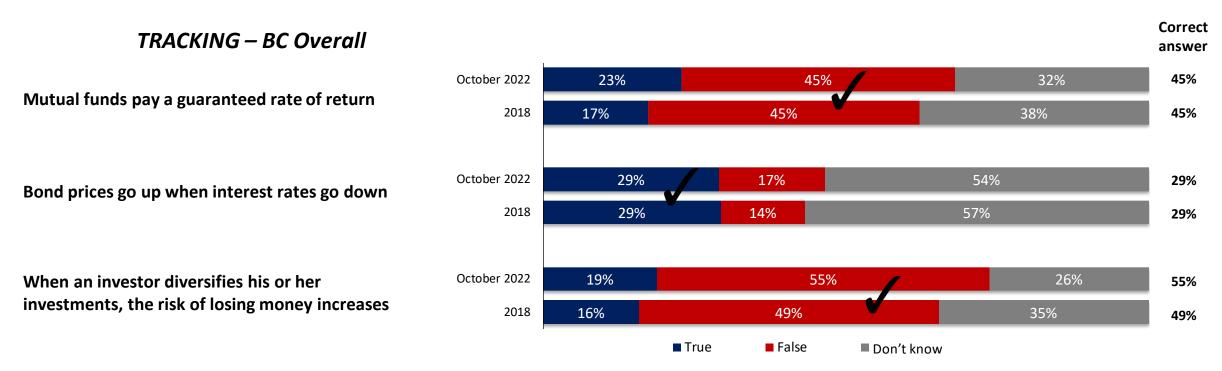
### **Investment literacy | EA tracking:** Compared to 2018, EAs answered correctly more often; with 25% correctly answering 2 or more out of 3



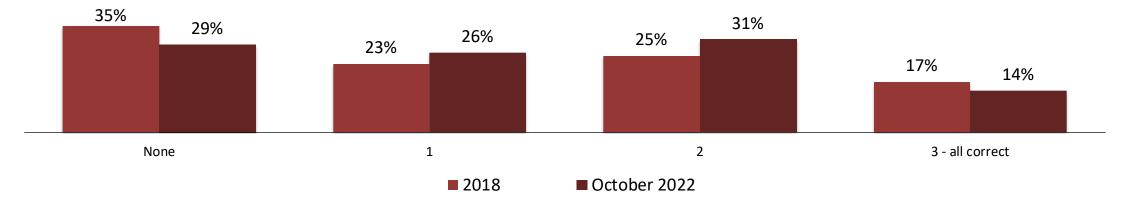
The graph below shows the distribution of correct answers based on the answer respondents chose for each question.



**Note:** 2018 BC EAs, n=110



The graph below shows the distribution of correct answers based on the answer respondents chose for each question.



### **Online Platforms and Socialization**

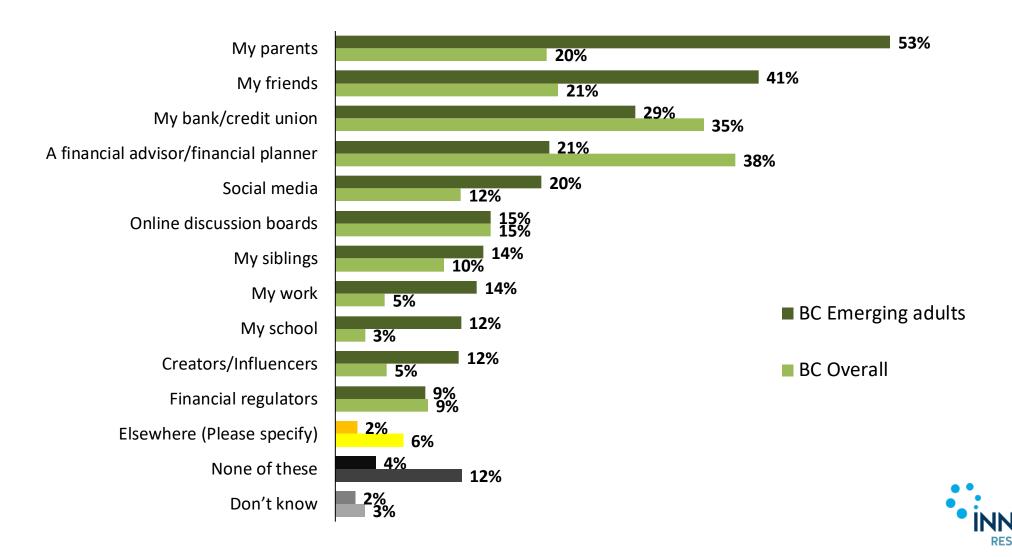


### **Information and advice:** Parents are the most common source for monetary advice for EAs, followed by friends and the bank



When it comes to making decisions about money, where do you go for information and advice? **Please select all that apply**.

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]



## Information & advice by segment: Parents and friends are the most common sources for EAs; most go to financial advisors and banks



When it comes to making decisions about money, where do you go for information and advice? Please select all that apply.

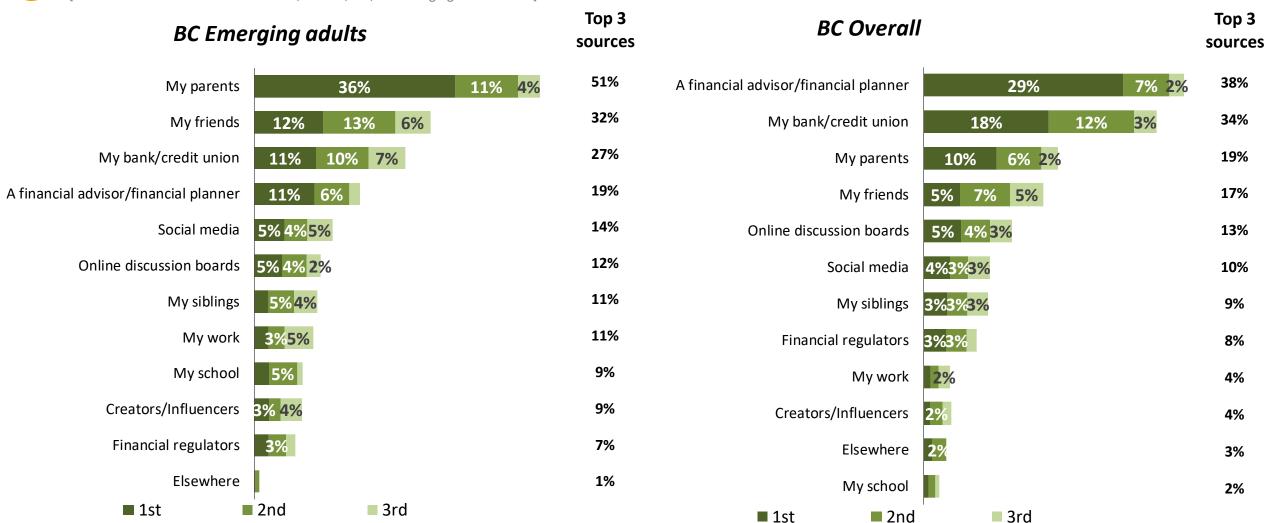
[asked of all respondents; BC n=1,000, BC Emerging adults n=500]

				BC Overall				BC Emerging adults				
% WHO CHOSE		Α	ge			Region			School		Living situation	
EACH RESPONSE	18-24	25-44	45-54	65+	LM/FV	Vancouver Island/SC	Interior/ North	Not in school	In school	Independent	At home	
My parents	53%	33%	8%	1%	21%	23%	16%	49%	56%	47%	57%	
My friends	41%	26%	18%	9%	21%	22%	22%	44%	38%	43%	39%	
My bank/credit union	29%	34%	34%	43%	35%	38%	35%	33%	26%	31%	27%	
A financial advisor/ financial planner	21%	28%	49%	48%	37%	38%	41%	19%	22%	30%	14%	
Social media	20%	20%	8%	1%	12%	11%	12%	23%	18%	19%	21%	
My siblings	14%	13%	9%	6%	10%	11%	12%	10%	17%	14%	14%	
Online discussion boards	15%	20%	15%	6%	17%	13%	10%	13%	16%	17%	14%	
My work	14%	6%	4%	1%	5%	7%	3%	13%	14%	14%	13%	
Creators/influencers	12%	8%	2%	0%	6%	3%	5%	13%	11%	12%	12%	
My school	12%	3%	1%	0%	3%	4%	2%	5%	17%	14%	11%	
Financial regulators	9%	12%	8%	5%	10%	8%	8%	10%	8%	13%	6%	
Elsewhere	2%	5%	9%	9%	6%	8%	5%	2%	2%	3%	2%	
None of these	4%	10%	14%	18%	11%	14%	14%	4%	4%	3%	4%	
Don't know	2%	3%	3%	3%	3%	2%	3%	2%	2%	1%	3%	

### Ranked sources BC: Parents and banks are among the top 3 sources, though EAs also rely on friends while advisors are common overall



When it comes to how important they are to you when you make decisions about money, how would you rank these sources of advice? [asked of those with at least 2 sources; BC n=1,000, BC Emerging adults n=500]



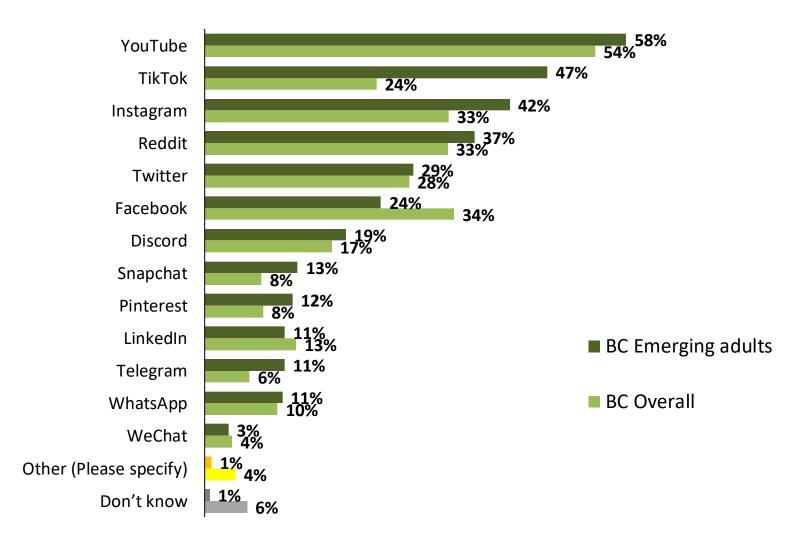
Note: 4th, 5th, 6th, 7th, 8th, and 9th not a priority so not shown

### **Social media sources:** YouTube is the most common online source regardless of age. For EAs it is followed by TikTok, Instagram, and Reddit



And which social media platforms or online discussion boards do you use to get information that helps you make decisions about money? Please select all that apply.

[asked of those who use some online platforms or discussion boards; BC n=241, BC Emerging adults n=174]





## **Social media by segment:** YouTube is most used; EAs also use TikTok; while Facebook, Reddit, and Instagram are common overall



And which social media platforms or online discussion boards do you use to get information that helps you make decisions about money? **Please** select all that apply.

[asked of those who use some online platforms or discussion boards; BC n=241, BC Emerging adults n=174]

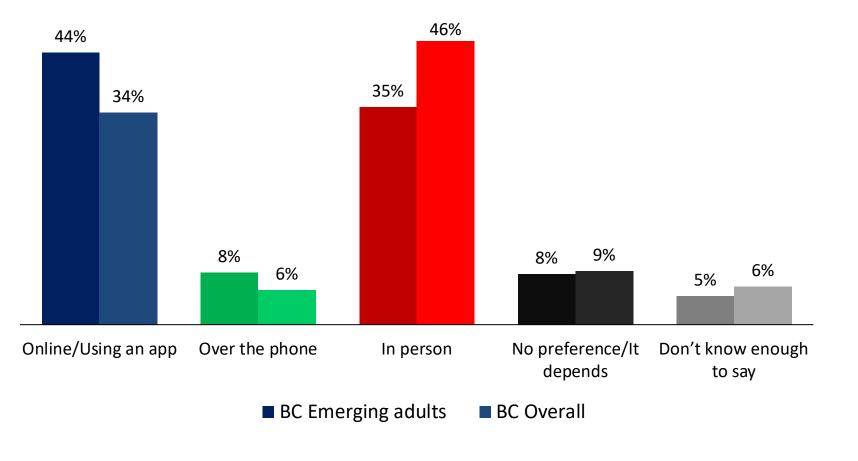
		BC Overall							BC Emerging adults			
% WHO CHOSE		Age				Region			School		Living situation	
EACH RESPONSE	18-24	25-44	45-54	65+	LM/FV	Vancouver Island/SC	Interior/ North	Not in school	In school	Independent	At home	
YouTube	58%	56%	51%	37%	57%	48%	48%	59%	57%	70%	49%	
TikTok	47%	28%	7%	0%	23%	12%	37%	42%	50%	37%	54%	
Instagram	42%	44%	13%	12%	35%	27%	33%	40%	43%	36%	46%	
Reddit	37%	39%	28%	0%	30%	48%	30%	41%	35%	32%	41%	
Twitter	29%	30%	30%	3%	27%	22%	38%	21%	33%	21%	34%	
Facebook	24%	37%	38%	21%	31%	47%	33%	30%	21%	26%	23%	
Discord	19%	23%	9%	3%	19%	16%	13%	17%	21%	15%	22%	
Snapchat	13%	9%	3%	0%	9%	5%	6%	12%	13%	9%	15%	
LinkedIn	11%	12%	11%	24%	14%	14%	7%	7%	13%	15%	8%	
Pinterest	12%	9%	6%	0%	8%	2%	13%	8%	15%	12%	12%	
Telegram	11%	7%	3%	4%	6%	3%	9%	9%	12%	19%	5%	
WhatsApp	11%	13%	2%	14%	13%	3%	6%	9%	12%	12%	9%	
WeChat	3%	6%	1%	0%	5%	0%	3%	2%	4%	7%	1%	
Other	1%	1%	9%	24%	4%	2%	6%	2%	0%	1%	1%	
Don't know	1%	2%	11%	28%	7%	6%	3%	2%	0%	1%	1%	

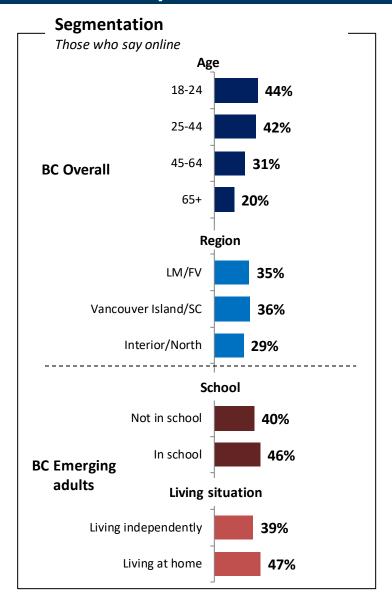
### **Opening a new account:** 44% of EAs would prefer to open a new account online, while 46% overall have a preference for in-person

Generally speaking, would you prefer to complete each of the following kinds of transactions online, over the phone, or in-person?

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]

#### Opening a new investment account.



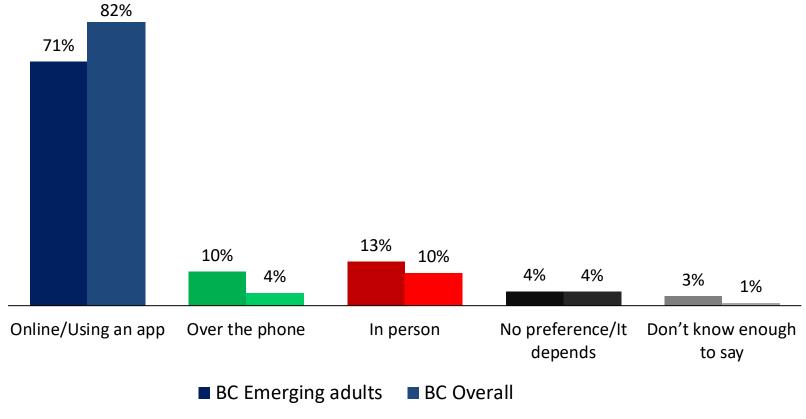


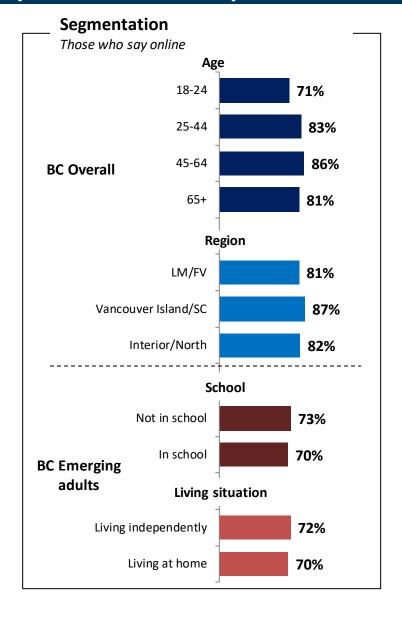
# **Paying a bill:** A majority have a preference for paying bills online, though EAs are slightly more likely to say over the phone or in-person

Generally speaking, would you prefer to complete each of the following kinds of transactions online, over the phone, or in-person?
[asked of all respondents; BC n=1,000, BC Emerging adults n=500]

Paying a bill from my bank account.

82%





## **Booking a trip:** Nearly 2-in-3 EAs would prefer to book a trip online, a preference shared overall though decreasing with age

No preference/It

depends

Don't know enough

to say

Generally speaking, would you prefer to complete each of the following kinds of transactions online, over the phone, or in-person? [asked of all respondents; BC n=1,000, BC Emerging adults n=500] Booking a vacation/trip. 65% 57% 18% 13% 13% 13% 8% 6% 3% 3%

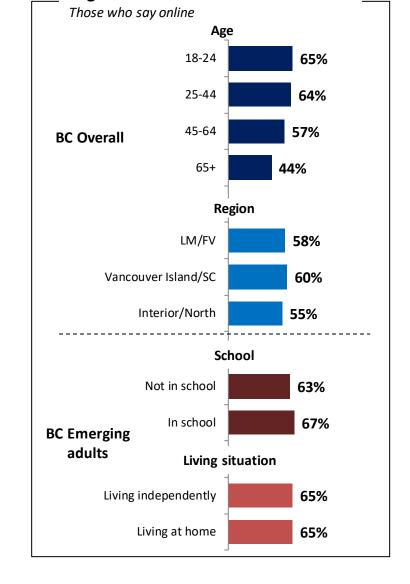
In person

BC Overall

Online/Using an app

Over the phone

■ BC Emerging adults



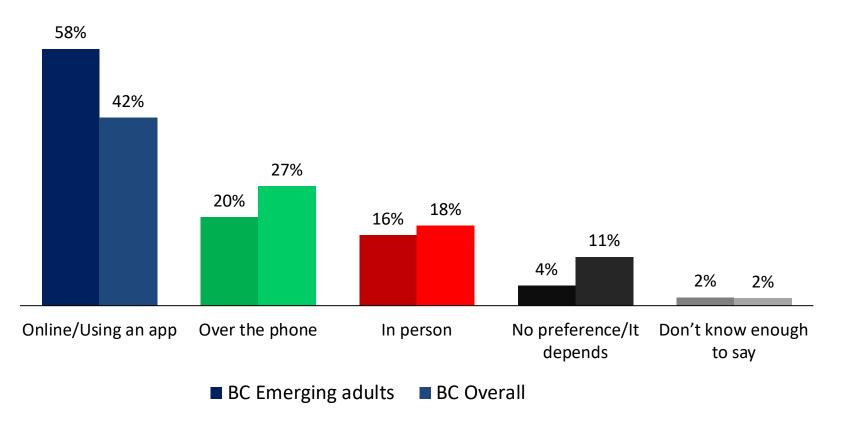
Segmentation

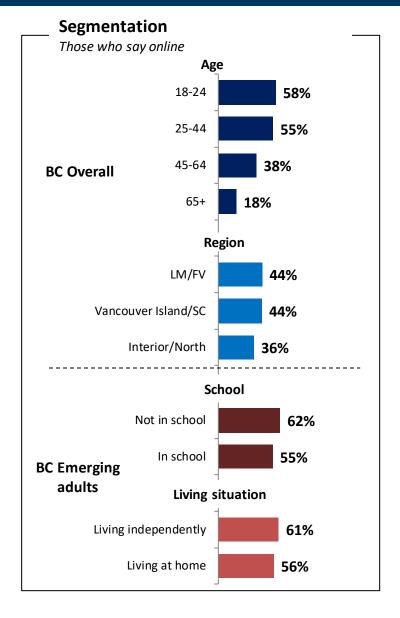
## **Ordering food:** More than half of EAs would prefer to order food online, while only 42% overall and 18% of those 65+ say the same

Generally speaking, would you prefer to complete each of the following kinds of transactions online, over the phone, or in-person?

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]

Ordering food for take-out.

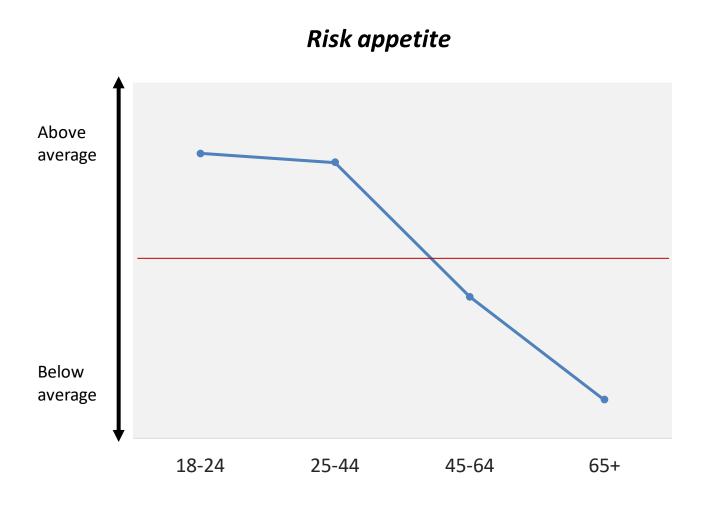




### Risk Taking



### **Appetite for risk:** EAs and those 25-44 are much more likely to have an appetite for risk; this declines with age

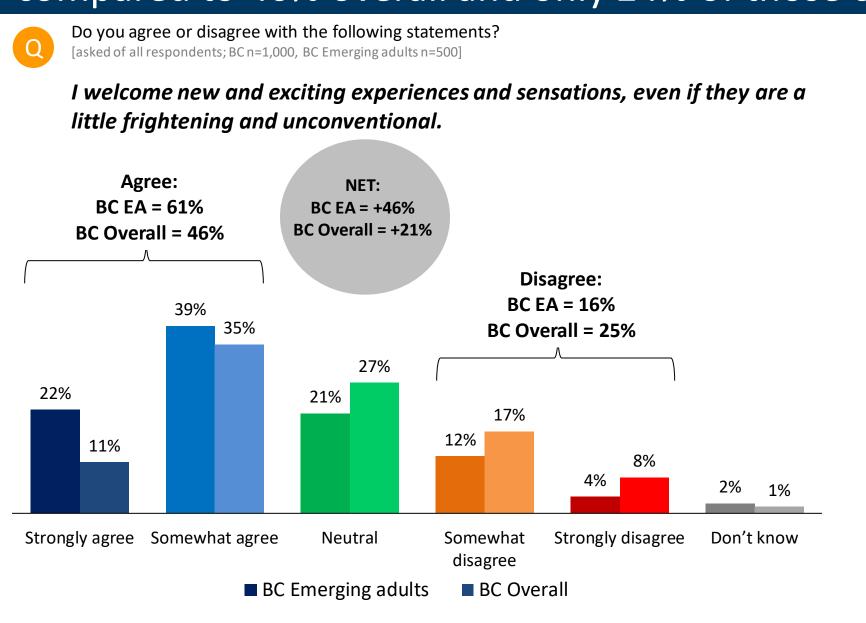


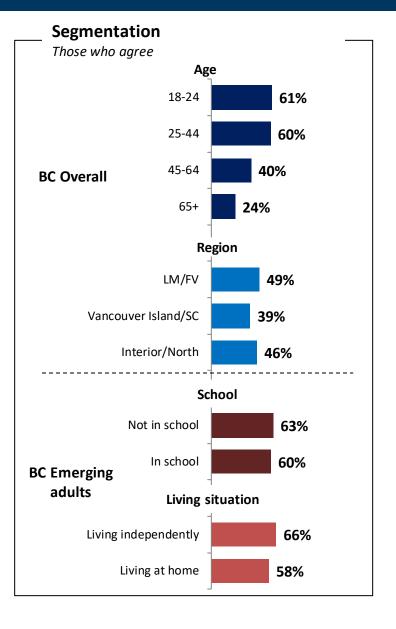
We calculate risk appetite by looking at whether people agree or disagree on three statements:

- 1) I welcome new and exciting experiences and sensations, even if they are a little frightening and unconventional.
- 2) I often follow my instincts, hunches, or intuition without thinking through all the details.
- 3) [REVERSED] I enjoy saving money more than spending it on entertainment or thrills.

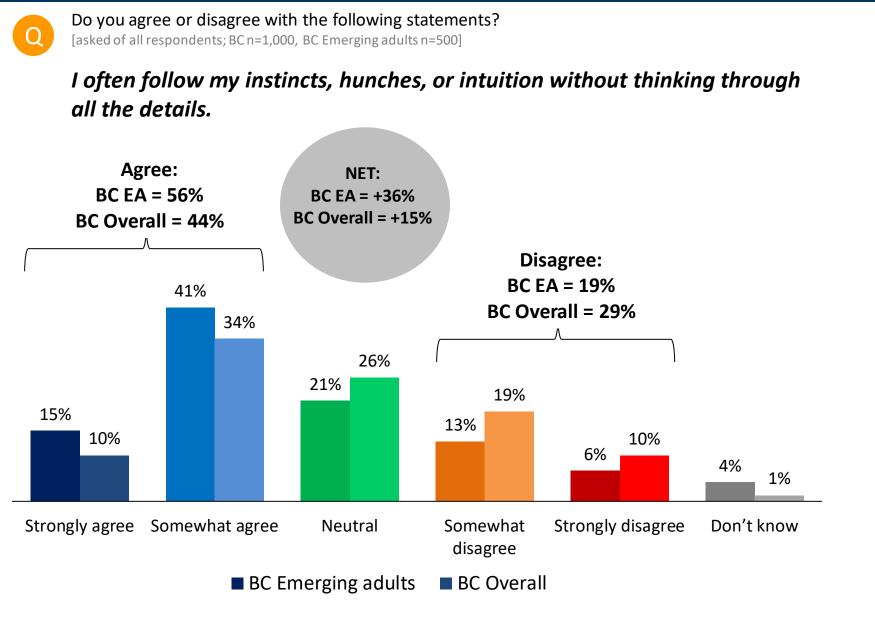


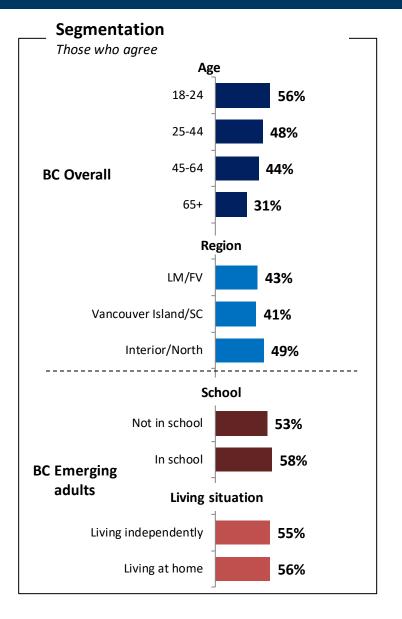
### **Novel experiences:** 61% of EAs welcome new and exciting experiences <sup>93</sup> compared to 46% overall and only 24% of those 65+



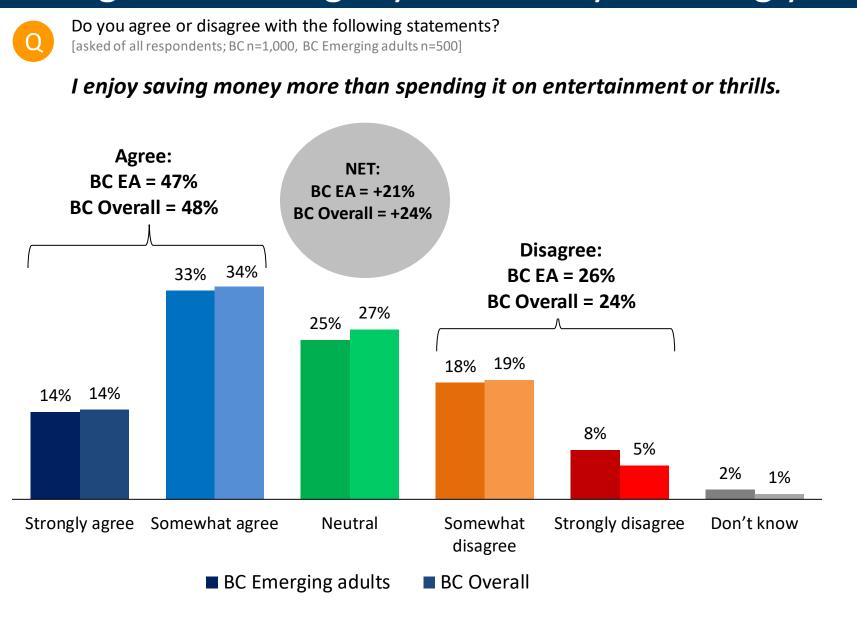


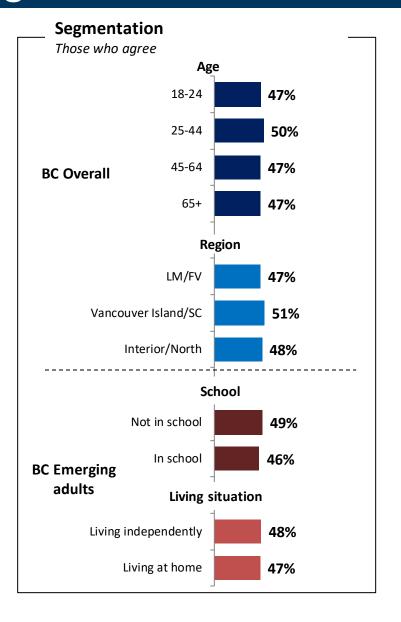
### **Following intuition:** Over half of EAs (56%) agree they often follow hunches without thinking about the details





### **Saving over spending:** Agreement among EAs and overall is similar, though EAs are slightly more likely to strongly disagree

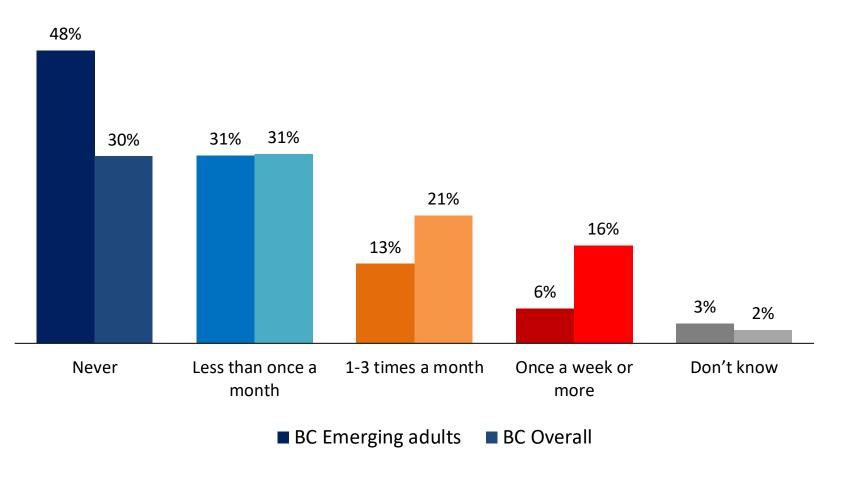


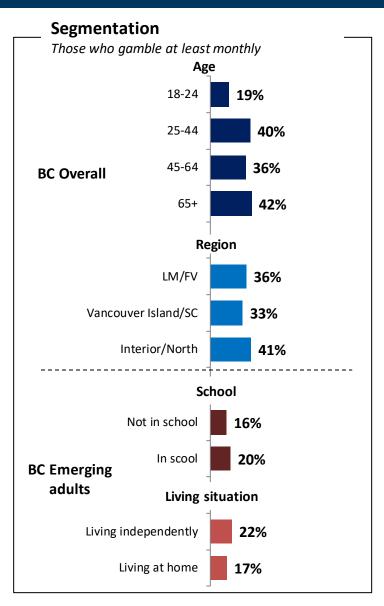


## **Gambling habits:** Nearly half (48%) of EAs never participate in gambling activities. They are less participatory than those older

Thinking about the last 12 months, how often have you participated in gambling activities (such as lotteries, sports betting, electronic gaming machines, cards, casino table games, slot machines), either in person or on the Internet (with and without money)?

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]





### Segmenting Investors



### **Defining the segments**

#### **Crypto-only investor:**

A small portion of investors just have crypto but do not invest in securities.

5%

26%

**BC Overall** 

20%

14%

9%

20%

20%

18%

16%

28%

17%

#### **Speculative DIY:**

A final 1-in-10 investors are primarily/entirely DIY investors who are generally well above average on measures of speculative investing, such as the products they buy, their attitudes/beliefs, or their level of engagement.

#### **Old-fashioned DIY:**

Another 1-in-5 investors are primarily/entirely DIY investors but who don't exhibit many signs of speculative investing in terms of the products they buy, their attitudes/beliefs, or their level of engagement.

#### Non-securities/crypto:

Nearly 1-in-5 "investors" (in a broad sense of the term) have nothing other than a TFSA, GIC, or similar.

#### **Traditional advised:**

Over 1-in-4 work with an advisor only and don't manage any of their investments themselves.

#### Advised dabbler:

Just under 1-in-5 investors work with an advisor for their main account, but also dabble in some amount of self-managed investing as well.

BC Emerging adults
INNOVAT

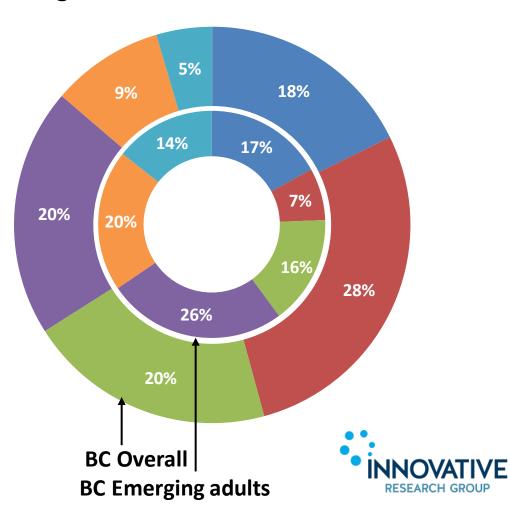
### **Defining the segments**

We've grouped investors into 6 groups based on their investing behaviours, attitudes, and beliefs.

#### Among the entire BC population

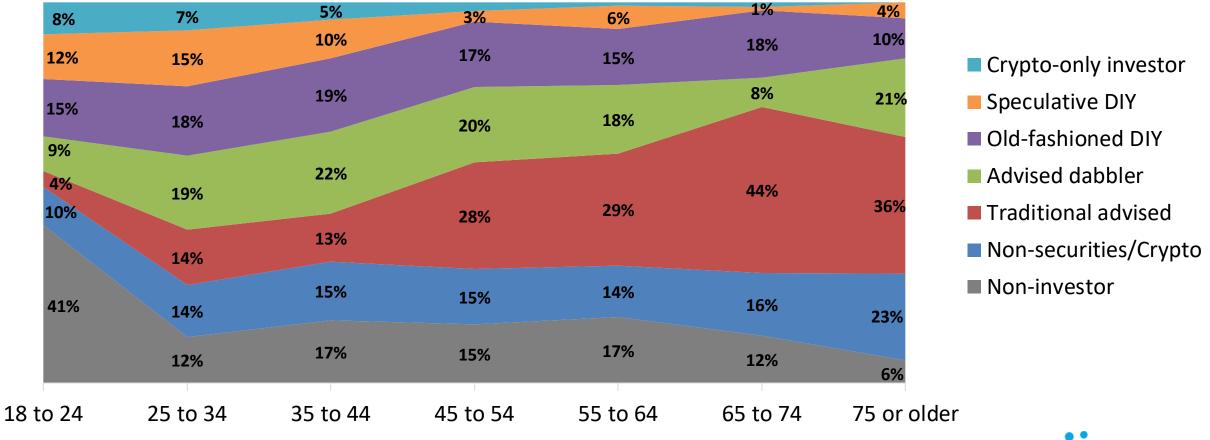
#### 4% 8% 17% ■ Non-investor 8% ■ Non-securities/Crypto 41% 17% ■ Traditional advised 12% 15% Advised dabbler Old-fashioned DIY 15% 10% 9% 4% ■ Speculative DIY 17% Crypto-only investor 23%

#### **Among investors**



### **Investor segments by age group:** The distribution of the segments varies significantly across age groups

#### Investor segments by age group

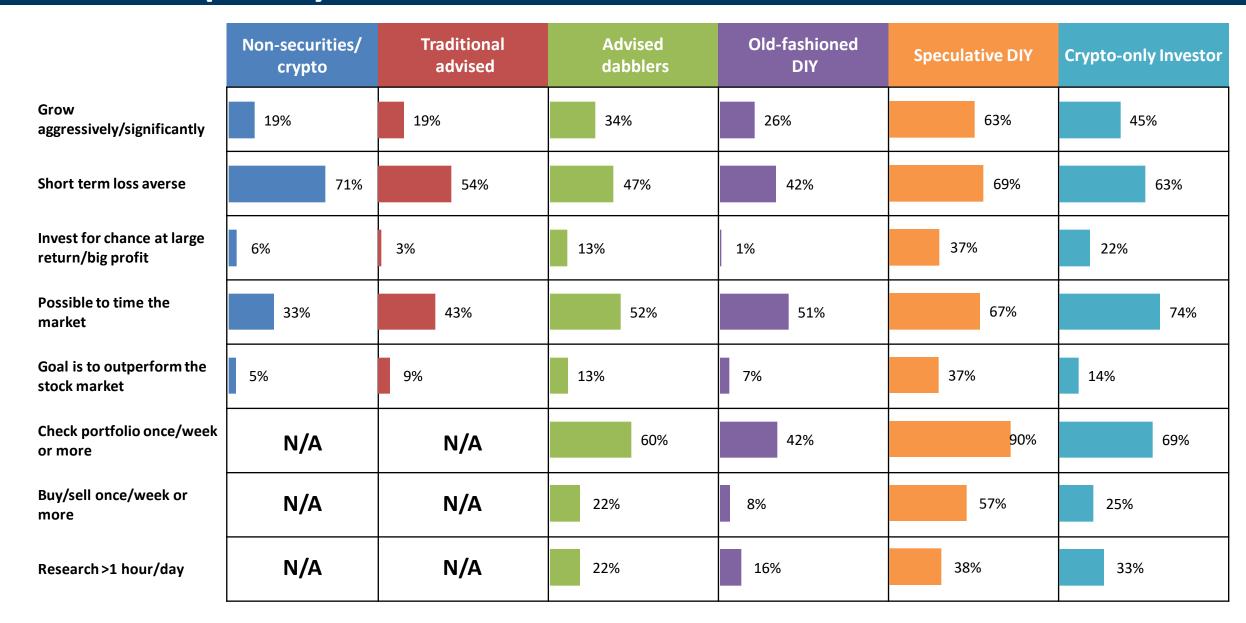




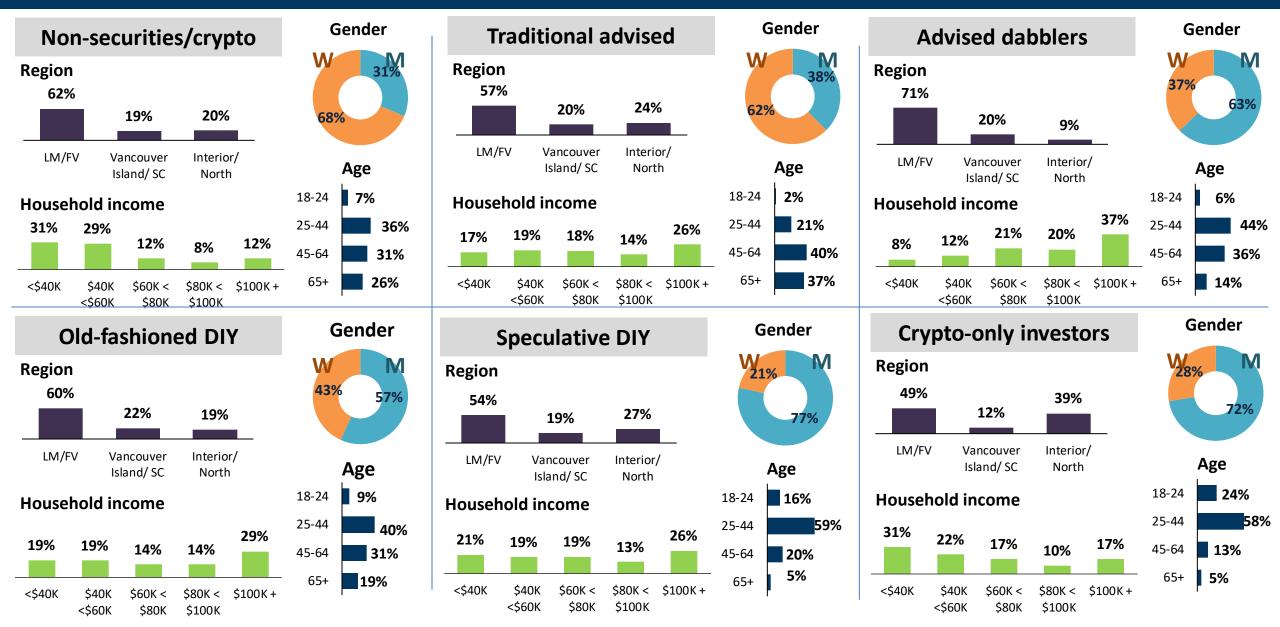
# **Financial and investing profiles by segment:** Advised dabblers – including DIYs – tend to be investors with larger portfolios



# The distinction between old-fashioned and speculative DIY is defined in part by these attitudes and beliefs



# **Demographics by segment:** Men are more likely to be speculative and DIY, while crypto and speculative clusters skew younger



### **Goals by segment (EA):** Old-fashioned DIYers are the most concerned with purchasing a home, crypto-only investors are the least



Thinking about the savings and investments you have set aside for the future, what goals are you currently working towards? *Please select all that apply*. [asked only of those with savings or investments; BC Emerging adults n=431]

#### **BC** Emerging adults

% WHO CHOSE EACH RESPONSE	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only Investor	
Retirement	24%	16%	28%	17%	11%	30%	
Purchasing a home	43%	48%	40%	64%	41%	26%	
My children's education	12%	0%	31%	5%	12%	6%	
My own education	47%	41%	30%	46%	48%	25%	
A major purchase, such as a car	47%	35%	18%	42%	46%	28%	
Vacation or travel	53%	39%	50%	52%	33%	44%	
Paying down debt	16%	29%	35%	31%	44%	26%	
Paying off my mortgage	5%	0%	25%	5%	11%	5%	
Other	0%	0%	0%	0%	0%	1%	
None of these	5%	0%	0%	0%	4%	8%	

### Goals by segment (overall): The traditional advised and advised dabblers are the most likely to be saving or investing for retirement



Thinking about the savings and investments you have set aside for the future, what goals are you currently working towards? *Please select all that apply*. [asked only of those with savings or investments; BC n=912]

#### BC Overall

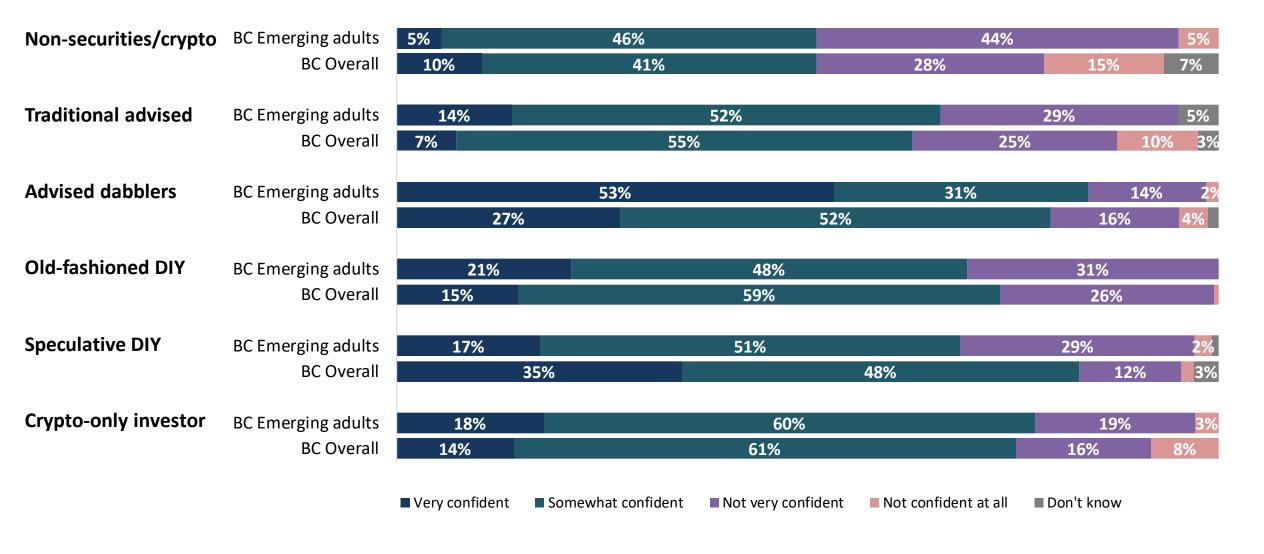
% WHO CHOSE EACH RESPONSE	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
Retirement	48%	63%	64%	55%	29%	36%
Purchasing a home	22%	13%	20%	25%	32%	36%
My children's education	18%	8%	23%	11%	13%	7%
My own education	6%	1%	11%	11%	21%	21%
A major purchase, such as a car	16%	19%	25%	25%	14%	20%
Vacation or travel	40%	44%	44%	38%	21%	37%
Paying down debt	28%	26%	31%	30%	54%	41%
Paying off my mortgage	18%	23%	31%	17%	17%	16%
Other	5%	4%	3%	3%	9%	0%
None of these	10%	6%	4%	4%	4%	5%

### **Confidence by segment:** Among EAs, advised dabblers are the most confident, whereas speculative DIYers are most confident overall



How confident are you when it comes to making investment decisions?

[asked only of those with investments; BC n=820, BC Emerging adults n=285]



### **Investing attitudes by segment (EA):** Traditional advised EAs are more likely to trust professionals and would rather not self-manage



The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree. [NET AGREEMENT]

[asked only of all respondents; BC Emerging adults n=500]

#### BC Emerging adults - Net agreement

NET AGREEMENT	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
Investing is only for people who have more money than I have.	-5%	-53%	-2%	-24%	+6%	+17%
I am not sure where to look for independent information on different investments.	+36%	+22%	+23%	+36%	+22%	+36%
I am finding it harder and harder to understand the investments available to me.	+49%	+29%	+17%	0%	-23%	+28%
I would prefer to manage my own investments, but I don't have enough time.	+54%	-73%	+23%	+17%	-9%	+11%
When I lose money in my investments, I take it as a learning experience.	+31%	+39%	+61%	+40%	+68%	+38%
I sacrifice some of my fun in order to have financial stability.	+48%	+28%	+60%	+48%	+34%	+46%
I just don't trust investment professionals.	+3%	-61%	+4%	-12%	+29%	-5%

### Investing attitudes by segment (overall): Overall, people disagree that investing is only for people with more money



The following are some statements people have made about investing. For each of the following statements, please indicate if you agree or disagree. [NET AGREEMENT]

[asked of all respondents; BC n=1,000]

#### BC Overall – Net agreement

NET AGREEMENT	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
Investing is only for people who have more money than I have.	+15%	-62%	-38%	-52%	-36%	+3%
I am not sure where to look for independent information on different investments.	+5%	-16%	-7%	-22%	-4%	+9%
I am finding it harder and harder to understand the investments available to me.	+14%	+14%	+10%	-19%	-18%	+8%
I would prefer to manage my own investments, but I don't have enough time.	0%	-46%	-14%	-22%	-15%	+16%
When I lose money in my investments, I take it as a learning experience.	+18%	+19%	+47%	+49%	+69%	+57%
I sacrifice some of my fun in order to have financial stability.	+38%	+35%	+46%	+54%	+51%	+39%
I just don't trust investment professionals.	+4%	-54%	-31%	+4%	+24%	+6%

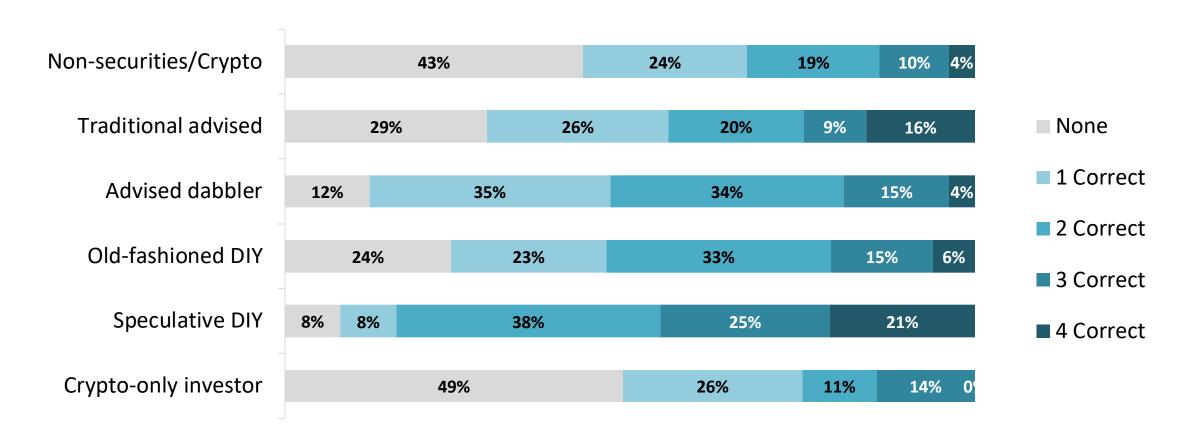
# **Investment literacy by segment (EA):** 49% of crypto-only investors had no correct answers; speculative DIYers are the most knowledgeable



Are the following statements true or false?

[asked of all respondents; BC Emerging adults n=500

### BC Emerging adults – % who got each number of correct responses to financial literacy questions



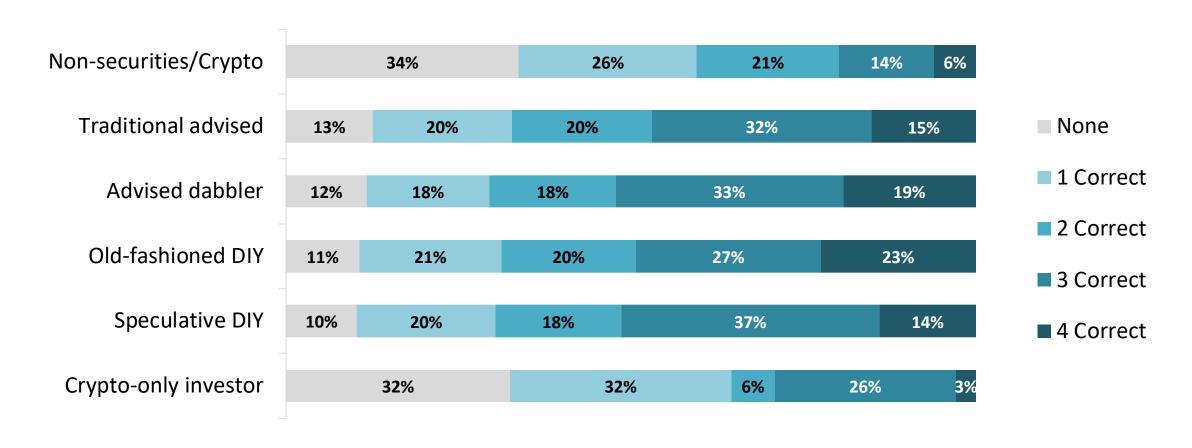
# **Investment literacy by segment (overall):** Overall, non-securities/crypto and crypto-only investors are the least knowledgeable



Are the following statements true or false?

[asked of all respondents; BC n=1,000]

### BC Overall – % who got each number of correct responses to financial literacy questions



### Anxiety and enjoyment by segment (EA): Speculative DIYers are more likely to enjoy research; non-securities/crypto are the most anxious



Do you agree or disagree with the following statements? [NET AGREEMENT]

[asked of investors only; BC Emerging adults n=293]

#### BC Emerging adults – Net agreement

NET AGREEMENT	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
I enjoy doing research about investments.	-5%	+23%	+54%	+42%	+70%	+16%
Managing my investments feels like a chore.	+44%	+27%	+15%	+15%	-14%	+17%
I feel a lot of anxiety about losing money on my investments.	+72%	+54%	+53%	+48%	+42%	+47%



## Anxiety and enjoyment by segment (Overall): Old-fashioned DIYers disagree that management feels like a chore and feel less anxious

Q

Do you agree or disagree with the following statements? [NET AGREEMENT]

[asked of investors only; BC n=829]

#### BC Overall – Net agreement

NET AGREEMENT	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
I enjoy doing research about investments.	-24%	-22%	+33%	+32%	+54%	+40%
Managing my investments feels like a chore.	+22%	+15%	-1%	-22%	-8%	-1%
I feel a lot of anxiety about losing money on my investments.	+61%	+20%	+16%	-6%	+12%	+26%



### **Trading behaviours by segment (EA):** Advised dabblers exhibit more problem trading behaviours; old-fashioned DIYers show the least



How often do you.... [% WHO SAY "OFTEN"]

[asked only of those who manage some investments themselves or own crypto; BC Emerging adults n=218]

### BC Emerging adults - % who say 'often'/ 'all the time'

Try to reduce your trading, or to quit altogether, but cannot.

Trade more in order to win back your previous losses.

Trade larger amounts of money to maintain the excitement.

Think of ways to get more money to trade.



### **Trading behaviours by segment (Overall):** Overall, speculative DIYers and crypto-only investors show more problem trading behaviours

Q

How often do you.... [% WHO SAY "OFTEN"]

[asked only of those who manage some investments themselves or own crypto; BC n=436]

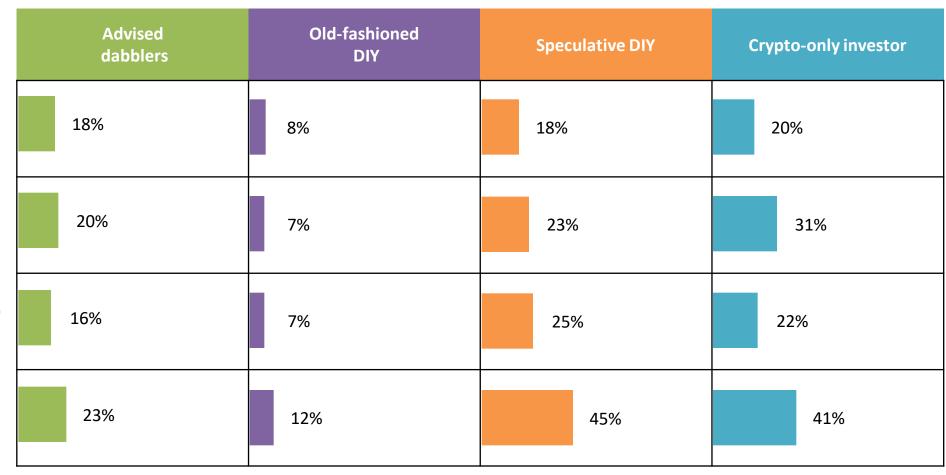
### BC Overall- % who say 'often'/ 'all the time'

Try to reduce your trading, or to quit altogether, but cannot.

Trade more in order to win back your previous losses.

Trade larger amounts of money to maintain the excitement.

Think of ways to get more money to trade.



# **Trading beliefs by segment (EA):** Old-fashioned and speculative DIYers are less likely to see trading a chance to get rich and to take risks

Q

Do you agree or disagree with the following statements? [NET AGREEMENT]

[asked only of those who manage some investments themselves or own crypto; BC Emerging adults n=218]

#### BC Emerging adults - Net agreement

RISK PREFERENCE	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
Trading gives me a chance to get rich, and I am willing to take big risks for that chance.	+40%	-15%	-2%	+22%
I think trading is fun and challenging.	+39%	+36%	+46%	+35%
I only trade with money I can afford to lose.	+47%	+19%	+43%	+49%

### Trading beliefs by segment (Overall): Speculative DIYers and cryptoonly investors are more likely to think trading is fun and challenging

Q

Do you agree or disagree with the following statements? [NET AGREEMENT]

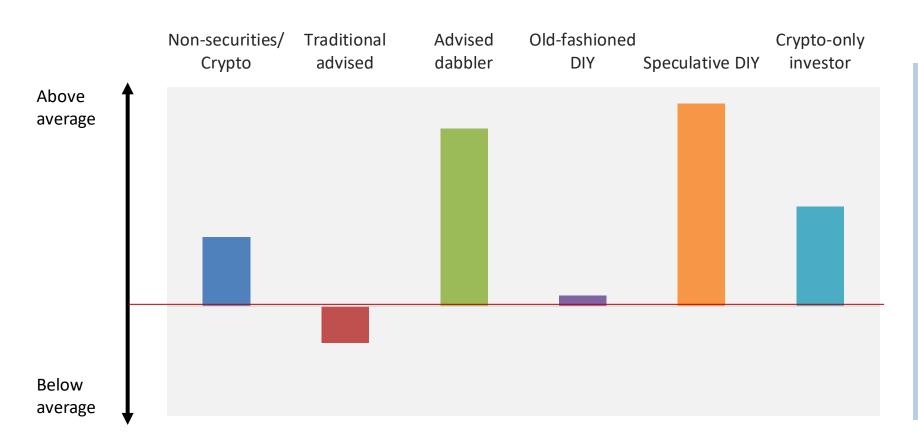
[asked only of those who manage some investments themselves or own crypto; BC n=436]

#### BC Overall – Net agreement

RISK PREFERENCE	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
Trading gives me a chance to get rich, and I am willing to take big risks for that chance.	-24%	-35%	+17%	+35%
I think trading is fun and challenging.	+25%	+18%	+55%	+47%
I only trade with money I can afford to lose.	+69%	+66%	+61%	+45%

## **Appetite for risk by segment (EAs):** Advised dabblers and speculative DIYers have high risk appetite; traditionally advised have low appetite

#### Risk appetite by segment – BC Emerging adults



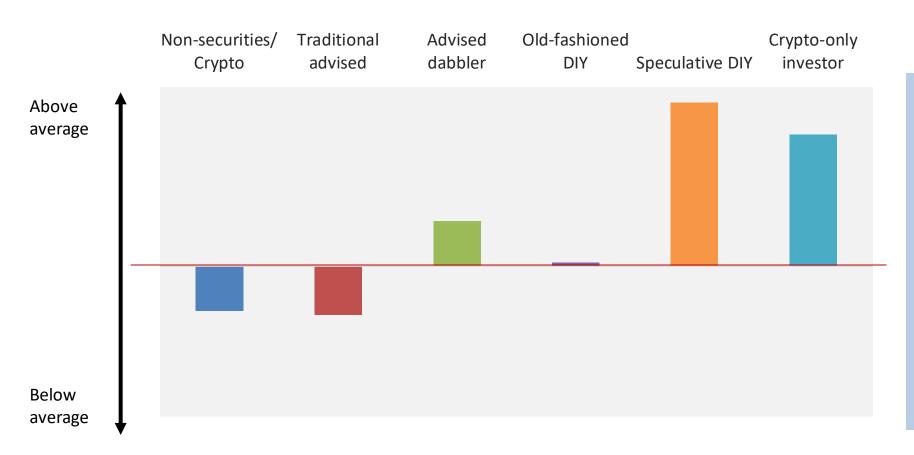
We calculate risk appetite by looking at whether people agree or disagree on three statements:

- 1) I welcome new and exciting experiences and sensations, even if they are a little frightening and unconventional.
- 2) I often follow my instincts, hunches, or intuition without thinking through all the details.
- 3) [REVERSED] I enjoy saving money more than spending it on entertainment or thrills.



## **Appetite for risk by segment (Overall):** Overall, non-securities/crypto and traditionally advised have below average appetite for risk

#### Risk appetite by segment – BC Overall



We calculate risk appetite by looking at whether people agree or disagree on three statements:

- I welcome new and exciting experiences and sensations, even if they are a little frightening and unconventional.
- I often follow my instincts, hunches, or intuition without thinking through all the details.
- 3) [REVERSED] I enjoy saving money more than spending it on entertainment or thrills.

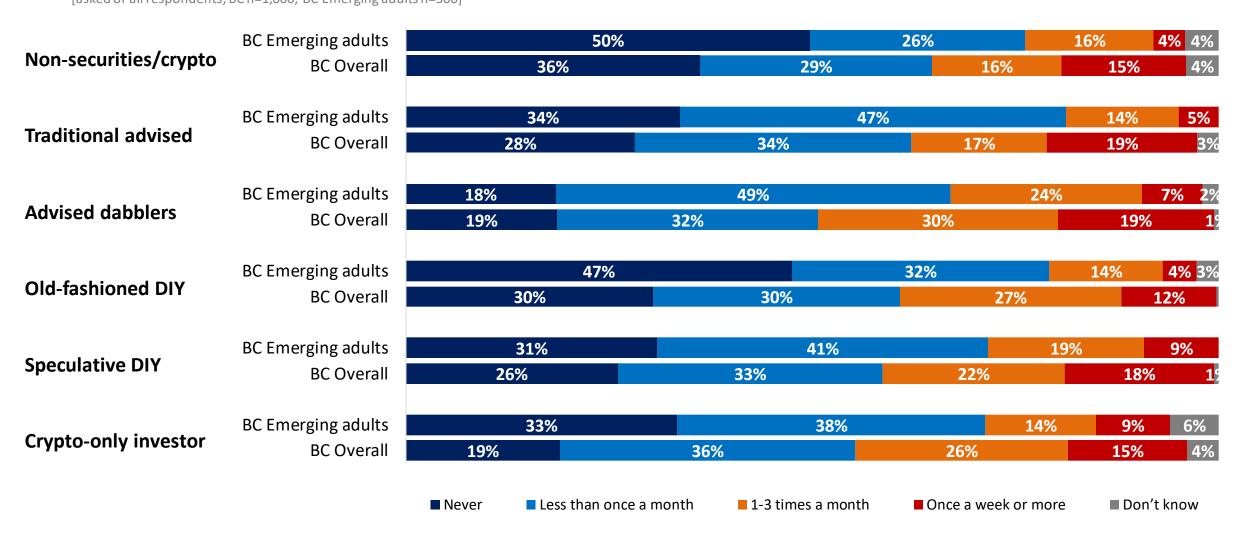


# More speculative investors are also the most likely to gamble monthly, though there is less of a correlate with weekly gambling



Thinking about the last 12 months, how often have you participated in gambling activities (such as lotteries, sports betting, electronic gaming machines, cards, casino table games, slot machines), either in person or on the Internet (with and without money)?

[asked of all respondents; BC n=1,000, BC Emerging adults n=500]



# **Socialization by segment (EA):** Non-securities/crypto are most likely to look to parents and friends



When it comes to making decisions about money, where do you go for information and advice? Please select all that apply.

[asked of all respondents; BC Emerging adults n=500]

### **BC** Emerging adults

% WHO CHOSE EACH RESPONSE	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
My bank/credit union	35%	17%	18%	33%	22%	31%
A financial advisor/financial planner	16%	54%	57%	18%	14%	23%
My parents	69%	65%	50%	46%	26%	36%
My siblings	5%	12%	14%	20%	23%	8%
My friends	60%	23%	32%	45%	38%	28%
Online discussion boards	16%	0%	24%	27%	32%	9%
Social media	22%	5%	24%	28%	28%	13%
Creators/influencers	17%	10%	14%	16%	21%	6%
My school	11%	0%	12%	7%	17%	10%
My work	18%	21%	18%	9%	27%	9%
Financial regulators	2%	5%	17%	13%	12%	12%
Elsewhere	1%	4%	1%	2%	0%	4%
None of these	1%	0%	0%	0%	1%	7%
Don't know	0%	0%	0%	0%	0%	8%

### **Socialization by segment (Overall):** Speculative DIYers are more likely to go to friends and online sources for information and advice



When it comes to making decisions about money, where do you go for information and advice? Please select all that apply.

[asked of all respondents; BC n=1,000]

#### **BC** Overall

% WHO CHOSE EACH RESPONSE	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
My bank/credit union	52%	37%	34%	42%	15%	18%
A financial advisor/financial planner	26%	77%	61%	15%	7%	33%
My parents	22%	13%	21%	18%	20%	19%
My siblings	10%	7%	12%	12%	13%	13%
My friends	17%	16%	26%	25%	27%	16%
Online discussion boards	8%	5%	22%	27%	32%	19%
Social media	7%	6%	18%	16%	20%	24%
Creators/influencers	2%	2%	5%	7%	12%	13%
My school	3%	2%	4%	1%	5%	5%
My work	3%	3%	6%	4%	13%	7%
Financial regulators	3%	7%	13%	8%	27%	10%
Elsewhere	2%	4%	7%	13%	14%	3%
None of these	16%	4%	6%	10%	11%	14%
Don't know	6%	1%	2%	3%	1%	2%

### Online sources by segment (EA): TikTok is popular among all segments 122 while advised dabblers and DIYers look to YouTube



And which social media platforms or online discussion boards do you use to get information that helps you make decisions about money? Please select all that apply.

[asked of those who use some online platforms or discussion boards; results shown among all respondents; BC emerging adults n=174]

#### BC Emerging adults

% WHO CHOSE EACH RESPONSE	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
Facebook	9%	5%	18%	13%	7%	3%
Twitter	12%	0%	17%	11%	10%	9%
Instagram	22%	5%	38%	11%	17%	11%
TikTok	29%	14%	28%	18%	24%	11%
Reddit	18%	0%	10%	29%	10%	12%
LinkedIn	9%	0%	12%	3%	3%	1%
YouTube	14%	9%	28%	27%	47%	7%
WeChat	2%	0%	6%	1%	0%	0%
Pinterest	7%	9%	10%	7%	1%	1%
WhatsApp	0%	10%	6%	9%	4%	2%
Snapchat	1%	9%	12%	7%	7%	1%
Discord	4%	9%	11%	8%	11%	8%
Telegram	0%	0%	4%	6%	20%	2%
Other	0%	0%	0%	0%	0%	1%
Don't know	1%	0%	0%	1%	0%	0%

# Online sources by segment (EA): All segments look to YouTube, traditional advised are less likely to use social media platforms



And which social media platforms or online discussion boards do you use to get information that helps you make decisions about money? **Please select all that apply.** 

[asked of those who use some online platforms or discussion boards; results shown among all respondents; BC n=216]

#### BC Overall

% WHO CHOSE EACH RESPONSE	Non- securities/crypto	Traditional advised	Advised dabbler	Old-fashioned DIY	Speculative DIY	Crypto-only investor
Facebook	5%	4%	14%	6%	18%	23%
Twitter	4%	0%	12%	8%	17%	17%
Instagram	6%	2%	16%	9%	14%	15%
TikTok	5%	2%	10%	5%	10%	16%
Reddit	3%	1%	13%	12%	22%	12%
LinkedIn	3%	1%	5%	4%	4%	6%
YouTube	7%	5%	18%	22%	27%	20%
WeChat	0%	0%	4%	0%	0%	3%
Pinterest	2%	1%	3%	2%	0%	2%
WhatsApp	1%	2%	5%	4%	2%	2%
Snapchat	1%	1%	4%	1%	4%	7%
Discord	1%	1%	8%	5%	14%	9%
Telegram	0%	0%	2%	1%	9%	4%
Other	0%	1%	3%	1%	0%	0%
Don't know	0%	1%	2%	4%	0%	0%